



NPF Microfinance Bank Plc.

**ANNUAL REPORT
& ACCOUNTS
2024**



NPF Microfinance Bank Plc

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(Terms and Conditions Apply)

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NOTICE IS HEREBY GIVEN that the 31st Annual General Meeting of NPF MICROFINANCE BANK PLC will be held on Thursday, 19th June 2025 at 11:00a.m. at HAJIA MARYAM M.D ABUBAKAR POWA SECRETARIAT AND MULTIPURPOSE HALL, No 1, Oduduwa Street (MOPOL 20), Ikeja, Lagos to transact the following business:

A. ORDINARY BUSINESS

1. To lay before the members of the Company the Audited Financial Statements of the Company for the financial year ended 31 December 2024 and the Reports of the Directors, Auditors and Audit Committee thereon,
2. To declare a dividend.
3. To authorise the Directors to fix the remuneration of the Auditors.
4. To Disclose the Remuneration of Managers of the Company.
5. To elect members of the Statutory Audit Committee.

PROXY

A member of the Company entitled to attend and vote at any General Meeting is entitled to appoint a proxy to attend and vote in his stead. A proxy need not be a member of the Company.

For the appointment to be valid, a completed and duly stamped proxy form must be deposited at the office of the Secretary, Aliyu Atta House, 1, Ikoyi Road, Obalende or the Registrar of the Company Cardinalstone Registrars Ltd, 335/337 Herbert Macaulay Way, Yaba, Lagos or via email at registrars@cardinalstone.com not less than 48 hours before the time fixed for the meeting.

BY ORDER OF THE BOARD



Mrs. Osaro J. Idemudia
Company Secretary/Legal Adviser
FRC/2013/NBA/00000002319
1, Ikoyi Road, Obalende, Lagos.

28 March, 2025



NOTES

1. PAYMENT OF DIVIDEND

If the dividend recommended by the Directors is approved by members at the Annual General Meeting, the dividend shall be paid on 19 June 2025 to Shareholders' whose names are registered in the Register of Members at the close of business on 28 May 2025.

2. CLOSURE OF REGISTER OF MEMBERS

The Register of Members and Transfer Books to enable the Registrar prepare for payment of cash dividend will be closed from 29 May 2025 to 30 May 2025 (both days inclusive).

3. UNCLAIMED DIVIDEND WARRANTS

All shareholders are encouraged to complete an e-dividend mandate form to ensure that all outstanding dividends are paid electronically.

A list of unclaimed dividend can be accessed at the Registrar's office or via the Company's website www.npfmicrofinancebankplc.ng.

4. STATUTORY AUDIT COMMITTEE

Pursuant to Section 404 (6) of the Companies and Allied Matters Act, 2020, any member may nominate another member for appointment to the Audit Committee. Such nomination should be in writing and must reach the Company Secretary not less than 21 days before the Annual General Meeting.

The Corporate Governance Guidelines of the Securities and Exchange Commission (SEC) and Code of Corporate Governance of the Central Bank of Nigeria (CBN) provides that members of the Audit Committee should have basic financial literacy and be knowledgeable in internal control process. We therefore request that nominations be accompanied by a copy of the nominee's curriculum vitae.

5. ELECTRONIC ANNUAL REPORT

The electronic version of the Annual Report is available at www.npfmicrofinancebankplc.ng Shareholders who have provided their email details to the Registrar will receive the electronic version of the Annual Report via email. Additionally, shareholders who are interested in receiving the electronic version of the Annual report may request via e-mail to registrars@cardinalstone.com.

6. RIGHT OF SHAREHOLDERS TO ASK QUESTIONS

Shareholders reserve the right to ask questions not only at the Annual General Meeting, but also in writing prior to the meeting on any item contained in the Annual Report and Accounts. Such questions should be addressed to the Company Secretary, NPF Microfinance Bank Plc, Aliyu Atta House, No. 1 Ikoyi Road, Obalende, Lagos or info@npfmicrofinancebankplc.ng not later than May 29, 2025.

	2024 N'000	2023 N'000	% Increase/ (Decrease)
Gross income	12,948,239	10,300,216	25.71
Interest income	11,474,071	9,353,656	22.67
Interest expense	(1,100,661)	(963,224)	14.27
Net interest income	10,373,410	8,390,432	23.63
Fee and commission income	1,464,913	938,104	56.16
Other income or loss	9,255	8,456	9.45
Net operating income	11,847,578	9,336,992	26.89
Net impairment loss/write back on financial & other assets	(63,298)	(864,063)	(92.67)
Total operating expense	(9,346,781)	(7,722,615)	21.03
Profit before taxation	2,437,499	1,614,377	50.99
Tax expense	(863,262)	(594,947)	45.10
Profit for the year	1,574,237	1,019,430	54.42
Other comprehensive income for the year net of tax		7,798	(100.00)
Total comprehensive income for the year	1,574,237	1,011,632	55.61
Major financial position items			
Loans and receivables from customers	25,528,160	21,552,344	18.45
Deposit from customers	42,059,255	26,939,651	56.12
Ordinary share capital	2,996,477	2,996,477	-
Total equity	11,845,282	10,990,200	7.78
TOTAL ASSETS	68,627,613	44,890,581	52.88
Information per 50k ordinary share in kobo			
Earnings			
Basic	26	17	52.94
Dividend	15	12	25
Net assets	198	183	8.20
Total assets	1145	749	52.88
Number of employees	655	520	25.96
Number of branches	49	49	-



NPF Microfinance Bank (formerly NPF Community Bank Ltd) was incorporated on 19th May 1993 as a Limited Liability Company under the Companies and Allied Matters Act Cap C20LFN 2014. The Bank provides Banking services to both Serving and Retired Officers and Men of the Nigeria Police Force, its ancillary institutions and the general public. It was registered as a Public Limited Company on 13th July 2006.

The Bank commenced business on 20th August 1993 at No 1 Ikoyi Road, Obalende Lagos having obtained a provisional License to operate as a community Bank on July 12, 1993 from the Central Bank of Nigeria. It later obtained its full licence to operate as a Community Bank on 24th January 2002. On 31st December 2007, the Bank converted from its Community Bank status to a National Microfinance Bank following the directive of the Central Bank of Nigeria to all Community Banks.

The authorized share capital of the Bank at inception was N500,000 made of 500,000 ordinary shares of N1.00 each and this has increased over the years to its current level of N3,000,000,000 made up of 6,000,000,000 ordinary shares of 50k each out of which 5,992,954,557 ordinary shares of 50k each are issued and fully paid up. The shares of the Bank were listed on the floor of the Nigerian Stock Exchange on 1st December 2010 and the bank has been consistent in the payment of dividend to its shareholders for since inception.

Over the years, the Bank has emerged as one of the leading Microfinance Bank providing a wide range of products and services to its esteemed customers and the general public. Some of the services includes; Current Accounts, Savings Accounts, Loans and Advances, Money Market Services, Financial Advisory Services, leveraging on our Electronic Banking Platforms (USSD, Internet Banking and Mobile Banking Application and Point of Sale Services).

The Bank attained the Corporate Governance Rating System Certification of the Nigerian Exchange Limited (NGX) in year 2018 hence amongst its peers; the Bank is rated high on sound corporate governance, transparency and stable management. As a result of such consistent performance, institutions such as CBN, BOI and DBN partner with the Bank by providing developmental funds to it for on-lending to customers as a way of deepening financial inclusion in the Country

Presently, the Bank has 49 branch offices located all over the Federation.



VISION

To be the clear leader
in the provision of
microfinance services.

MISSION

To create value and wealth for
our stakeholders through the
sustainable provision of
microfinance products
and services.



CORE VALUES

- Professionalism •
- Integrity •
- Customer-focused •
- Excellence •
- Loyalty •



making life better for all



01

Back to school loan
Payment of school fees.

02

Edu coach loan
Teacher's personal loans

06

TVET
Payment for vocational and professional exams.

Edufinance Products

Edu save Account

Parent/ student educational savings.

05

Edu collection Account
Collection of School Fees

04

Edu upgrade loan
Upgrade of school facilities

03

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NPF Microfinance Bank



@npfmb



Otunba Samuel
Damilola Adegbuyi CP Rtd
Chairman

Distinguished Shareholders, Members of the Board of Directors, Ladies and Gentlemen;

It is my pleasure to welcome you to the 31st Annual General Meeting of NPF Microfinance Bank Plc and to present to you the annual reports and financial statements for the financial year ended 31st December, 2024.

OPERATING ENVIRONMENT

The year 2024 witnessed many global political transitions which had direct bearing on economic and financial policies all over the world. While the political transitions were taking place in some advanced countries namely: The United States of America (U.S.A), The United Kingdom (UK) and Canada to mention but a few, concomitantly, the wars in Russia/Ukraine, Israel/Gaza/Palestine and other countries both within and outside Africa continents had direct impacts on the economic activities of the world and the Nigerian economy was of no exception. The significant increase(s) in prices of both local and imported goods and services with the attendant astronomical rise in the costs of living, created some economic challenges.

The Monetary Policy Committee (MPC) was very active during the year 2024 making several adjustments to the Monetary Policy Rate (MPR) to address inflation and stabilize the economy. The MPR was adjusted 5 times during the year to manage inflation and to maintain economic stability. It was increased from 18.75% at the start of 2024 and closed the year with 27.50%. The Cash Reserve Ratio (CRR) at the end of the year was 50% after several adjustments while the liquidity ratio closed with 30%. All these upward adjustments affected operations in the banking sector as adjustments were made to accommodate the changes. The nation's foreign reserve closed the year 2024 at \$40.877billion, according to the Central Bank of Nigeria (CBN) data. This is a 20.73% increase against the \$33.85billion of 2023.

FINANCIAL SCORECARD

In spite of these global, political and socio-economic turbulence, the Board and Management of the Bank, through its agility, resilience and proactive policies was able to successfully navigate through the storms in ensuring steady growth and sustainability as the Bank performed remarkably well. Our Gross Earnings grew to

N12.95Billion from N10.30Billion recorded in 2023. This represents a 25.7% increase. Operating expenses increased by 21.89% from N7.72Billion in 2023 to N9.4Billion in 2024 owing to the increase in the cost of goods and services. Net Interest Income grew from N8.39Billion in 2023 to N10.37Billion in 2024. This result gives a 23.59% increase. The Net Operating Income increased by N2.51Billion representing an increase of 26.79%. (N9.33Billion in 2023 to N11.84Billion in 2024).

The Bank's Shareholders Fund which stood at N10.99Billion in 2023 increased by 7.82%, closing the year with N11.85Billion.

Profit Before Tax grew from N1.61Billion in 2023 to N2.44Billion in 2024. This represents a 51.55% increase. The increase recorded was because of the increase in loans disbursed and the efficient treasury portfolio management of the bank.

The Bank closed the year with an improved Balance Sheet total of N68.6Billion with Total Assets value of N68.63Billion which represents 53.13% increase over N44.89 billion recorded in 2023. Loans and advances grew from N21.55 billion in 2023 to N25.52 Billion in 2024. An increase of 18.42% over the previous year. This increase no doubt contributed to the increased profit during the year under review. The Bank posted a Profit After Tax of N1.57Billion representing 53.92% increase over that of last year's figure of N1.02Billion.

In achieving this laudable feat, emphasis is placed on continuous training of the Board members, the management and entire staff in all spheres of technological, digital and managerial skills. In addition, the partnership of the Bank with reputable consulting firms and diligent monitoring of the bank's operations by relevant regulatory agencies, played a vital role in the successful outcome during the financial year under review.

The Board is not only determined to deliver improved performance, but also committed to delivering optimum returns to shareholders in the coming years with the investment in Technology and digitalization of the Bank.

PROPOSED DIVIDEND

The Board recognizes the importance of dividends to shareholders and believes in balancing returns on investment for shareholders with support for the Bank's future growth and preserving strong capital ratios.

In view of the full year financial results laid before the shareholders, the Board of Directors is proposing a dividend of 15k per share as dividend payout for year 2024 financial year. The proposal represents a payout ratio of 57% on the Profit After Tax of N1.57 Billion.

BOARD OF DIRECTORS

Since the last Annual General Meeting, no changes or new appointments unto the Board have occurred. The Board is stable and well positioned to provide the needed strategic leadership for optimal performance of the Bank.

STRATEGIC PLAN

In line with the bank's 3-year strategic plan, (2025-2027) our business is focused on three (3) major strategic initiatives namely: Market deepening and diversification, Technology Transformation, Talent and Culture Optimization. The bank will give attention to strengthening its market position by expanding its market share, achieving IT excellence and optimizing talent and culture. With these strategic objectives, the bank's service delivery, service excellence and offering will be enhanced and optimized. Furthermore, the bank's competitive advantage will be further reinforced for enhanced profitability.

Our Bank is committed to a sustainable growth while aiming to lead the microfinance Banking sector of the Nigerian economy by attracting, training and retaining talents to drive the bank's strategic goals.

Our advancement in automating our processes will further make banking with the bank a seamless and beautiful experience as we hope to overcome the challenges of the current Core Banking Application.

The strategy will be diligently pursued and executed to ensure that profitability is improved and maintained while investing in our key areas of strength. I look forward to sharing with you the success of our strategic objectives as we achieve them in the coming years.

FUTURE OUTLOOK

In 2025, the Bank expects a performance that will be better than year 2024 and hope for improved macroeconomic conditions. We will continue to take

advantage of opportunities to improve earnings, profitability and deliver returns to our esteemed shareholders. The Board is resolute and positive that our strategic plans, as we diligently implement them will improve our performance. Our focus will continue to be on deepening our share of the market, applying technology to increase our customer base and profitability in 2025.

APPRECIATION

On behalf of the Board, I would like to express our sincere gratitude to our esteemed and loyal customers, shareholders and all stake holders as well as the regulatory agencies whose monitoring and apt guidance have been the force behind our remarkable success. Our unwavering commitment is to continue to surpass your expectations in our excellent service delivery and returns on your investment.

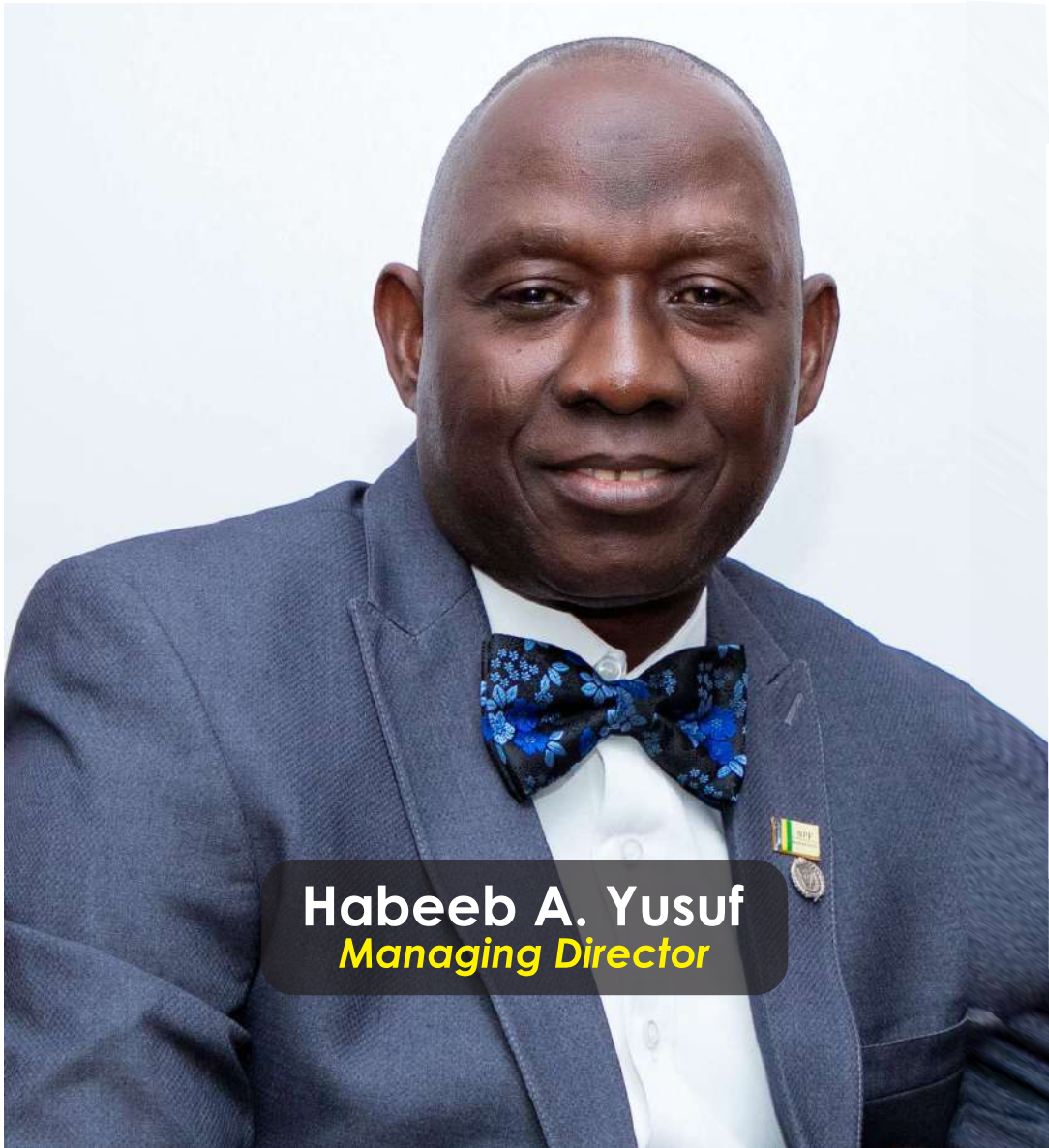
I want to appreciate my fellow Directors and the executive management team for their tenacity and leadership in ensuring that we live up to expectations and deliver on promises.

To the Management and Staff, I appreciate your diligence in remaining true to our core values and delivering excellent service to our loyal customers and returns to our shareholders.

Thank you.



Otunba Samuel Damilola Adegboyi (CP Rtd)
Chairman, Board of Directors



Habeeb A. Yusuf
Managing Director

Distinguished Shareholders,

It is with great honor that I welcome you all to the 31st Annual General Meeting of our Bank. It is also my pleasure to present the 2024 Annual Report of NPF Microfinance Bank Plc, a year marked by resilience, strategic innovation, and significant milestones in our pursuit of sustainable growth. This report reflects our solid commitment to empowering communities, driving financial inclusion, and creating value for our stakeholders despite operating in a challenging economic environment.

This year stands as a significant milestone in our journey, reflecting the end of our 3 Year Strategic Plan (2022-2024) which delivered remarkable accomplishments that have strengthened our foundation for future growth. Some key achievements include the establishment of the Office of the Head of Strategy and Implementation, enhancing oversight and ensuring effective execution of our strategic goals. We celebrated 30 years of resilience and growth, surpassing the one million customers target and expanding our branch network to 49 branches, thus extending our reach and accessibility. Our partnerships with major institutions such as the CBN, DBN, SMEDAN, etc. created new growth opportunities and leveraged institutional support. Additionally, we strengthened our relationships with the Police Veterans Association, resulting in increased deposits in retirees' accounts.

We also made significant progress in digital transformation and operational efficiency. Achieving full online real-time connectivity across all branches which significantly improved our customer experience and streamlined our operations. Notably, we attained the prestigious ISO 27001 certification, underscoring our commitment to information security management. The deployment of an IT Service Management Desk in Q3 2024 centralized IT support and enhanced issue resolution, while the introduction of a network monitoring tool enabled the Head Office to track the performance of all branches in real time. Furthermore, we invested in extensive training programs across all strategic business units, empowering our staff and enhancing overall service delivery.

I am proud to say that these accomplishments underscore our strategic foresight, positioning us strongly for the next phase of growth. As we move forward, we are committed to building on this momentum, leveraging our strengths to deliver even greater value to our stakeholders. In this context, let us examine the economic and financial environment in which our Bank operated during the past fiscal year.

GLOBAL ECONOMY

On the global scene, the war between Russia and Ukraine as well as the uneasy calm in the Middle East remain key risks to the growth outlook. There is, however, a glimmer of hope that resolutions may be at hand. The Israeli and Hamas war continued for the better part of 2024. At the Sub Africa regional level, the pulling out of Mali, Niger Republic as well as Burkina Faso from the ECOWAS has further exacerbated the fragile peace in the sub-region. Global headline inflation is forecasted to continue on a downward trend. The World Bank has, however, maintained global growth projections for 2025 and 2026 at 2.7 per cent apiece.

NIGERIAN ECONOMY

Data from the National Bureau of Statistics, using the 2009 base year, showed that headline inflation (year-on-year) stood at 34.80 per cent in December 2024, compared with 34.60 per cent in November 2024. On a month-on-month basis, it moderated to 2.66 per cent in December 2024, from 2.98 per cent in the previous month. Both the food and core components remained key contributors to headline inflation. High costs of goods and services have remained a source of concern to businesses in Nigeria.

The external reserves remained robust at US\$40.88 billion as at end of December 2024. This boost has positioned the country to better manage external payments and stabilize the naira.

The microfinance sector continued to play a pivotal role in financial inclusion, providing essential support to micro, small, and medium enterprises (MSMEs) and underserved communities. At NPF Microfinance Bank Plc, we adapted proactively, leveraging technology and a customer-centric approach to navigate these challenges effectively.

FINANCIAL PERFORMANCE

Our financial performance in 2024 underscores the effectiveness of our strategic initiatives and prudent management practices. Key highlights include:

Gross Earnings improved by 25.7% with N12.95Billion recorded in the year when compared with N10.30Billion earned in 2023.

Net Interest Income grew by 23.59% from N8.39Billion in 2023 to N10.37Billion.

Net operating income improved by 26.79% from N9.33Billion in 2023 to N11.84Billion in 2024.

Total Operating Expenses increased by 21.89% from N7.72Billion to N9.41Billion. The increase was as a result of increase in operating cost due to rising inflation in the economy.

The Profit Before Tax increased by 51.55% from N1.61Billion to N2.44Billion while the bank posted a Profit After Tax of N1.57Billion representing 53.92% increase over last year's N1.02Billion.

Loans and Advances to customers as at December 2024 grew from N21.55Billion in December 2023 to N25.53Billion in December 2024 representing an increase of 18.47%.

The bank recorded an impressive PAR (Portfolio At Risk) of 3.75% far below CBN benchmark of 5.0%.

Deposit Liabilities Improved by 56.12% from N26.94Billion to N42.06Billion attesting to Management dogged marketing effort.

Total Assets grew to N68.63Billion in year 2024 from N44.89Billion in year 2023 representing a growth rate of 52.88%

Total Shareholders Fund stood at N11.85Billion at the year end. The bank had been able to grow its Shareholders Fund by 7.83% above the closing figure of N10.99Billion for year 2023.

This performance is a direct result of our disciplined execution of strategic priorities, including cost optimization, risk management and the deployment of technology-driven solutions.

FINANCIAL REPORTING STANDARDS

Our continuous adherence to the financial reporting standards has ensured transparency and accuracy in our financial disclosures, reinforcing stakeholder trust. We shall continue to uphold these standards.

ENHANCED BUSINESS OPERATIONS

We have made significant strides in enhancing business operations through process improvements on loans with innovative technologies, leading to better service delivery and operational excellence. Our digital banking platforms have become more stable and efficient. We would continue to expand the scope.

MARKETING PERFORMANCE HIGHLIGHT

Our 2024 marketing strategies yielded outstanding results, strengthening our brand presence and attracting new customers through targeted campaigns and initiatives. Additionally, deposit performance saw substantial growth, reaching N42.06Billion in 2024 an impressive 56.12% increase from the N26.94Billion recorded in 2023.

As we move forward, we remain dedicated to sustaining this momentum by leveraging data-driven marketing strategies, expanding our digital capabilities, and deepening customer relationships. Our focus will be on enhancing service delivery,

optimizing operational efficiency, and continuously evolving to meet the changing needs of our customers. With a strong foundation in place, we are confident that 2025 will be another year of growth and success for our institution.

DIGITAL MARKETING AND SOCIAL MEDIA PRESENCE

In today's dynamic business environment, brand awareness and effective communication are critical to maintaining a competitive edge. Over the past year, we have made strategic investments in digital marketing and social media, significantly enhancing our brand visibility, reach, and audience engagement. These efforts have positioned us as a more recognizable and influential brand in our industry.

ADVERT/SPONSORSHIP

Our advert/sponsorships have been targeted at sponsoring community empowerment. This is in line with our Corporate Social Responsibilities philosophy.

CYBER SECURITY

As a forward-thinking organisation dedicated to innovation, we are committed to continuously enhancing our information security measures to combat the evolving threat landscape; we have implemented cutting-edge technological platforms and adopted global best practices, including our certification in ISO 27001. This prestigious certification not only reinforces our dedication to maintaining a robust security framework but also ensures our compliance with comprehensive cybersecurity and data protection standards, as well as relevant regulatory requirements. Through these efforts, we strive to safeguard our data and maintain the trust of our customers.

We continuously refine our security measures, we aim to create a resilient environment that protects sensitive information, mitigates risks, and fosters trust among our stakeholders. This proactive approach enables us to stay ahead of potential threats, ensuring the confidentiality and integrity of our data at all times.

SUSTAINABILITY BANKING

The theme for the 2024 Sustainability report is "Exploring investment opportunities that prioritize ESG factors". This report highlights our commitment to sustainability, progress, possibilities, create long-term value for stakeholders, and position NPF Microfinance Bank Plc as a leader in responsible banking practices.

These actions align with our commitment to the United Nations Sustainable Development Goals (SDGs), particularly those related to Financial Inclusion, No Poverty, Quality Education, Gender Equality, Clean Energy and Climate Action.

HUMAN RESOURCES

Our most cherished asset is the human capital. In the year 2024 a total of 177 candidates were offered employment, comprising 7 specialists recruited for critical roles and 170 candidates in non-specialist roles. In consonance with our strong belief in human capital development in addition to carrying out series of training and retraining of staff both local and international with a view to equipping the workforce with the needed skills that will propel these staff for higher productivity, constant employee engagement, provision of conducive work environment as well as enhancement of employees welfare all assist in staff retention strategies.

AWARDS

In recognition of our exceptional services to the public, we received the following awards:

✦ NPF MFB was honored with the "Most Supportive Microfinance Bank" award by the Chartered Institute of Bankers of Nigeria at the Annual Banking and Finance Conference held at Transcorp Hotel 2024.

✦ The Bank was recognized by the Development Bank of Nigeria as the most Impactful Microfinance Bank in the North West Geopolitical Zone 2024.

✦ Best Customer Service Bank Award 2024 from TVC Business Volume Network

✦ The Most Strategic & Impactful Investor in human development - Texem

Risk Management and Compliance

A robust risk management framework is integral to our sustainability strategy. In 2024, we enhanced our risk assessment protocols, focusing on credit risk, operational risk, and regulatory compliance. Key achievements include:

• **Non-Performing Loan (NPL) Ratio:** Reduced to 3.75% in year 2024, down from 5.05% in 2023 through improved credit monitoring and recovery processes.

• **Regulatory Compliance:** Ensured full compliance with the Central Bank of Nigeria's directives, further strengthening our governance framework.

• **Enterprise Risk Management (ERM):** Advanced our ERM capabilities by adopting predictive analytics for better risk forecasting and mitigation.

STRATEGIC DIRECTION/ FUTURE OUTLOOK

Our 3- Year Strategy Plan (2025 - 2027) is Market Deepening and Diversification, Technology Transformation, talent and Culture Optimization.

Looking ahead, the overall business direction for NPF Microfinance Bank Plc (NPF MFB) is to expand its reach, leverage technology-driven innovation, and build resilience under our 2025- 2027 strategy. We are committed to sustainable growth and aim to lead Nigeria's microfinance industry by attracting and retaining top talent to drive its strategic goals.

We are confident that these strategic priorities will also propel us towards value creation for our stakeholders.

APPRECIATION

I wish to express my sincere appreciation to our shareholders for their trust, our Board of Directors for their strategic guidance, our management team for their exceptional leadership, and our dedicated employees for their solid commitment and hard work. I also extend our appreciation to our regulators and partners for their support and collaboration.

To our customers, we remain committed to serving you with excellence, integrity, and innovation. As we embark on the next chapter of our journey, I am optimistic regarding the prospects that await us and confident of our capacity to generate sustained value for all our stakeholders. Together, we will continue to build a brighter and more inclusive future.

Thank you.



Habeeb A. Yusuf
Managing Director



“Exploring investment opportunities that prioritize ESG factors”

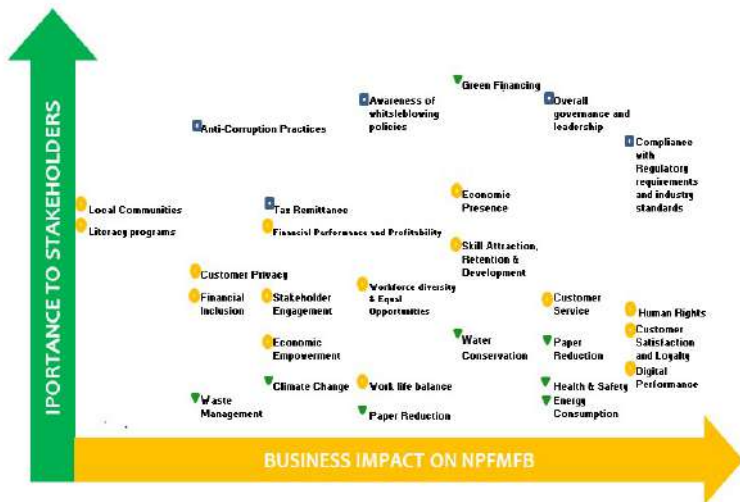
OUR SUSTAINABILITY STRATEGY

At NPF Microfinance Bank Plc, we believe that sustainability is the foundation of our long-term growth and profitability. Not only is it an integral part of our overall business strategy, but it is also the right thing to do. It is the right thing for our customers, suppliers, shareholders, communities and our staff as core members of the Bank. The Bank will continue to drive its sustainability initiatives with a focus on promoting responsible business practices, environmental quality, social justice, and creating shared value for our stakeholders.

Our sustainability initiatives are aligned with the Sustainable Development Goals, (SDGs), the Nigerian Sustainable Banking Principles (NSBPs), and the principles of Sustainability Disclosure Guidelines of the Nigerian Exchange Group.

MATERIALITY ASSESSMENT

NPF Microfinance bank PLC recognizes the importance of material sustainability issues and utilizes a systematic approach to identify those factors that are most relevant to our internal and external stakeholders. We conduct an annual materiality assessment to review and realign material issues. This process facilitates the identification and prioritization of Environmental, Social, and Governance (ESG) issues that significantly impact the bank and are of utmost importance to our stakeholders. In this reporting period, our approach involved a comprehensive stakeholder engagement process, utilizing a survey to ascertain key ESG issues of importance. The data derived from this materiality assessment was then analyzed, and the materiality matrix is presented below.



OUR MATERIALITY MATRIX DRIVERS

ENVIRONMENTAL	SOCIAL	GOVERNANCE
- Energy Consumption - Waste Management - Climate Change - Health & Safety - Paper Reduction - Water Conservation - Green Financing	- Customer Privacy - Customer Service - Customer Satisfaction And Loyalty - Local Communities - Skill Attraction, Retention And Development - Stakeholder Engagement - Economic Presence - Financial Performance And Profitability - Workforce Diversity & equal opportunities - Work Life Balance - Literacy Programs - Human Rights - Digital Performance - Financial Inclusion - Literacy Programs - Economic Empowerment	- Overall Governance And Leadership - Compliance With Regulatory Requirements And Industry Standards - Anti-Corruption Practices - Tax Remittance - Awareness Of Whistleblowing Policies

STAKEHOLDER ENGAGEMENT (2024)

As a goal driven bank we understand the critical role and value that stakeholder engagement plays in determining our sustainability objectives and achieving positive impact. Therefore, NPF Microfinance Bank Plc is geared towards ensuring that sustainability is a fundamental part of all of our activities for both internal and external stakeholders. In order to better understand their needs and our part in building a more sustainable future we engage with stakeholders through a variety of channels as seen in the table below.

STAKEHOLDER GROUP	HOW WE ENGAGE	FREQUENCY OF ENGAGEMENT	WHY WE ENGAGE
Shareholders/ Investors	- Annual General Meetings (AGM) - Annual and Quarterly reports - Investor Relations Page on the Bank's Website. - Corporate actions - Nigerian Exchange Group (NGX) Platform - Quarterly Results, announcement and conference calls	- Daily - Annually - Ad Hoc	- We engage shareholders and investors by keeping them abreast on reliable and regular information that complies with legal and regulatory requirements. - To ensure transparency in our disclosure to the investor community. - To provide consistent, and timely information on the performance and strategy of the bank. - Solicit their feedback and suggestions.
Customers	- Periodic communications to customers via emails, social media platforms, website, SMS, and phone calls on new products and services or concerning other matters. - Direct engagement in branches, meeting points or cash centers for walk-in customers, c - Customer satisfaction surveys. - Customers' forum - Relationship Managers' visit	- Daily - Annually - Ad hoc	We engage with our customers to fully understand their unique requirements and preferences in order to create service/solutions that are genuinely catered to their requirements.
Employees	- End-of-year Christmas party organised to allow employees to bond and have fun after the years' work. - Microsoft Teams, Office 365 - Performance appraisal - Internal Memos - Training, mentorship and leadership programs when organized - Through emails, phone calls and SMS	- Daily - Weekly - Monthly - Quarterly - Annually - Ad hoc	- We create a compelling employee value proposition and collaborative environment connections with our staff by consistently engaging them, which attracts and keeps top talent that helps us achieve our strategic goals. - The employees of NPF

	▪ Staff satisfaction surveys		Microfinance Bank Plc are fundamental to delivering its strategic intent. ▪ They provide the main competitive advantage for driving profit, revenue, and growth.
Regulators & Government	▪ We invested in developing the skills of our employees through trainings on anti-corruption, bribery and money-laundering detection and prevention. ▪ We ensured compliance with regulatory requirements of the Central Bank of Nigeria, Nigerian Exchange Limited, Financial Reporting Council, Nigeria Deposit Insurance Corporation (NDIC), and all other relevant regulators.	▪ Monthly ▪ Quarterly ▪ Annually	▪ We engage with regulators, policymakers, and legislators on policy and regulatory matters that impact our operations and operating environment to ensure effective compliance to regulatory laws and regulations. ▪ To maintain an open, honest and transparent consultation with regulators. ▪ To minimize our operational and regulatory risks
Suppliers	▪ We manage our relationships with suppliers through service level agreements and direct engagements. ▪ Letters and phone calls ▪ Meetings ▪ On-site visits and inspections	▪ Weekly ▪ Bimonthly ▪ Monthly ▪ Quarterly ▪ Annually ▪ Ad hoc	▪ We engage with our suppliers and business partners to protect and encourage the integrity and sustainable practices across our supply chain and ensure we are aligned in terms of expectations and standards. ▪ To ensure a timely delivery of products and services to enhance our operation.
Media	▪ We have a dedicated marketing and communications team that engages the media through agencies to ensure that information disseminated to the public is done professionally and according to the bank's external communications policy. Our Shared Value (Stakeholder Engagement)	▪ Daily ▪ Weekly ▪ Bimonthly ▪ Monthly ▪ Quarterly ▪ Annually ▪ Ad hoc	▪ We engage with the media to support accurate and well-informed reporting. ▪ To safeguard and manage our reputation; ▪ To use the media's power and reach to convey our sustainability narrative; ▪ To notify them immediately and honestly;

			and
Communities	▪ Key engagements includes projects, sponsorships donations and raffle draws for scholarship, executed across regions in Nigeria ▪ We regularly engage the local communities where our business premises are situated. Example of such engagement is Aswani market day, Ikorodu Oga Day, etc.	▪ Monthly ▪ Quarterly ▪ Annually ▪ Ad hoc	▪ To express our views with influencers. ▪ By engaging and collaborating with communities we can address critical social challenges and build a more equitable and sustainable future. ▪ Raise awareness of our environmental activities. ▪ Give back to the community in which we work. ▪ Cultivate relationships and alliances that will support our sustainability goals. ▪ Empowerment program, and marketing forums to develop financial skills organized semiannually for women and young girls.

OUR ENVIRONMENTAL FOOTPRINT

The Bank has shown its further improvement and growth in terms of sustainability in the year 2024 to show our continued commitment to responsible energy consumption. The Bank has maintained and improved on the following:

- The Bank beautified one segment of the Obalende roundabout with flowers.
- The Bank has an environmentally friendly waste management practices to reduce environmental pollution and we have taken steps by supplying 3-coloured waste separation bins in our head office and branches towards effective waste separation process. It is also part of our Waste Management policy to auction obsolete items to staff through bidding processes.
- The Bank through its Procurement Policy commits to lower environmental and social impact in its procurement and vendor onboarding and management processes.
- The Policy provides in clear terms specifications of green equipment/electronics acceptable to the Bank and adopted across the Bank. The Bank has continued to replace existing office equipment with the greener and more sustainable options such as Air conditioners, LED lights, etc.
- Paperless Initiative/ the culture of recycling used papers; there is further improvement by the introduction of the Docu-sign to reduce the usage of paper.
- Use of efficient water systems
- The Bank encourages responsible energy consumption The Bank continues to maintain its hybrid sustainable power solution in some locations in the Bank including parts of the Head Office in furtherance of its commitment and drive towards clean and environmentally friendly energy.
- Through the Bank 's Waste and Pollution Management Policy, the Bank commits to promoting good waste management practices in line with local regulation.

ENERGY CONSUMPTION

- a. We ensure energy consumption reduction by switching off energy sources that are not in immediate use. (We sensitize the staff and also put signage on the strategic part of the bank as reminder) .
- b. The use of renewable and environmentally friendly energy sources for business operations.
- c. LED energy savings bulbs in all our branches.



SUSTAINABILITY IN THE ENVIRONMENT

Our Banking Infrastructure:

A. The Bank has continued to invest in banking infrastructure that promotes 100% end to end transaction processing to reduce customers' commute time through the use of digital banking in our operations; USSD, Mobile App and Internet Banking Platforms.

B. We have continued to make use of cloud computing to improve on the following:

- Office 365 and Microsoft Team

Backup solution.

C. Talent/Resource Management: Several professionals were employed in 2024 to further enrich the human capital base of the bank.

Waste Management:

a. The bank has environmentally friendly waste management practices to reduce environmental pollution.

b. It is our policy to auction obsolete items to staff through bidding processes for reuse.

Emission Reduction:

The Bank has adopted the use of solar power for its ATM machines. We currently have 6 solar powered ATMs across our branches and 8 Solar/hybrid-powered branches in 2024.

Think Green Initiative

NPF Microfinance Bank Plc. has created essential awareness of the sustainable green environment for a transformative impact of climate change.



NPF Microfinance Bank Cyber security Sustainability Measures

1. **Energy-Efficient Infrastructure:**

Cloud-Based Solutions: By utilizing cloud services, the bank can reduce the need for physical infrastructure, leading to lower energy consumption and operational costs.

2. **Cyber security Automation and AI:**

Automated Threat Detection: Utilizing AI-powered tools for detecting and mitigating cyber threats can help the bank ensure faster and more efficient responses, reducing human intervention and energy use.

Zero Trust Architecture: Adopting a zero-trust security model to ensure that resources are allocated efficiently, and access is granted on a need-to-know basis, reducing the strain on networks and hardware.

3. **Sustainable Procurement:**

Eco-friendly Hardware: The bank focus on purchasing IT and cyber security equipment from vendors committed to environmental sustainability. This includes sourcing devices made from recyclable materials and those that meet energy efficiency standards.

4. **Employee Training and Awareness:**

Sustainable Practices Education: Ensuring that employees understand both cyber security best practices and how to minimize their energy use while working can contribute to a more sustainable IT environment. This includes using power-saving settings on devices or encouraging remote work to reduce office energy consumption.

Adoption of Automated Phishing and Cyber Awareness Platform: leveraging on efficient platforms to train employees on emerging cyber threats in ensuring employees are aware of latest cyber threats and how they can protect the critical assets of the bank.

5. **Cyber security Risk Management:**

Business Continuity and Resilience: The bank adopted robust cyber security frameworks that focus on minimizing downtime and ensuring the efficient recovery of systems in case of cyber attacks. This has reduced the negative environmental and operational impact during disruptions.

6. **Green Policies:**

Promoting Digital Transformation: The bank focus on paperless solutions and online banking services, reducing the environmental impact while also improving cyber security measures through encrypted online transactions and secure digital platforms.

7. **Adoption of Generative AI Policy:** The bank implemented AI policy as way of ensuring risk associated with the use of AI is managed while ensuring we remain resilient in the face of emerging cyber threats.

8. **Policies and Standards:**

Compliance with standards and regulation: The bank ensured compliance with the various cyber security and data protection regulations and standard as part of its sustainability strategy.

9. **Collaboration with Green Cyber security Initiatives:**

Partnerships with Sustainable Cyber security Vendors: Collaborated with cyber security vendors who prioritize sustainability, such as those who use energy-efficient technology, might be another way to align their cyber security practices with sustainability goals.

OUR SOCIAL FOOTPRINT

NPFMFB is driven by the vision to set the standard for financial services in a thriving economy. We aim to reach out to the less served populace while improving the living conditions of everyday people through the overall value we create in the rural communities and the environment in which we serve.

OUR PEOPLE

Our people make a real difference and are essential in achieving the ultimate vision of the future in NPFMFB PLC. We imbibe professionalism, integrity, customer-focused, loyalty and excellence in the day-to-day services we render to our customers. We aim to provide our people with meaningful and impactful work and help them develop their careers within an inclusive, diverse, rewarding and supportive culture. Our people are encouraged to come as they are and bring their unique experiences and perspectives to deliver insights and innovation. They are recognized for the difference they make, the leadership they show and the success they create for our customers and community.

NPFMFB PLC is represented by about 655 staff and 321 essential supports distributed across 36 states and the federal capital territory (figures as of 31st December 2024). We provide financial services in 49 branches, 2 cash centers and numerous meetings points around the federation.

We act on the insights and feedback from our people, using it to achieve our long-term people strategy. We listen to our people by giving everyone an opportunity to share their views through the means of emails, whistle blowing policy in addition to ongoing activities in branches and departments to foster an inclusive and engaging working environment. We continuously work towards gender balance as the percentage of the female to male is 51percent to 49percent in our organization.

OUR CUSTOMERS

NPFMFB PLC provides financial services to several small and medium-sized businesses, individuals and the Paramilitary. Our services and products include but not limited to Beta Moni, PASA-Police after Service Account, KEA-Kids Education Account, Halal savings etc.

All these products and services are to satisfy our teeming customers with their retirement savings plan, smooth educational planning for kids, Soft loans with good paying modalities; financial advisories are performed by a number of specialist groups with multidisciplinary collaboration as one of our most important tools to deliver high quality services.

TRAINING & DEVELOPMENT

NPFMFB provide frequent trainings and workshop for continuous growth and development. Our in-depth safety training consists of new team member orientation and on the job and task specific training. Everyone at NPFMFB is considered when adhering to certain principles regarding training and development.

Some of the trainings and workshops organized in the year 2024 are:

Health, safety and environmental management training which was organized to reduce the number of work-related injuries and illnesses throughout our facilities.

Departmental safety meetings and regular refresher training.

- Induction programme conducted for newly hired staff.
- Risk acculturation and training.
- E and S capacity building organized by DBN to strengthen the environmental and social risk governance practice.
- Internal Control Over Financial Reporting (ICFR) Workshop to ensure accuracy in internal control and financial reporting.

OUR SUSTAINABILITY INITIATIVES

The Bank Sponsored the School Leadership Academy Workshop hosted by Opportunity International Edu finance. The workshop aimed at improving learning environment and enhancing educational outcomes these include loans for classroom infrastructure development, procurement of furniture and learning equipment.



NPF Microfinance Bank Plc. supported the 'Stakeholders Engagement on Digital Financial Inclusion for Persons with Disabilities' organized by the Consumer Advocacy and Empowerment Foundation in partnership with Consumers International.



NPF MFB collaborated with Rotary Club Falomo to empower 40 Police Officers' wives at Mopol 2 Barracks in line with our organization's commitment to community development.



Empowering Women, Supporting Wellness: In celebration of POWA's 60th anniversary, The Bank proudly supported the wives of our nation's police officers in prioritizing health and fitness.



The bank marked the International women's day with her female customers by organizing free wellness check.



Awards received by the Bank

NPF MFB was honored with the “Most Supportive Microfinance Bank” award by the Chartered Institute of Bankers of Nigeria at the Annual Banking and Finance Conference held at Transcorp Hotel Abuja.



The Bank was recognized by the Development Bank of Nigeria (DBN) as the Most Impactful Microfinance Bank in the North West Geopolitical Zone.



Best Customer Service Bank Award from TVC Business Volume Network

The bank inducted over 200 new staff in the year 2024



Empowering Education and Sustainability

- Our management and marketing team participated in insightful brainstorming and training sessions, focusing on EduFinance and Renewable Energy financing.



Visit To IDP Camp At Durumi FCT, Abuja North Central:



Magajin Gari orphanage in Kaduna North West & East Region



Ikorodu branch visited House of Chloe Orphanage.



Gideon Orphanage, Aged, Young Widow and Physically Challenged Home in Asero Abeokuta



- EAST REGION Owerri, Port Harcourt and Aba visit to Orphanage homes

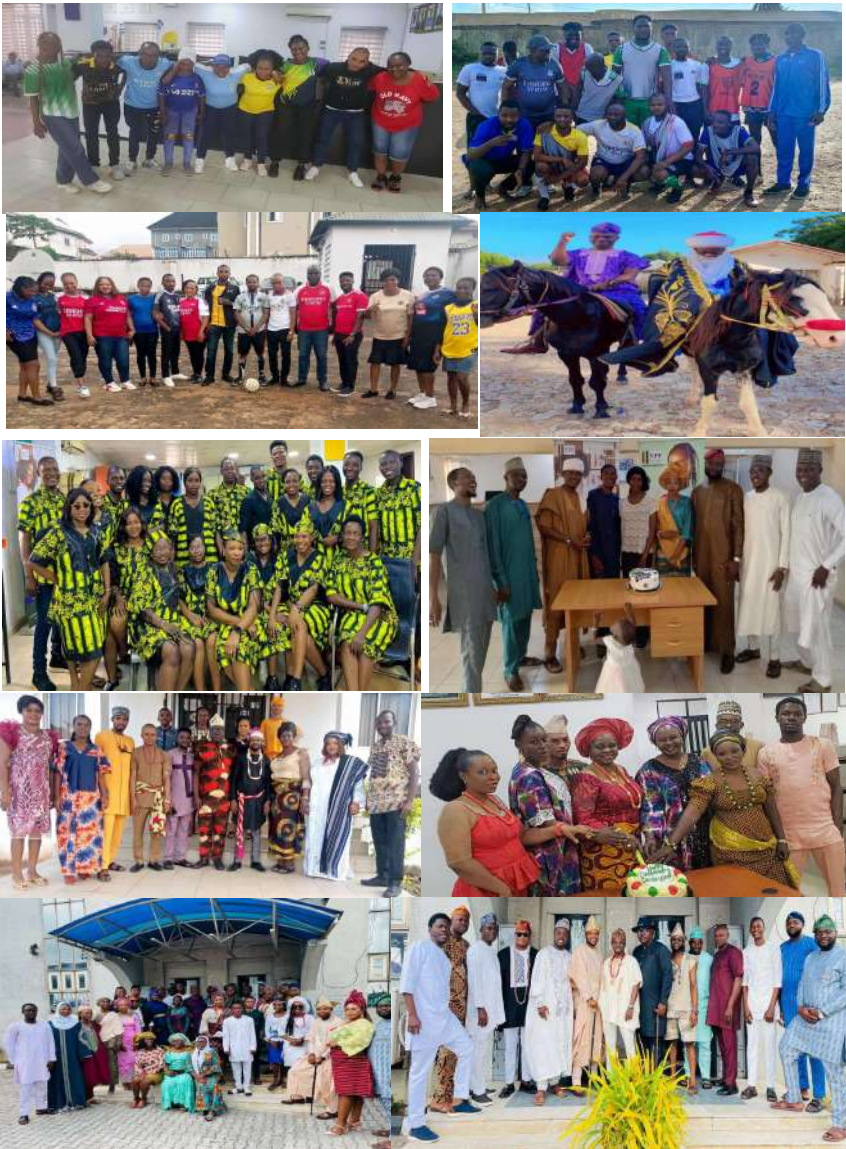


Financial Inclusion: NPFMB extended its services to Gegeri Village along Argungu, Kebbi State to empower the hardworking individuals and families in the community by providing them with accessible financial services



Support of the IGP and the people of Erinja at the Erinja day 2024

- Celebrating our customers bank wide during the 2024 Customers Service:



2024 End of the year Lagos party



2024 Christmas Carol



Our Commitment & Progress Report on Nigerian Sustainable Banking Principles (NSBP).

NPF Microfinance Bank Plc has *incorporated all nine (9) principles into our business* in recognition of the Nigerian banking sector's role and responsibility to signal our commitment to economic growth that is environmentally responsible and socially relevant.

We believe that such an approach, one of sustainable banking, is consistent with our individual and collective business objectives, and can stimulate further economic growth and opportunity as well as enhance innovation and competitiveness in order to seed a sustainable future.

As a bank, we consider the direct impacts on the environment and society arising from our own business operations. We also consider our indirect impacts on the environment and society arising from our capital allocation decisions. We avoid negative impacts on the environment and communities where possible, and where they are unavoidable, they are minimised or offset appropriately.

We believe that adherence to these Principles will provide benefits to our businesses, our clients, our communities and our environment.

Our performance in NSBP implementation for the 2024 financial year is outlined below:

Principles	Initiatives by NPFMFB
Principle 1 Managing environmental and social risk in the bank's business transactions.	In the delivery of our Business Activities, the Bank may be exposed to Environmental and Social risks which may represent credit and /or reputational risk, that is why we incorporate Environmental and Social (E&S Risks into our enterprise risk management framework. As part of our strategy, we have screened the projects we support for social and environmental risks and have linked our lending choices and practices with the NSBP's guidelines. We have adhered with our E&S Procedures, which direct all of our business transactions against environmental and social risks, as well as our Sustainable Banking Policies.
Principle 2 Managing environmental and social footprints in the bank's operations	We have made an effort to avoid, minimize, or offset the impacts that our business operations have on the environment and the communities where we operate, as well as to encourage any positive impacts that we can. In managing the environmental and social footprint of the bank, we have developed and ensured compliance with the E&S Footprint Management as a documentation guide. The Bank has achieved this through the Implementation of green initiatives and practices. The reduction in carbon (CO2) emissions from air travel as a result of Zoom/remote meeting technology. Some of our office locations and ATMs are powered by solar-hybrid energy solutions. No gender and human rights abuse recorded in 2024. Enhanced community engagement practices. Community engagement- Our immediate communities have been engaged through various platforms such as international women day celebration and free medical checks, Philanthropic activities such giving back to the society through outreaches to various places.

Principles	Initiatives by NPFMFB
Principle 3 Safeguarding human rights in our business operations and activities	At NPFMFB, we respect human rights in our business activities. Our robust Human Rights Policy provides guidelines that encourage respect for the rights of employees and other stakeholders. We believe in equal rights for everyone and we maintain zero tolerance for any form of discrimination based on race, colour, religion, gender, (dis)ability, political orientation or marital status. We recognise that having a diversified workforce is crucial to keeping exceptional talents with capabilities that help us sustain our competitive edge.
Principle 4 Promoting women's economic participation/empowerment through our Business Activities	NPFMFB operates a gender-inclusive workplace culture and promotes initiatives that support the growth and positive contribution of women. The bank has a gender inclusive culture and established initiatives and products to educate and empower women with new skills and provide opportunities for them. We remain committed to supporting promising female entrepreneurs and developing products to meet their business needs.
Principle 5 Promoting financial inclusion and taking banking products and services to the unbanked population	The bank provide financial services to individuals and communities that traditionally have had limited or no access to the formal financial sector. NPFMFB provides access to a broad range of financial services that support SME development and growth. We also promote consumer protection. All our office locations are accessible to the physically challenged. We invest in banking infrastructure that promotes transaction processing to reduce customers' commute time through the introduction of digital banking in our operations.
Principle 6 E & S governance	We have developed an E&S Governance framework to guide the governance of our sustainability implementation. We have constituted a Board-level Sustainability Banking Governance Committee also called the Board Risk Management Committee, as well as a management level Sustainability Banking Committee (SBC) to oversee, supervise and enforce the Bank's sustainability objectives through regular analysis and reviews of E&S policies and practices.
Principle 7 Training and capacity building	We value our competent workforce and ensure that we make deliberate significant investments in their training and capacity building by making provisions in our 2024 BUDGET to ensure that all staff are engaged in Sustainability training.
Principle 8 Promoting collaborative partnerships	The Bank has collaborated with key financial institutions on sustainability issues via on-lending relationships such as the Development Bank of Nigeria (DBN), other non-financial institutions including African Learning Limited, Emel Solar Energy, Delight Solar Energy, Green Light Solar Energy, Cottage Asset, African Learning Development, amongst others.
Principle 9 Sustainability reporting	We have developed internal metrics and targets for measuring and reporting our performance and progress vis-à-vis sustainability standards, principles and best practices.

Our commitment & Progress Report on NGX-GRI Sustainability Disclosure

The Nigerian Exchange Group unveiled its Sustainability Disclosure Guidelines in 2018 in conjunction with the Global Reporting Initiative (GRI), to integrate sustainability reporting for listed companies and encourage the adoption of sustainable business practices. We have aligned our policies and practices with the NGX-GRI principles and have incorporated NGX-GRI reporting into our Sustainability Report in line with regulatory expectations.

The following nine (9) principles and the corresponding core elements encompass the indicators of what the NGX defines as responsible business conduct

Principles	Initiatives by NPFMFB
Principle 1: Businesses should conduct and govern themselves with Ethics, Transparency and Accountability.	We have created governance frameworks, policies, and processes that guarantee moral behavior at all levels and encourage the application of this idea throughout the whole value chain. Additionally, we have guaranteed information access and open communication on our decisions that affect relevant stakeholders. We don't participate in unethical, corrupt, or anti-competitive activities. We fulfill our obligations to make mandatory financial and other disclosures.
Principle 2: Businesses, when engaged in influencing public and regulatory policy, should do so in a responsible manner.	We make sure that our advocacy positions align with the Principles and Core Elements presented in our annual sustainability report as we undertake policy advocacy in the course of our company. By providing training on anti-corruption, bribery, and money-laundering detection and prevention, we invested in our employees' skill development. We made sure that all applicable regulations were followed, including those set up by the Financial Reporting Council, Nigerian Exchange Group, Central Bank of Nigeria, and other relevant regulators.
Principle 3: Businesses should provide products and services that are safe and contribute to sustainability throughout their life cycle.	We ensure the promotion of safe usage and disposal of our products and services. At NPFMFB, we engage in responsible procurement practices which address transparency, confidentiality, fairness, child labour, corruption, conflict of interest, support for SME and women-owned businesses, forced labour, social responsibility and Health & Safety.
Principle 4: Businesses should engage with and provide value to their customers and consumers in a responsible manner.	As we serve the needs of our customers, we take into account the overall wellbeing of the customers, consumers, and society. We disclose all information truthfully and factually, through relevant and informative means. NPFMFB is committed to conducting business professionally, with integrity and following applicable rules and regulations. We value our customers and ensure that they are always treated fairly and satisfactorily. We offer a range of solutions to our customers, from the most basic to the most sophisticated of financial services. We also provide adequate grievance handling mechanisms to address customer and consumer concerns, and feedback.

Principles	Initiatives by NPFMFB
Principle 5: Businesses should promote the wellbeing of all employees.	At NPF MFB we provide access to the appropriate grievance redress mechanisms. We do not use child labour, forced labour or any form of involuntary labour, paid or unpaid. We provide facilities for the wellbeing of our employees including those with special needs by providing Health Insurance Plan for our employees and putting in place a proactive HSE Policy for smooth and safe operations. We ensure timely payment of fair living salaries of the employees and a workplace environment that is safe, hygienic humane, and upholds the dignity of the employees. At NPFMFB we have built a repository of human capital given our understanding of the value of human capital for organisational success. Our training programmes are a mix of in-house, classroom and computer-based sessions via our robust e-learning platform.
Principle 6: Businesses should respect the interests of, and be responsive towards all stakeholders, especially those who are disadvantaged, vulnerable and marginalized.	We acknowledge, assume responsibility and are transparent about the impact of our policies, decisions, product and services, and associated operations on the stakeholders. NPFMFB provides access to a broad range of financial services. We also invested in banking infrastructure that promotes end to end transaction processing to reduce customers' commute time through the introduction of digital banking in our operations.
Principle 7: Businesses should respect and promote human rights.	At NPFMFB, we understand the need to safeguard the rights of people. Our robust Human Resources Policy provides guidelines that encourage respect for the rights of employees and other stakeholders. We believe in equal rights for everyone and we maintain zero tolerance for any form of discrimination based on race, colour, religion, gender, (dis)ability, political orientation or marital status. We recognise that having a diversified workforce is crucial to keeping exceptional talents with capabilities that help us sustain our competitive edge.
Principle 8: Businesses should support inclusive growth and equitable development.	NPFMFB understands our impact on social and economic development and responds through appropriate action to minimize the negative impacts. We operate a gender-inclusive workplace culture and promote initiatives that support the growth and positive contribution of women at all levels of our organisation.
Principle 9: Business should respect, protect and make efforts to restore environment.	In managing the environmental and social footprint of the bank, we have developed and ensured compliance with the E&S Footprint Management as a documentation guide. Implementation of green initiatives and practices. The reduction in carbon (CO2) emissions from air travel as a result of Zoom/remote meeting technology. Some of our office locations and ATMs are powered by solar-hybrid energy solutions No gender and human rights abuse recorded in 2024 Enhanced community engagement practices like cleaning of the banking environment which took place across our regions.



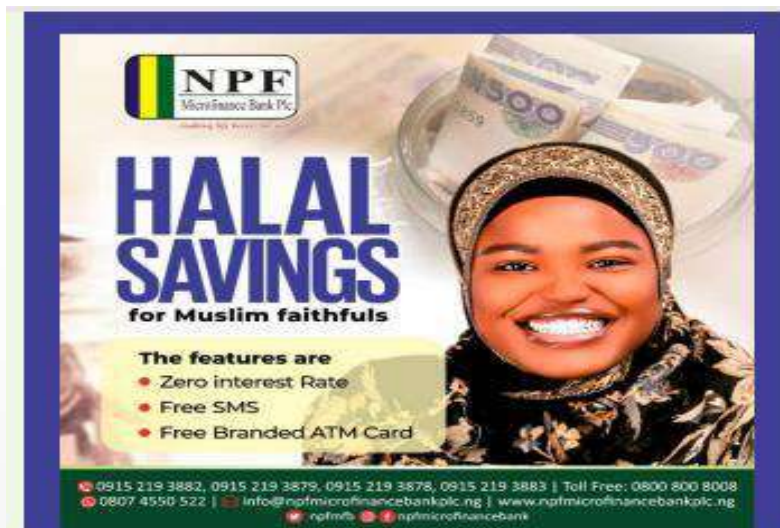
OUR COMMITMENT & PROGRESS REPORT ON SUSTAINABLE DEVELOPMENT GOALS (SDGS)

GOALS	TARGETS	NPFMFB CORRESPONDING INITIATIVES
1 NO POVERTY 	End poverty in all forms everywhere.	Over 200 staff were recruited and inducted into the Bank's operation. This has led to reduction in the level of unemployment.
2 ZERO HUNGER 	End hunger, achieve food security and improved nutrition and promote sustainable agriculture.	NPFMFB collaborated with Rotary club as a transitory bank for loan disbursement to empower the Police Officers wives under the POWA Arm in Lagos.
3 GOOD HEALTH AND WELL-BEING 	Ensure healthy lives and promote well-being for all ages.	A. Support to IDP Camp At Durumi FCT, Abuja North Central B. We offer assistance to employee. C. We provide frequent health and safety trainings to staff e.g. Fire drill.
4 QUALITY EDUCATION 	Ensure inclusive and equitable quality education and promote lifelong learning opportunities for all.	The Bank participated in the School Leadership Academy Workshop hosted by Opportunity International Edu finance. The workshop aims to unlock school's full potential and transform education with NPFMFB. Our management and marketing team participated in insightful brainstorming and training sessions, focusing on EduFinance and Renewable Energy financing.
5 GENDER EQUALITY 	Achieve gender equality and empower all women and girls	There are increased growth opportunities for women across different levels at the Bank.

GOALS	TARGETS	NPFMFB CORRESPONDING INITIATIVES
6 CLEAN WATER AND SANITATION 	Ensure availability and sustainable management of water and sanitation for all	Credit facilities are advanced to customers who are into production of portable clean water. NPFMFB continues to provide water dispenser units in our head office and all branches for staff and customers. The bank has environmentally friendly waste management practices to reduce environmental pollution.
7 AFFORDABLE AND CLEAN ENERGY 	Ensure access to affordable, reliable, sustainable and modern energy	Retrofit all our branches with LED energy saving bulbs. We have increased the solar-powered ATMs to 6 and 8 Solar/hybrid-powered branches in 2024
8 DECENT WORK AND ECONOMIC GROWTH 	Promote sustained, inclusive, and sustainable economic growth, full and productive employment and decent work for all	NPFMFB extended its services to Gegeri Village along Argungu, Kebbi State to empower the hardworking individuals and families in the community by providing them with accessible financial services.
9 INDUSTRY, INNOVATION AND INFRASTRUCTURE 	Industry, Innovation and Infrastructure	Sponsoring of Nigeria Police Force Academy sport competitions, Cadets Parades and other inter house sport in Police Children Schools across the nation.
10 REDUCED INEQUALITIES 	Reduce inequality within and among countries	Financial inclusion: A vast range of products catered to every cadre of clients. Ratio of women to men in our work force is almost equal. We also have person living with disability in the employment of the Bank.
11 SUSTAINABLE CITIES AND COMMUNITIES 	Make cities and human settlements inclusive, safe, resilient, and sustainable	We contribute to the provision of development of critical infrastructures in many communities across Nigeria to make them habitable. We also support security trust funds to combat crime and promote peaceful and more stable communities

GOALS	TARGETS	NPFMFB CORRESPONDING INITIATIVES
12 RESPONSIBLE CONSUMPTION AND PRODUCTION 	Ensure sustainable consumption and production patterns	a. We have taken steps by supplying 3-coloured waste separation bins in our head office and branches towards effective waste separation process. It is also part of our Waste Management policy to auction obsolete items to staff through bidding processes b. Paperless Initiative; Use of LED lights; Use of water efficient taps and flush systems.
13 CLIMATE ACTION 	Take urgent action to combat climate change and its impacts	• We ensure energy consumption reduction by switching off energy sources that are not in immediate use. We sensitize the staff and also put signage on the strategic part of the bank as reminder
14 LIFE BELOW WATER 	Conserve and sustainably use the oceans, seas and marine resources for sustainable development.	As a means of preserving life below water, we ensure proper waste management system and recycling to prevent marine pollution.
15 LIFE ON LAND 	Protect, restore, and promote sustainable use of terrestrial ecosystems, sustainably manage forests, combat desertification, halt and reverse land degradation and biodiversity loss	a. As part of the bank's deliberate measures, we deployed the use of solar hybrid power solutions to some branches and ATM locations, as alternative power source, reducing our carbon emission. b. We reduced paper usage from photocopy and printing by about 40% year-on-year and recycled and we have adopted the use of Docu-sign that aids in the process approval for transactions.

GOALS	TARGETS	NPFMFB CORRESPONDING INITIATIVES
16 PEACE, JUSTICE AND STRONG INSTITUTIONS 	Promote peaceful and inclusive societies or sustainable development; provide access to justice for all and build effective, accountable, and inclusive institutions at all levels	a. NPFMFB has a grievance mechanism in place, providing employees with a platform for reporting grievances and ensuring that grievances are resolved in the best possible way. b. In line with our whistleblowing policy, employees and external parties are encouraged to report all actual or suspected bribery incidents and corrupt practices through our whistleblowing channels.
17 PARTNERSHIPS FOR THE GOALS 	Strengthen the means of implementation and revitalize the global partnership for sustainable development	We have established partnerships with public and private sector organizations and international organizations with whom we are united by a shared commitment to lead efforts in sustainable development across multi-sector or industry platforms. E.g partnership with: Central Bank of Nigeria, Bank Of Industry and Development Bank of Nigeria.



NPF
Microfinance Bank Plc

HALAL SAVINGS
for Muslim faithfuls

The features are

- Zero interest Rate
- Free SMS
- Free Branded ATM Card

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 0807 4550 522 | info@npfmicrofinancebankplc.ng | www.npfmicrofinancebankplc.ng
 npfmb npfmicrofinancebank

Directors:	Mr. Damilola Samuel Adegbuyi CP(Rtd) *	Chairman
	Mr. Habeeb Amuda Yusuf **	Managing Director
	Mr. John Kwabe Tizhe	Executive Director
	Mrs. Olamide Mojisola Akin - Balogun***	Executive Director
	Mr. Said Umar Fagge (ACP)	Non-Executive Director
	Mr. Oyeyemi Adesoye Oyediran (AIG) psc, fsi	Non-Executive Director
	Mrs. Lydia Ameh Enemona (CSP)	Non-Executive Director
	Mr. Idrisu Dabban Dauda (AIG) psc, fdc, mnim (Rtd)****	Non-Executive Director
	Mr. Mutalib Atanda Akinlade, MBA, FCA****	Non-Executive (Independent) Director
	Barr. Adujo Friday Abah Esq.****	Non-Executive (Independent) Director
	Barr Felix Sunday Chukwurah *****	Non-Executive Director
	<i>*Appointed on 1 February 2024 and made Chairman of the Board on 13 June 2024</i>	
	<i>** Appointed Managing Director on 13 June 2024</i>	
	<i>***Appointed Executive Director Finance & Administration on 1 February 2024</i>	
	<i>****Appointed on 1 February 2024</i>	
	<i>*****Appointed on 19 July 2024</i>	
Company Secretary:	Mrs. Osaro J. Idemudia Aliyu Atta House 1, Ikoyi Road, Obalende Lagos	
Registered Office:	Aliyu Atta House 1, Ikoyi Road, Obalende Lagos	
Independent Auditor:	Deloitte & Touche Civic Towers Plot GA 1, Ozumba Mbadiwe Avenue, Victoria Island, Lagos, Nigeria.	
Major Bankers:	United Bank for Africa Plc 57 Marina, Lagos Island, Lagos, Nigeria.	Sterling Bank Ltd 20 Marina Road, Lagos Island, Lagos.
	Zenith Bank Plc Plot 84, Ajose Adeogun Street, Victoria Island, Lagos, Nigeria.	First Bank of Nigeria Limited Samuel Asabia House 35 Marina Lagos, Nigeria.
Registrars:	CardinalStone Registrars Limited 335/337, Herbert Macaulay Way Yaba, Lagos	
Tax Identification Number:	00122558-0001	



CP. DAMILOLA SAMUEL ADEGBUYI
(Chairman)

CP. DAMILOLA SAMUEL ADEGBUYI (Rtd) was born on 13th February 1957 and hails from Ogun State.

He holds a BSc in Business Administration from Livingston University, Livingston, Alabama, USA (1981) and Masters in Criminal Justice (Law Enforcement Concentration) from North East Louisiana University, Monroe, LA. USA. (1983).

He started his career with the Nigeria Police Force in 1984 and served in various capacities among which are the Police, Special Anti-Fraud Unit , Commissioner Of Police, Edo State Command and Commissioner Of Police, Maritime Command. He retired as Commissioner of Police in year 2017.

Mr. Damilola is married and enjoys Music, Sports, Travelling, Entertainment and Social Activities. He was appointed as a Non-Executive Director on 1st February 2024 and as Chairman of the Board in June 2024.

Mr. Habeeb Yusuf is a graduate of Banking & Finance from Kwara State Polytechnic, Ilorin (1995). He is a Fellow of the Institute of Chartered Accountants of Nigeria of Nigeria, a CBN Certified Microfinance Banker, and an Associate of Business Continuity Professional by DRI International. He is also a member of the Nigerian Institute of Management and holds several training certifications.

He has over twenty-six (26) years of quality banking experience. Mr. Habeeb Yusuf joined the service of the Bank in 1998 as an Assistant Officer and rose through the ranks. He has worked in various capacities, including serving as Branch Manager, Head of Credit and Operations, Head of Admin, and finally as Regional Head before his appointment as the Managing Director.

Mr. Habeeb Yusuf has a proven record of positive performance in executive leadership and value delivery. He is a team player with exceptional, proven qualities as a result-oriented leader. His extensive knowledge of the African banking landscape makes him well-suited to steer the growth of the Bank through this current era of rapid global changes and reposition the Bank as a leading Microfinance Bank in Nigeria.



MR. HABEEB A. YUSUF
(Managing Director)



MR. JOHN KWABE TIZHE
(ED, Operations)

Mr. John Tizhe holds a Bachelor of Technology degree in Operations Research from the University of Technology Yola, Adamawa State in 1992. He started his career at First Continental Insurance Company Ltd where he served as the Superintendent of Insurance from 1996-1999.

Mr. Tizhe joined NPF Microfinance Bank Plc in 2000 as the Information Technology Manager (2000-2014) where he made remarkable impact in implementation of various IT projects.

He attended various trainings and seminar both locally and internationally. He is a certified Microfinance Banker, an Associate of the Chartered Institute of Administration, an Associate of the Nigerian Institute of Management and Disaster Recovery Institute International. Mr. Tizhe passed the ISACA's Certified Information Systems Auditor Exam and holds ITIL foundation certificate in IT Service Management.

Until his appointment as the Executive Director Operations, Mr. Tizhe was the Regional Head, North. He is happily married and enjoys reading and travelling.

Olamide Akin-Balogun is a distinguished finance professional with over 20 years of experience across diverse sectors, including manufacturing, banking, telecommunications, pharmaceuticals, and FMCG. She holds an HND in Accountancy (2004) and is a Fellow of the Institute of Chartered Accountants of Nigeria (ICAN) as well as a Registered Professional of the Financial Reporting Council of Nigeria (FRCN).

Her career is marked by diverse roles at prominent organizations such as Taylek Drugs Company, Reliance Telecommunications (Zoom Mobile), Intercontinental Bank (now Access Bank), Dangote Industries, NASCON Allied Industries, ISN Products Nigeria Limited, and Diageo Plc. In 2024, she was appointed as the Executive Director of Finance and Administration at NPF Microfinance Bank Plc where she has since commenced contributing to the wellbeing of the Bank.

Olamide is passionately involved in community development, having held leadership roles in several organizations. As a certified trainer, she has successfully facilitated numerous local and international trainings.



MRS OLAMIDE AKIN-BALOGUN FCA
(Executive Director
Finance & Administration)



MR. SAID GARBA FAGGE
(Non-Executive Director)

Mr. Said Fagge was appointed a Non-Executive Director of NPF Microfinance Bank Plc on 26th January 2023 to represent the interest of the Nigeria Police Multipurpose Cooperative Society Ltd.

Prior to his appointment, Mr. Fagge was the Officer in Charge, Homicide SCID Kebbi State subsequent to which he became the Financial Controller of the Nigeria Police Multipurpose Cooperative Ltd. He Joined the Nigeria Police Force in 2000 and served in various Commands and Divisions across the country.

Mr. Fagge is an alumnus of the Bayero University, Kano from where he obtained B.sc degree (Applied Biology) in 1997. He also holds a Post Graduate Diploma (Crime Management Prevention and Control) and Masters (Crime Management) both from Bayero University Kano in 2016 and 2017 respectively.

Mr. Fagge was born on 23rd December 1971 and he is happily married. He enjoys reading, watching football and engaging in indoor games.

AIG Oyediran Adesoye Oyeyemi was born on 3rd March 1964 and hails from Kwara State. He holds a BSc in Psychology from the University of Ibadan (1986).

He started his career with the Nigeria Police Force in 1990 and served in eight commands and the Department of Training and Development.

He is currently the Executive Secretary of Police Cooperative Multipurpose Society Ltd.

Mr. Oyediran was appointed as a Non-Executive Director on 26th September 2023.



AIG OYEDIRAN ADESOSYE OYEYEMI
(Non-Executive Director)



CSP LYDIA ENEMONA AMEH
(Non-Executive Director)

CSP Lydia Enemona Ameh was born on 1st November, 1983 and hails from Kogi State .She holds a B.Sc. in Accounting from Ambrose Ali University, Ekpoma, Edo State (2007).

She started her career with the Nigeria Police Force in 2002 and served in various capacities in the Police Force.

She is currently the Force Insurance Officer.

She has attended various trainings and seminar both locally and internationally

Mrs. Ameh was appointed as a Non-Executive Director on 26th September 2023.

AIG. Idrisu Dabban Dauda psc, fdc, mnim (Rtd) was born on 1st October 1963 and hails from Niger State. He holds a B.A.Ed. in Education from Usman Danfodio University Sokoto (1988) and he also holds a Masters in Law Enforcement and Criminal Justice from Ahmadu Bello University (ABU Zaria).

Mr Idrisu started his career with the Nigeria Police Force in 1990 and had served in different commands and formations of the Force. He rose to the rank of Assistant Inspector General of Police in the year 2023 having headed several Police State Commands as CP. He retired as Assistant Inspector General of Police Zone16 in year 2023.

He attended various trainings and seminar both locally and internationally as well as foreign mission such as National Defence College Course - Abuja, Nigeria, Strategic and Leadership Command Course - Police Staff College Jos, Civilian Police Course-Kofi Anan peace center Accra Ghana and African mission to Sudan.

Mr. Idrisu is married and enjoys reading. He was appointed as a Non-Executive Director on 1st February 2024.



AIG. IDRISU DABBAN DAUDA
(Non-Executive Director)



MR. MUTALIB ATANDA AKINLADE
(Independent Non-Executive Director)

Mr. Mutalib Atanda Akinlade, MBA, FCA was born on 10th June 1963 and hails from Ogun State. He holds a Higher National Diploma from Ogun State Polytechnic, Abeokuta (1983)) and an MBA from Ladoke Akintola University of Technology, Ogbomosho (2000). He is a member of several professional bodies such as US, Information Systems Audit and Control Association, Institute of Chartered Accountants of Nigeria (1998) and the Chartered Institute of Taxation of Nigeria (1999).

Mr. Akinlade has a vast experience in Accounting and Auditing having held the position of Head Finance /Account and Head Internal Control at the Nigerian Export-Import Bank (NEXIM) from 2002 -2010 and 2002 – 2007 respectively. He was also Head of Finance & Admin at Optimum Exposure Ltd and Finance Manager at MD SEIS Nig Ltd as well as Towergate Insurance PLC.

He has attended various trainings and seminar both locally and internationally among others are advanced auditing through computer using Audit Command language (ACL) Vancouver, Canada and Internal Control Management by FITC Lagos.

Mr. Akinlade has been of service to his professional body ICAN as an Assistant Examiner in the Institute's professional level examination. He has also been engaged as a consultant by the Federal Inland Revenue Services (FIRS) to audit the accuracy of Taxes due to it by the tax payers.

Mr. Akinlade is married and enjoys Gardening. He was appointed an Independent Non-Executive Director on 1st February 2024.

Mr. Adujo Friday Abah Esq was born on the 8th May 1978 and hails from Kogi State. He holds a Bachelor of Laws degree from Kogi state University Ayingba, Kogi State (2005) and a Master's degree in Law from the University of Lagos (2009). He was called to the Nigeria Bar in 2006 and is a Chartered Arbitrator and Notary Public.

He has worked in several law firms in different capacity among which are Partner at Joe Abraham (SAN) & Partners (2017), Deputy Head of Practice at Rocheba Solicitors (2013) and Counsel at Lanre Ogunlesi (SAN) & Co (2008). He currently a Principal Partner at Pearl Attorneys.

He is a member of the Nigerian Bar Association and Nigerian Institute of Chartered Arbitrator.

Mr. Adujo is married and enjoys Reading and playing Chess. He was appointed an Independent Non-Executive Director on 1st February 2024.



MR. ADUJO FRIDAY ABAH
(Independent Non-Executive Director)



Barr. Sunday Felix Chukwurah
(Non-Executive Director)

Barr. Sunday Felix Chukwurah was born on 10th November 1948 in Delta State. He holds a Bachelor of Laws degree (LLB) Hons from the University of Jos and was called to the Nigeria Bar in 1993.

He began his working career with the Nigeria Police Force in 1969 from where he retired in 2001 as a Deputy Commissioner of Police; He served in different commands and formations of the Nigerian Police Force before his retirement in 2021.

Barr. Chukwurah also held the position of Director of Investigation at the Independent Corrupt Practices Commission (ICPC). From 2003 -2005 he served as the acting Head of Security Total E&P Lagos/ Abuja where he coordinated security investigations and intelligence between 2003 -2013. He thereafter went into legal practice in 2013. He was General Secretary of the Association of Retired Police Officers of Nigeria (ARPON) as well as a member of the committee on the review of the Police Act 2020, Police Regulation 2021, and the Police Trust Fund Act.

His unpublished work includes The Techniques of Investigating Corruption Cases – ICPC Perspective, Fighting Corruption from the Police Standpoint, and Causes of Delay in the Administration of Criminal Justice in Nigeria: An Appraisal.

Barr. Chukwurah is married and enjoys reading, watching sports programs, and detective movies. He was appointed as a Non-Executive Director on 19th July 2024.



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MANAGEMENT TEAM



Mr. Habeeb A. Yusuf
Managing Director

Mr. Habeeb Yusuf is a graduate of Banking & Finance from Kwara State Polytechnic, Ilorin (1995). He is a Fellow of the Institute of Chartered Accountants of Nigeria of Nigeria, a CBN Certified Microfinance Banker, and an Associate of Business Continuity Professional by DRI International. He is also a member of the Nigerian Institute of Management and holds several training certifications. He has over twenty-six (26) years of quality banking experience. Mr. Habeeb Yusuf joined the service of the Bank in 1998 as an Assistant Officer and rose through the ranks. He has worked in various capacities, including serving as Branch Manager, Head of Credit and Operations, Head of Admin, and finally as Regional Head before his appointment as the Managing Director.

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Until his appointment as the Executive Director Operations, Mr. Tizhe was the Regional Head, North. He is happily married and enjoys reading and travelling.



Mr. John Kwabe Tizhe
ED, Operations



Mrs Olamide Akin - Balogun Fca
(Executive Director Finance
& Administration)

Olamide Akin-Balogun is a distinguished finance professional with over 20 years of experience across diverse sectors, including manufacturing, banking, telecommunications, pharmaceuticals, and FMCG.

She holds an HND in Accountancy (2004) and is a Fellow of the Institute of Chartered Accountants of Nigeria (ICAN) as well as a Registered Professional of the Financial Reporting Council of Nigeria (FRCN).

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Olamide is passionately involved in community development, having held leadership roles in several organizations. As a certified trainer, she has successfully facilitated numerous local and international trainings.

Mrs Osaro Idemudia holds an LLB(Hons) degree from the University of Benin obtained in 1990 and was conferred with a Bachelor of Law (BL) certificate in 1991, by the Council of Legal Education having successfully undergone the mandatory legal education at the Nigerian Law School, Lagos.

An experienced and versatile corporate Lawyer, Mrs. Idemudia has over 30 years working experience beginning with her national youth service at the Corporate Affairs Commission, Abuja, Falcon Mortgage Bank Ltd, Ikeja Lagos and NPF Microfinance Bank PLC (1993 to date) where she has served as the Head, General Services overseeing the Administration and Personnel Department of the Bank, the Secretary to the Board and Legal Adviser to the Bank.

Mrs. Idemudia is an Associate Member of the Institute of Chartered Secretaries and Administrators, Nigeria (ICSAN). She is a Member of the Nigeria Bar Association (NBA), Society for Corporate Governance, and Nigeria Institute of Management.

She is a fellow of the Association of Enterprise Risk Management Professionals and a CBN Certified Microfinance Banker. She is also an Honorary Senior member of the Chartered Institute of Bankers of Nigeria and a member of the Institute of Directors. She is currently the Company Secretary/Legal Adviser of NPF Microfinance Bank PLC.



Mrs Osaro J. Idemudia
Company Secretary/Legal Adviser



Mrs. Kate Nkechi Ukah
Regional Head, East

Mrs. Kate Nkechi Ukah holds a Higher National Diploma in Agriculture from the Federal Soil Conservation School, Jos (1990).

She joined NPF Microfinance Bank Plc in 1993 as a Management Trainee from which level, she has had a remarkable development and growth.

She also holds a (PGD) in Business Management as well as an (MBA) in Human Relations Management.
She is the Regional Head, East.

Mrs Nafisa Bello is a Seasoned Microfinance Professional and Transformational leader who holds a Bachelor of Science degree (Bsc) and a Master degree in Business Administration (MBA) from Ahmadu Bello University, Zaria.

She is a CBN Certified Microfinance Banker and Associate member of the Association of National Accountants of Nigeria (ANAN). She is also a member of the Institute of Chartered Economists of Nigeria (ICEN) and of the National Institute of Management (NIM).

She is a result driven banking executive with over 22 years' experience in the Microfinance subsector, where she has excelled in various leadership roles by leading high performing teams in driving business growth both as a departmental head and as a branch manager.



Nafisat Bello
Regional Head, North Central

Kabir Abubakar Audi brings over 23 years of experience in banking and finance, with a proven track record in leading high-performing teams and driving market share growth.

He holds a higher national diploma in public Administration from Katsina Polytechnic, post graduate diploma in banking and finance from University of Abuja and a Masters in Financial Economics from University of Abuja.

He is a Certified Micro Finance banker by Chartered Institute of Bankers (CIBN). He joined NPF MFB 2001 and currently the Regional head northwest/north east.



Kabir Abubakar Audi
Regional Head, North-East & North-West



Mr. Matthew Adejugba
Regional Head, South

Mr. Adejugba Mathew is the Regional Head, South. He has over 31 years' working experience across sectors. Before joining NPF Microfinance Bank Plc in August 2000, he worked as an Internal Audit in 7up bottling Company for over 7 years.

He is a Fellow of Chartered Institute of Banker of Nigeria, Fellow of Chartered Institute of Loans and Risk Management of Nigeria, and He is also a CBN Certified Microfinance Banker. He holds a BSc. Accounting and Master in Financial Management from Ladole Akintola University Ogbomosho, in addition to HND in Accounting from Yaba College of Technology.

Mr. Adejugba Mathew has occupied various positions in the bank, including pioneer Head Internal Audit Abuja Branch, Branch Manager-Osogbo, Ikeja and Obalande Branches.

He is happily married and blessed with children.

Philip Aiwekhoe holds Diploma in Data Processing, B.Sc. Computer Science and M.Sc. Information Technology; highly skilled cybersecurity professional and a thought leader with 15 years of experience in the industry. With a deep understanding of the ever-evolving threat landscape, Philip has built a reputation as a trusted expert in protecting the organization from sophisticated cyber threats.

Throughout his career, Philip has demonstrated exceptional proficiency in various aspects of cybersecurity, including threat detection and mitigation, incident response, digital forensics, and secure systems architecture. His expertise extends to advanced threat intelligence, penetration testing, and compliance with global cybersecurity standards such as NDPR, NIST, and ISO 27001.

Philip's strategic approach to cybersecurity is grounded in a commitment to continuous learning and staying ahead of emerging threats. He has successfully led numerous high-stakes projects, providing the organization with robust security frameworks that safeguard its critical assets and data.

As a leader in the cybersecurity field, Philip is known for his ability to develop and implement comprehensive security strategies that align with business objectives. His hands-on experience and deep technical knowledge make him an invaluable asset to any organization looking to enhance its cybersecurity posture.

In addition to his technical skills, Philip is a dedicated mentor and educator, committed to sharing his knowledge with the next generation of cybersecurity professionals. He has developed specialized training programs for cybersecurity teams, ensuring they are equipped with the latest tools and techniques to combat modern cyber threats. Holds valuable certifications like Certified Chief Information Security Officer, Associate Business Continuity Professional, Certified Information Security Manager, Certified Senior Lead Implementer ISO 27001, and Certified Senior Lead Cyber Security Manager ISO 27032.

Philip Aiwekhoe's 15-year journey in IT & Cybersecurity is marked by a relentless pursuit of excellence, making him a respected and influential figure in the industry. His contributions have not only strengthened the security of the organizations but have also set a standard for cybersecurity practices across. He is currently the Chief Information Security Officer & Data Protection Officer NPF Microfinance Bank Plc.



Mr Philip Aiwekhoe
Chief Information Security Officer



Mr. Issac Jackson
Head, Enterprise Risk Management

Mr. Isaac Jackson holds a Higher National Diploma in Banking and Finance from Kwara State Polytechnic, Ilorin. He is an Associate member of Chartered Institute of Bankers of Nigeria (ACIB) and holds a Post Graduate Diploma in Business Management from the University of Calabar.

He is a CIBN Certified Microfinance Banker and Associate, Business Continuity Professional. Mr. Jackson professional was the pioneer branch manager of Benin branch. He also managed the flagship branch of the bank, Obalende branch and Port Harcourt(main) branch at different stages in his professional career.

Jackson has over 24 years' experience, including 12 years of Branch management in the bank. He is passionate and has been in the front line of microfinance activities since the bank obtained the provisional license to commence microfinance business in 2007. He is currently the Head of Enterprise-Wide Risk Management department of the bank.

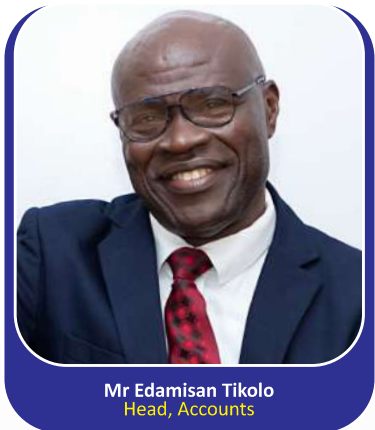
Mr. Edamisan Tikolo holds a Higher National Diploma in Accountancy from Yaba College of Technology (1988) and became a Chartered Accountant with the Institute of Chartered Accountants of Nigeria (ICAN) in May 2002. He is also a certified Microfinance Banker, accredited by the Central Bank of Nigeria (CBN).

His professional experience spans multiple sectors.

He began his career as an Assistant Cost Accountant at Carnaud MetalBox Plc (September 1994 – July 1997), then served as an Accountant at Co-Link Investment & Finance Company Limited (June 2001 – January 2003). He further advanced his career as an Audit Senior at Obiora Okafor & Co. (Chartered Accountants) from February 2003 to March 2005.

Mr. Tikolo joined the bank in April 2005, initially serving in the Internal Audit Department until 2013. In 2014, he transitioned to the Finance Department, where he currently holds the position of Head of Accounts.

Outside of his professional commitments, he has a keen interest in literary arts, sports, and dancing.



Mr Edamisan Tikolo
Head, Accounts



Yetunde Babarinde
Head, Administration

Yetunde Adesola Babarinde is a graduate of Quantity Surveying from Yaba College of Technology (1998).

Yetunde holds a Commonwealth Executive MBA (CEMBA) degree under the auspices of the Centre for Commonwealth of Learning, Canada and the National Open University of Nigeria in 2015. She is a Certified Microfinance Banker (MCIB), member, Nigerian Institute of Quantity Surveyors (MNIQS), member, Quantity Surveyors Registration Board of Nigeria (RQS), Fellow, Chartered Institute of Administration (FCIA), an Associate member of the Business Continuity Professional (ABCP) of Disaster Recovery International. She recently obtained Full Member (MCIPM) of Chartered Institute of Personnel Management of Nigeria.

Mrs Babarinde has over 20 years work experience; she had her National Youth Service at the Property Department of Union Bank of Nigeria Plc in year 1999. She worked in a construction company; Ceda & Clorba Ltd between year 2000 and 2005 as a Quantity Surveyor before joining the services of the Bank in year 2005.

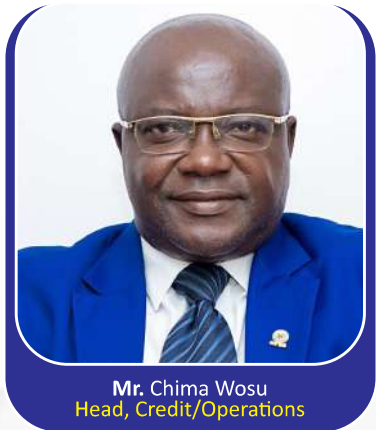
Yetunde joined the bank as a graduate trainee and rose to the position of Management Staff in year 2018. She worked in Operations, Head, Credit & Marketing in Ikeja branch and a one-time Branch Manager of Tejuosho branch before assuming the role of Head, Administration.

She is an astute Administrator who has attended numerous Managerial trainings, she has an excellent multitasking ability. She oversees the Administrative and Human resources functions of the bank.

Mr. Wosu holds a Higher National Diploma in Business Administration from Yaba College of Technology in 1996 and a post Graduate Diploma in Banking and Finance from University of Ado Ekiti in 1999. He also obtained a Masters Degree in Economics from Lagos State University in 2006.

He is an Associate member of the Chartered Institute of Bankers of Nigeria, Chartered Institute of Stockbrokers, Nigeria Institute of Management (Chartered), Certified Pension Institute of Nigeria (CIPN), Nigeria Institute of Cost Management and he is an Investment Banker and a CBN Certified Microfinance Banker.

Mr. Wosu started his banking career in Crystal Bank of Africa Limited in 1992 and thereafter joined NPF Microfinance Bank Plc in 1999. He is currently the Head of Credit/ Operations Department.



Mr. Chima Wosu
Head, Credit/Operations



Mr. Dare Ariyo
Head, Strategy & Project

Mr. Ariyo is a dynamic and results-oriented professional with over 27 years of experience in community, rural, and urban microfinance banking. He joined NPF Microfinance Bank (MFB) in 1997 and currently serves as the Head of the Strategy & Project Management Department.

He holds a Master of Business Administration (MBA) from the University of Nigeria Nsukka (2009), a Post Graduate Diploma in Finance Management from the University of Ado Ekiti (1999), and a Diploma in Accountancy from the Federal Polytechnic, Mubi (1989). He is a Certified Microfinance Banker, a member of the Institute of Cost Management, and holds certifications as a Cisco Certified Network Associate (CCNA) and in Certified Information Technology Infrastructure Library (ITIL) (2007). He is also an Associate Member of the Chartered Institute of Administration (1996) and a Member of the Chartered Institute of Professional Managers and Administrators (2012).

Prior to joining NPF MFB, Mr. Ariyo worked as an Account Officer with Allen Automobile, a division of John Holt Plc. Since joining NPF MFB in 1997, he has gained experience in all departments of the bank. Notably, he served as a Branch Manager in Port Harcourt before transitioning to the Head Office to head the Electronic Business Department.

Mr. Ariyo is passionate about cinematography and is an advocate for humanitarian service. He is a chartered member of the Rotary Club of Ikorodu Golden..

Mrs Fatima Olajumoke attended the prestigious Secondary School; Queen's College Yaba Lagos. She holds a B.SC degree in Accounting from the university of Jos ,Plateau state in 1998, and an MBA in Finance from Ladoke Akintola university of Technology in 2010. She also bagged a Masters degree in Marketing and Communication from Rome Business School in 2023. She is a certified Disaster Recovery Expert from DRI International.

She is a CBN Certified Microfinance Banker and an Associate Member of the Nigerian Institute of Management. She is also a Fellow Member of the National Institute of Marketing of Nigeria and Association of Economists and Statisticians of Nigeria.

Mrs. Fatima Olajumoke has over 22 years working experience beginning with National Youth Service at Akintola Williams Adetona /Isichie and co. and thereafter worked with Basic Computers before joining the Bank in 2002. She was the former Branch Manager, Ikeja branch and presently the Head of Marketing Department.

She has attended various Managerial and Marketing Courses amongst which are trainings organised by CBN/AFOS/MicroSave on Savings Mobilisation and Digital Financial Services, Lagos Business School on Executive Sustainability and Social Impact Assessment training and Digital marketing. She also attended a training on Digital Financial Inclusion at Frankfurt School of Finance and Management.

She has been in the fore front Promoting and Coordinating the Financial Inclusion policy of CBN and the Government in the bank.



Mrs Fatima Olajumoke
Head, Marketing



Mr Abiodun Adelekan
Head, Information Technology

Mr. Abiodun Adelekan holds an MBA with a major in IT management from the University of Leicester, UK; a Bachelors' Degree in Electronics & Computer Engineering; a certified IT Auditor (CISA) and Cisco Network Associate.

He is also IT infrastructure library certified (ITIL V3), certified practitioner of the Chartered Institute of Bankers (CIBN) and certified project manager from the Haensh Business School Germany.

Abiodun has over 15yrs working experience in the financial services industry and Telecommunications with an IT all-round expertise. His competencies cut across enterprise infrastructure and innovative digital solutions deployment, cloud technology and cybersecurity, project management, IT strategy and IT Audit.

Prior to now, Abiodun led the IT team in AB microfinance Bank from startup till it became national; Head Technology & Channels in Edfin where he engineered a crowdfunding platform; worked in Hyperia Internet backbone as a senior telecom engineer, later moved to Uba metropolitan Life Insurance (now Tangerine) and Credit Afrique as IT manager. Over the years, he has successfully managed the rollout of Core banking and E-banking platforms that brought about financial inclusion through USSD, Mobile Banking, Web, mobile money and card services.

Mr. Omokhapue holds a Bachelor of Science Degree in Banking and Finance from Olabisi Onabanjo University, Ago-Iwoye, Ogun State and a Master's Degree in Management from University of Lagos. He is a Fellow of the Institute of Chartered Accountants of Nigeria and a Fellow of the Chartered Institute of Bankers of Nigeria.

He is also an Associate Member of the Chartered Institute of Taxation of Nigeria (ACTI) and a Certified Microfinance Banker (MCIB). Mr. Omokhapue is a member of the Institute of Internal Auditors (IIA) Nigeria, with their Global Headquarters in Florida, USA. His experience spans from Financial Control, Banking Operations, Treasury Management and Audit.

Mr. Omokhapue worked in the Banking and Financial Service industry for over 8 years before joining the Bank in 2005.

He is currently the Head of Internal Audit Department.



Mr. Fidelis Omokhapue
Head, Internal Audit



Sunday T.F Zovoe
Chief Compliance Officer

Mr. Sunday Zovoe holds a Bachelor of Science Degree in Business Administration from the University of Lagos and a Master Degree in Management from the same university.

He is an Associate of the Chartered Institute of Bankers of Nigeria. (ACIB) He is also a CBN Certified Microfinance Banker and a member of the Compliance Institute of Nigeria (CIN).

He started his banking career in Wema Bank in 1989 and Commercial Trust Bank Ltd. (1990-1997) He joined NPF Microfinance Bank in 2005. His experience spans across Audit, Credit, Banking Operations and Branch Management.

Mr. Zovoe has over 26 years banking experience and he is currently the Chief Compliance Officer of the bank. He is happily married and loves drawing and painting.

Ekutti Afusat holds a bachelor's degree in computer science from the University of Ilorin, Nigeria (1999). Also, holds a post graduate Diploma in Education Degree from University of Lagos majoring in Mathematics (2003) and MBA (Finance) degree from Ladoko Akintola University of Technology, Ogbomosho (2018).

She is an IT infrastructure library certified (ITIL V3), COBIT 5 Foundation certified and Certified Microfinance Bank Practitioner of the Chartered Institute of Bankers of Nigeria (CIBN, MCP). Afusat is a member of Disaster Recovery Institute (DRI) International. She has attended trainings on Project management, Database administration, System Administration and Temenos T24 Technical Administration.

Afusat has over 19 years' experience in financial services Technology space with 10 years being in managerial level. Under her leadership, the bank grew its branches from 18 to 50 branches.

She led the team of the bank to roll out financial inclusion products such as USSD, Agency Banking platform, Mobile banking and Internet banking in 2021. She has been part of the team to roll out two different core banking applications. She was the Head, Information Technology until recently when she was moved to the Electronic Business department of the Bank.

Prior to joining the bank in 2005, she was an instructor with the Nigeria Police Force Education Unit majoring in mathematics and computer after completing her NYSC as a Mathematics Instructor at the Nigerian Military School Zaria in 1999.



Ekutti Afusat
Head, E-Business



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The Directors are pleased to present to members their report on the affairs of NPF Microfinance Bank Plc, together with the Bank's audited financial statements and the Auditor's report for the financial year ended 31 December 2024.

1) LEGAL FORM AND PRINCIPAL ACTIVITIES

The Bank was incorporated in Nigeria as a Private Limited Liability Company on 19 May 1993 under the provisions of the Companies and Allied Matters Act (CAMA) with RC No. 220824. It obtained a provisional license as a Community Bank from the Central Bank of Nigeria on 12 July 1993 with License No. FC 00200 and commenced operations on 20 August 1993. It obtained a final license from the Central Bank of Nigeria on 24 January 2002. It was registered as a Public Limited Company on 13 July 2006. The Bank was given an approval-in-principle to operate as a Microfinance Bank on 10 May 2007 and obtained the final license on 4 December 2007. The shares of the Bank were listed on the Nigerian Stock Exchange on 1 December 2010.

The principal activity of the Bank is the provision of banking and other permissible financial services to poor and low income households and micro enterprises with emphasis on members of the Nigerian Police Community. Such services include retail banking, loans and advances and other allied services.

The Bank currently has 49 branches nationwide from which it operates.

2) OPERATING RESULTS

Highlights of the Bank's operating results for the year ended 31 December 2024 are as follows:

<i>In thousands of naira</i>	31-Dec-2024	31-Dec-2023
Profit before Income tax expense	2,437,499	1,614,377
Income tax expense	(863,262)	(594,947)
Profit for the year	<u>1,574,237</u>	<u>1,019,430</u>
Total comprehensive income	<u>1,574,237</u>	<u>1,011,632</u>
Basic and diluted earnings per share (kobo)	<u>26</u>	<u>17</u>

2) DIVIDENDS

The Board of Directors recommended a cash dividend of 15 kobo per share (issue and paid up shares) for the year ended 31 December 2024 (31 December 2023: 12 kobo). This is subject to approval at the Annual General Meeting. Payment of dividends is subject to withholding tax at a rate of 10% in the hand of recipients.

4) DIRECTORS

The Directors who served during the year under review are listed below:-

NAME	DESIGNATION	DATE OF APPOINTMENT
Mr. Azubuko Joel Udah (Esq.)*	Chairman	23 July 2015
Mr. Salihu Argungu Hashimu (Esq.) **	Chairman	28 June 2018
Otunba Damilola Samuel Adegbuyi CP(Rtd)	Chairman	01 February 2024
Mr. Akinwunmi Mohammed .Lawal ***	Managing Director	26 June 2014
Mr. Habeeb Amuda Yusuf	Managing Director	13 June 2024
Mr. Abdulrahman Satumari *	Non-Executive (Independent) Director	28 June 2018
Mrs. Rakiya Edota Shehu*	Non-Executive (Independent) Director	28 June 2018
Mr. Usman Isa Baba *	Non-Executive Director	28 May 2019
Mr. Francis Chukwuemeka Nelson ****	Executive Director, Finance & Administration	01 August 2017
Mr. Said Garba Fagge (ACP)	Non-Executive Director	26 January 2023
Mrs. Lydia Enemona Ameh (CSP)	Non-Executive Director	26 September 2023
Mr. Oyeyemi Adesoye Oyediran (AIG) psc, fsi	Non-Executive Director	26 September 2023
Mr. Idrisu Dabban Dauda (AIG) (Rtd)psc, fdc, mnim	Non-Executive Director	01 February 2024
Mr. Mutalib Atanda Akinlade, MBA, FCA	Non-Executive (Independent) Director	01 February 2024
Barr Aduojo Friday Abah Esq.	Non-Executive (Independent) Director	01 February 2024
Chief Sunday Felix Chukwurah	Non-Executive Director	19 July 2024
Mr. John K. Tizhe	Executive Director, Operations	02 January 2020
Mrs Olamide Akin - Balogun FCA	Executive Director, Finance & Administration	01 February 2024

*Exited the Board on 31 January 2024

**Exited the Board on 13 June 2024

***Retired on 21 July 2024

****Retired on 2 April 2024

5) DIRECTORS' INTEREST IN SHARES

The interest of Directors who currently serve on the Board in the issued share capital of the Bank as recorded in the Register of members during the financial year under review and/or as notified by the Directors for the purposes of Sections 301 of the Companies and Allied Matters Act (CAMA), 2020 and the listing requirements of the Nigerian Exchange Limited are as follows:

NAME OF DIRECTOR	31 December 2024		31 December 2023	
	DIRECT (units)	INDIRECT (units)	DIRECT (units)	INDIRECT (units)
Otunba Damilola Samuel Adegbuyi	-	-	-	-
Mr. Oyeyemi Adesoye Oyediran *	-	3,753,230,767	-	3,761,322,655
Mr. Said U Fagge	-	"	-	"
Cheif Sunday Felix Chukwurah.	-	-	-	-
Mr. Mutalib Atanda Akinlade	-	-	-	-
Mr. Idrisu Dabban Dauda	12,035	-	12,035	-
Barr. Adujo Friday Abah.	-	-	-	-
Mrs. Lydia Enemona Ameh**	-	936,149,939	-	936,149,939
Mr. Habeeb Amuda Yusuf	10,535,128	-	4,732,931	-
Mr. John Kwabe Tizhe	3,917,487	-	1,917,487	-
Mrs Olamide Akin -Balogun	-	-	-	-

*Mr. Oyeyemi Oyediran and Mr. Said Umar Fagge represents the interest of the Nigerian Police Cooperative Multipurpose Society Limited, which owns 3,753,230,767 (31 December 2023: 3,761,322,655) ordinary shares of 50k each in the issued share capital of the Bank for the year under review.

**Mrs. Lydia Enemona Ameh represents the interest of the Nigeria Police Welfare Insurance Society (NPWIS) which owns 936,149,939 (31 December 2023: 936,149,939) ordinary shares of 50k each in the issued share capital of the Bank for the year under review.

Save as disclosed above, none of the directors notified the Bank of any disclosable interest in the Bank's share capital as at 31 December 2024. The Directors' interest in shares remained the same as at the date the 2024 audited financial statements was approved by the Board of Directors.

6) DIRECTORS' INTEREST IN CONTRACTS

None of the Directors notified the Bank for the purpose of Section 303 of the Companies and Allied Matters Act (CAMA), 2020 of any direct or indirect interest in any contract or proposed contract with the Bank in the year 2024.

7) CHANGES TO THE BOARD

There has been no changes on the Board since the last Annual General Meeting

8) SUBSTANTIAL INTEREST IN SHARES

According to the Register of Members as at 31 December 2024, the following shareholders of the Bank held more than 5% of the issued ordinary share capital of the Company:

Shareholder	31 December 2023		31 December 2024	
	No. of Shares	Shareholding (%)	No. of Shares	Shareholding (%)
Nigeria Police Co-operative Society Limited	3,761,322,655	62.76	3,753,230,767	62.63
NPF Welfare Insurance Scheme	936,149,939	15.62	936,149,939	15.62

In line with the Nigeria Exchange Limited (NGX) rules on the requirement for all listed companies to maintain a minimum free float of 20%, the issued Share capital of the Bank in free float is 21.51% as at 31 December 2024 (31 December 2023: 20.28%) .

9) ANALYSIS OF SHAREHOLDING

The shareholding structure of the Bank is as stated below:

As at 31 December 2023

Range		
From		To
1		5000
5001		10000
10001		50000
50001		100000
100001		500000
500001		1000000
1000001		50000000
50000001		5992954557

Holders	%	Units
4,456	0.12	7,180,555
1,005	0.12	7,172,784
1,834	0.66	39,683,081
409	0.48	28,626,832
846	3.35	200,893,691
133	1.49	89,278,621
170	10.78	646,181,985
6	83	4973937008
8,859	100	5,992,954,557

As at 31 December 2024

Range		
From		To
1		5000
5001		10000
10001		50000
50001		100000
100001		500000
500001		1000000
1000001		50000000
50000001		2286657766
2286657767		6000000000

Holders	%	Units
4,596	49.36	7,306,926
1,042	11.19	7,450,544
1,924	20.66	42,295,206
442	4.75	31,337,282
926	9.95	223,086,619
168	1.80	116,171,881
209	2.24	799,460,979
4	0.04	1,233,272,539
1	0.01	3,532,572,581
9,312	100.00	5,992,954,557

10) SHARE CAPITAL HISTORY

The following changes have taken place in the Bank's authorised and issued capital since incorporation.

DATE ISSUED	AUTHORISED		ISSUED & FULLY PAID		NOMINAL VALUE	REMARKS
	FROM	TO	FROM	TO		
	₦'000	₦'000	₦'000	₦'000	₦	
1993	500	500	-	-	1.00	CASH & KIND
1996	500	30,000	-	17,976	1.00	CASH
1999	-	30,000	17,996	21,571	1.00	BONUS 1:4
2000	30,000	80,000	21,571	40,186	1.00	CASH
2001	-	80,000	40,186	58,624	1.00	CASH
2002	80,000	250,000	-	58,624	1.00	CASH
2003	-	250,000	-	58,624	1.00	CASH
2004	-	250,000	58,624	239,958	1.00	BONUS 1:10 & CASH
2005	250,000	500,000	239,958	239,958	1.00	-
2006	500,000	1,000,000	239,958	259,955	1.00	BONUS 1:12
2007	1,000,000	2,000,000	259,955	417,192	1.00	CASH
2008	-	2,000,000	-	417,192	1.00	-
2009	-	2,000,000	417,192	1,143,328	1.00	CASH
2010	-	2,000,000	1,143,328	-	0.50	SHARE-SPLIT 1:2
2011	-	2,000,000	1,143,328	-	0.50	SHARE-SPLIT 1:2
2012	-	2,000,000	1,143,328	-	0.50	-
2013	-	2,000,000	1,143,328	-	0.50	-
2014	2,000,000	3,000,000	1,143,328	-	0.50	-
2015	-	3,000,000	1,143,328	-	0.50	-
2016	-	3,000,000	1,143,328	-	0.50	-
2017	-	3,000,000	1,143,328	-	0.50	-
2018	-	3,000,000	1,143,328	-	0.50	-
2019	-	3,000,000	1,143,328	-	0.50	-
2020	-	3,000,000	1,143,328	-	0.50	-
2021	3,000,000	6,000,000	1,143,328	2,696,829	0.50	PUBLIC OFFER/RIGHTS ISSUES
2022 - Till Date	-	6,000,000	2,696,829	2,996,447	0.50	BONUS 1:9

11) PROPERTY AND EQUIPMENT

Information relating to changes in the Bank's property and equipment is given in Note 21 of the financial statements.

12) DONATIONS

As part of our commitment to the development of our primary community and to identify with the aspirations of various sections of the society, the Bank made contributions to charitable and non-political organisations amounting to ₦8,615,000.00 (31 December 2023: ₦711,923) during the year. This comprises contributions to educational organisations amongst others as listed below:

Donations made during the year ended 31 December 2024 are as follows:

	₦
Nigerian Association for the Blind, Lagos	200,000
Police Games 2024	1,000,000
Police Veterans Foundation	2,000,000
Police Children Schools (Obalende, Akure, Ibadan, Abeokuta, Ekiti, Idimu, Ikeja, Enugu, etc)	375,000
Nigeria Police Widows Association, Lagos	20,000
Police Secondary Schools (Abeokuta, Calabar, Akure)	90,000
Orphanage Homes	3,000,000
Professional Bodies	1,500,000
Religious Body	10,000
Others	420,000
	<u>8,615,000</u>

The following donations were made during the year ended 31 December 2023.

	N
Pacelli School for the Blind, Lagos	100,000
Police Children Schools (Akure, Challenge, Initoro, Epe, Idimu, Ikeja, Enugu, etc)	310,000
Nigeria Police Widows Association, Lagos	20,000
NPF Educational Research and Planning	15,000
Police College, Ikeja	50,000
Police Secondary Schools (Akure, Abeokuta)	140,000
Orphanage Home	76,923
	<u>711,923</u>

13) FRAUD AND FORGERIES

Nature of Fraud	No. of Incidence		Actual Loss to the Bank			
			Fraud Amount (N)		(N)	
	2024	2023	2024	2023	2024	2023
Perpetrated by staff	8	3	7,994,200	4,204,580	-	1,832,080
ATM Electronic Fraud	-	-	-	-	-	-
Total	8	3	7,994,200	4,204,580	-	1,832,080

Perpetrated by staff

The sum of N7,994,200 has been recovered from the fraud perpetrated by staff. This represents 100% recovery of the total fraud amount.

14) EVENTS AFTER THE REPORTING PERIOD

There were no subsequent events which could have a material effect on the financial position of the Bank as at 31 December 2024 or the profit for the year then ended on that date, that have not been adequately provided for or disclosed in the financial statements.

15) HUMAN RESOURCES

EMPLOYMENT OF DISABLED PERSONS

The Bank recognises that its Employees are the most valuable assets in the organisation thus, the recruitment strategy is to ensure that qualified and competent candidates are engaged and retained to promote the Bank's corporate goals.

The Bank maintains a fair policy in considering job applications from physically challenged persons, having regard to their abilities. In the event of any member of staff becoming physically challenged, every effort will be made to ensure that their employment with the Bank continues and that appropriate training is arranged. It is the policy of the Bank that the training, career development and promotion of disabled persons should, as far as possible, be identical with those of other employees. The Bank did not employ any physically challenged person during the year.

EMPLOYEE INVOLVEMENT AND TRAINING

The Bank ensures through various fora that employees are informed on matters concerning them. Formal channels are employed in communication with employees with an appropriate feedback mechanism.

The Bank recognises training of its human resources as an investment which adds value to the business. We are therefore committed to continuous development of our workforce through courses and seminars organised internally and externally. Individual needs of each employee are considered in organising training courses. Members of staff are also encouraged and assisted financially to embark on certifications which will improve them academically and professionally. The Bank leveraged more on virtual trainings of staff for both internal and external trainings in the year under review.

HEALTH, SAFETY AND WELFARE OF EMPLOYEES

NPF Microfinance Bank Plc is committed to prioritising the safety, health and well being of her Employees. In spite of maintaining different business premises across the country, the premises are designed with a view to guarantee the safety and healthy working conditions of her employees and customers alike. Employees are adequately insured against occupational and other hazards. Also, fire prevention and fire fighting equipments are installed in strategic locations within the Bank's premises.

The Bank also provides medical insurance cover for staff and their immediate family members in line with the Bank's policy.

16) RESEARCH AND DEVELOPMENT

The Research and development unit of the Bank carries out research into new banking products and services to anticipate and meet customers' needs and ensure excellent service is delivered at all times.

17) DIVERSITY AND INCLUSION

At NPF Microfinance Bank Plc, we understand that for us to thrive and achieve our vision to be the clear leader in the provision of Microfinance services, we must build a diverse and inclusive workforce that reflects the totality of our customer base. The Bank operates a non-discriminatory policy in the consideration of applications for employment. The Bank seeks to achieve an appropriate mixture of female representation at the top management level. Though this is yet to be achieved on the Board as indicated below, we are currently working to ensure more female representation on the Board.

The number and percentage of men and women employed in the Bank and the Board's composition during the year ended 31 December 2024 were as follows:

	Number			Percentage	
	Male	Female	Total	Male	Female
Employees (2024)	321	334	655	49%	51%
Employees (2023)	291	229	520	56%	44%
Top Management (2024)	20	14	34	59%	41%
Top Management (2023)	22	16	38	58%	42%
Board					
Executive Directors (2024)	2	1	3	67%	33%
Executive Directors (2023)	3	-	3	100%	0%
Non -Executive Directors (2024)	7	1	8	88%	12%
Non -Executive Directors (2023)	7	1	8	88%	12%

i) The analysis by grade of employees is as shown below:

	31 December 2024			31 December 2023		
	Male	Female	Total	Male	Female	Total
Manager (M)	12	2	14	5	5	10
Senior Manager (SM)	5	8	13	8	6	14
Assistant General Manager (AGM)	10	4	14	7	2	9
Deputy General Manager (DGM)	2	-	2	1	-	1
General Manager (GM)	2	1	3	3	1	4
GRADE LEVEL	31	15	46	24	14	38



ii) Analysis of Directors by gender:

GRADE LEVEL	31 December 2024			31 December 2023		
	Male	Female	Total	Male	Female	Total
Managing Director	1	-	1	1	-	1
Executive Directors	1	1	2	2	-	2
Non - Executive Directors	7	1	8	7	1	8
TOTAL	9	2	11	10	1	11

18z) INDEPENDENT AUDITOR

Deloitte & Touche was first appointed at the Annual General Meeting held on 22 June 2023 and having satisfied the relevant corporate governance rules on their tenure in office, have indicated their willingness to continue in office as auditor to the Bank. In accordance with Section 401(2) of the Companies and Allied Matters Act of Nigeria (CAMA) 2020, the auditor will be re-appointed at the next annual general meeting of the Bank without any resolution being passed.

BY ORDER OF THE BOARD

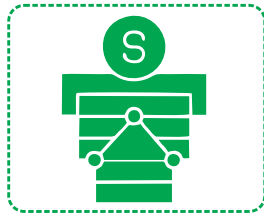


Mrs. Osaro J. Idemudia

Company Secretary/Legal Adviser

FRC/2013/NBA/00000002319

19 March, 2025



INTRODUCTION
NPF Microfinance Bank Plc ("the Bank") is committed to the highest standards of corporate governance and proactively institutionalise sound corporate governance practices across its operations.

For the Bank, Corporate Governance is not an end in itself but an essential enabler for value creation while propagating a value-led culture, high behavioural standards and robust procedures as fundamental tools in the entrenchment of a strong corporate governance framework. As a public company quoted on the floor of the Nigerian Exchange Ltd (NGX), we remain dedicated to our duties and pledge to safeguard and increase investors value through transparent corporate governance practices.

The Bank ensures compliance with relevant provisions of the Central Bank of Nigeria (CBN) Code of Corporate Governance for Microfinance Banks, Nigerian Exchange Ltd (NGX) Regulations, The Securities and Exchange Commission (SEC) as well as the National Code of Corporate Governance for Public Companies.

GOVERNANCE STRUCTURES

THE BOARD

The Board is responsible for embedding high standards of corporate governance across the Bank. The Board recognises that effective corporate governance is a key imperative for achieving the sustainable growth of the Bank.

The Board plays a central role in conjunction with Management in ensuring that the Bank is financially strong. This synergy between the Board and management fosters interactive dialogue in setting broad policy guidelines in the running of the Bank to enhance optimal performance and ensure that associated risk are well managed.

The Board of Directors currently consists of eleven (11) members; comprising three (3) Executive Directors and eight (8) Non-Executive Directors. Two (2) of the Non-Executive Directors are Independent Directors as defined under the various codes of corporate governance and the Companies and Allied Matters Act (CAMA) 2020.

THE ROLE OF THE BOARD

The primary role of the Board is to provide strategic direction for the Bank to deliver long term value to shareholders. The Board provides the Bank with leadership within a framework of prudent and effective controls which enables risk to be assessed and managed while deploying the Bank's resources to profitable use. The Board outlines the Bank's strategic and corporate aims, ensures that the necessary financial and human resources are in place for the Bank to meet its objectives and reviews management performance on a continuous basis. The Board also sets the Bank's values and standards and ensures that its obligations to its shareholders and others are understood and met.

The Board also ensures that robust systems of internal controls are maintained and that management maintains an effective risk management and oversight process across the Bank so that growth is delivered in a controlled and sustainable way.

RESPONSIBILITIES

The Board is accountable to the Shareholders and continues to play a key role in governance. It is the responsibility of the Board of Directors to endorse the Bank's organisational strategy, develop directional policy, appoint, supervise and remunerate senior executives and ensure accountability of the Bank to its stakeholders and regulatory authorities. The Board is responsible for providing stable and effective leadership for the Bank, to facilitate achievement of its corporate operating objectives.



The roles of the Chairman and Chief Executive Director are separate and no one individual combines the two positions. The Chairman's main responsibility is to lead and manage the Board to ensure that it operates effectively and fully discharges its legal and regulatory responsibilities. The Chairman facilitates the contributions of Directors and promotes effective relationships and open communications between Executive and Non-Executive Directors both inside and outside the Boardroom.

The Board has delegated the responsibility for the day to day management of the Bank to the Managing Director/Chief Executive Officer, who is supported by the Executive Management. The Managing Director executes the powers delegated to him in accordance with guidelines approved by the Board and the Executive Management is accountable to the Board for the development and implementation of strategies and policies.

REMUNERATION POLICY

The Bank's remuneration policy sets out the criteria and mechanism for determining the levels of remuneration of the Directors of the Bank and also defines the process for determining Executive Directors compensations and rewards for corporate and individual performance. The policy is structured taking into account the environment in which it operates and the results it achieves at the end of each financial year. It includes:

Remuneration class	Description
Basic Salary/Allowances	Reflects the industry competitive salary package and the extent to which the Bank's objectives have been met for the financial year.
Performance Incentive	This is awarded based on the performance of the Bank and individual Directors.
Directors' fees	Annual Payments approved at the Annual General Meeting
Sitting allowances	Allowances paid for attending board and board committee meetings

The non-executive Directors' fees for the year under review was fixed at ₦ 50,000,000.00 by members at the last Annual General Meeting. This excludes sitting allowance and other allowances for meetings attended and engagements on behalf of the Bank.

BOARD MEETINGS

To ensure the Board's effectiveness throughout the year, an annual meeting and task calendar is developed at the beginning of each year. These calendars do not only focus on the activities of the Board but also establish benchmarks against which its performance can be evaluated at the end of the year.

The Board meets quarterly and additional meetings are convened as the need arises. In furtherance of its roles, the Board met Ten (10) times in the year under review. Attendance at the Board meetings during the year were as follows:

No	Members	Designation	30-Jan	1-Feb	29-Feb	28-Mar	3-May	21-May	13-Jun	19-Jul	19-Aug	24-Oct
1	Mr. Azubuko Joel Uдах (Esq.)*	Chairman	P	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
2	Mr. Damilola Samuel Adegboyi**	Chairman	N/A	P	P	P	P	P	P	P	P	P
3	Mr. Salihu Argunu Hashimu ***	Chairman	P	P	P	P	P	P	P	N/A	N/A	N/A
4	Mr. Abdulrahman Satumari*	Non-Executive Director (Indep)	P	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
5	Mr. Usman Isa Baba*	Non-Executive Director	P	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
6	Mrs. Rakiya Edota Sheteh*	Non-Executive Director (Indep)	P	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
7	Mr. Murtali Abanda Akiriade****	Non-Executive Director (Indep)	N/A	N/A	P	P	P	P	P	P	P	P
8	Mr. Idrisu Dauda Dabban*****	Non-Executive Director	N/A	N/A	P	P	P	P	P	P	P	P
9	Mr. Aduloju Friday Abah*****	Non-Executive Director (Indep)	N/A	N/A	P	P	P	P	P	P	P	P
10	Mr. Akinwunmi M. Lawal*****	Managing Director	P	P	P	P	P	P	P	P	P	P
11	Mr. Habeeb Yusuf*****	Managing Director	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
12	Mr. John K. Tizhe	Executive Director	P	P	P	P	P	P	P	P	P	P
13	Mr. Francis C. Nelson*****	Executive Director	P	P	P	P	N/A	N/A	N/A	N/A	N/A	N/A
14	Mr. Said Fagge	Non-Executive Director	P	A	P	P	P	P	P	P	P	P
15	Mr. Oyejemi Oyediran	Non-Executive Director	P	P	P	P	P	P	P	P	P	P
16	Mrs. Lydia Enemona Ameh	Non-Executive Director	P	P	A	P	P	P	P	P	P	P
17	Mr. Sunday Felix Chukwurah*****	Non-Executive Director	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
18	Mrs. Olamide Akin-Balogun****	Executive Director	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A

P= Present

A=Absent

N/A= Ceased to be a member/Not a member

*Exited the Board on 31 January 2024

**Appointed Chairman on 13 June 2024

***Exited the Board on 13 June 2024

****Appointed on 1 February 2024

*****Retired on 21 July 2024

*****Appointed Managing Director on 13 June 2024

*****Retired on 2 April 2024

*****Appointed on 19 July 2024

DIRECTORS' PERFORMANCE EVALUATION

The Governance, Nomination and Remuneration Committee oversees a formal evaluation process to assess the composition and performance of the Board, each Committee and individual director on an annual basis. The assessment is conducted to ensure the Board, Committees and individual members are effective and productive and to identify opportunities for improvement.

As part of the process, each member completes a detailed and thorough questionnaire and each member also participates in an oral interview/conversation session as a follow up to the completion of the questionnaire. The Governance, Nomination and Remuneration Committee reports annually to the full Board with result of the evaluation exercise. The recommendations of the performance evaluation are considered by the Board and are implemented as required.

In compliance with the requirement of the Central Bank of Nigeria (CBN) Code of Corporate Governance, the Board commissioned DCSL Corporate Services to carry out Board evaluation for the financial year ended 31 December 2024.

Their report has been forwarded to the Central Bank of Nigeria (CBN) and will be communicated to shareholders at the Annual General Meeting.

TENURE OF DIRECTORS

In pursuance of the Bank's drive to continually imbibe best Corporate Governance practices, the tenure of the Non-Executive Directors is limited to a maximum of three (3) terms of three (3) years each. This allows for the injection of fresh perspectives to the business of the Board.

INDUCTION AND CONTINUOUS TRAINING

The Bank has in place a formal induction program for newly appointed Directors. This induction which is arranged by the Company Secretary includes presentation by Senior Management staff to assist Directors in building a detailed understanding of the Bank's operations, its strategic plan, business environment and key issues faced by the Bank and to introduce directors to their fiduciary duties and responsibilities.

Training and Education of Directors on issues pertaining to their oversight function is a continuous process in order to update their knowledge and skills and keep them informed of new developments in the Bank's business and operating environment. These trainings are carried out through external, local and international courses. The trainings attended during the year under review are as follows:

Facilitating Institution	Topics
DCSL Corporate Services Limited	Governance and Remuneration committee Achieving Effectiveness
Financial Institutions Training Centre (FITC)	NAMB strategic partnership program on Building viable microfinance institutions strengthening Roles on Emerging Technologies, Digital Transformation a cybersecurity.
Vicleo Investments Limited	Anti Money Laundering /Combating the Financing of Terrorism Training
Institute of Directors	Company Direction Course I and II
Institute of Directors	Board's Role in driving Business Transformation and Effective succession planning
Audit Committee Institute	Managing Audit Committee Meetings for High Performance Governance Impact
Society for Corporate Governance of Nigeria	Data Privacy and Cyber Security: The Role of the Board
Leishton consulting and Board Gov Ltd	The Nigerian code of corporate Governance and relevant sectorial corporate Governance Guidelines: A practical Guide for Directors
Institute of Directors	Certificate course on Strategic leadership and Inovative Governance
Texem	Startegic Agility and Inspiring change: Fueling sustainable success

All Directors attended at least three training courses in the year under review.

BOARD COMMITTEES

The Board committees in operation during the year under review were:

- Board Finance and General Purpose Committee
- Board Risk Management Committee
- Board Audit Committee
- Board Governance, Nomination and Remuneration Committee
- Board Credit Committee

Finance and General Purpose Committee*

This Committee has the responsibility for monitoring all financial aspects of the Bank. Its responsibilities also include:-

- To formulate and shape the strategy of the Bank and make recommendations to the Board
- Review the budget of the Bank and make recommendations to the Board for approval
- Monitor performance of the Bank against the budget
- Consider and approve expenses above the limits of Management and make recommendations to the Board for approvals above its limits
- Review the Assets and Liability Committee report
- Review the Bank's investment portfolio annually
- Approve all policies relating to finance for the Bank
- Review and approve within its approved limits the annual manpower plan for the Bank

The Committee meets at least once in each quarter. However, additional meetings are convened as required. The Committee met two (2) times in 2024 financial year. Membership of the Committee and attendance at its meetings during the year were as follows:

No.	Members	Designation	4-Jan	29-Jan
1	Mrs. Rakiya Edota Shehu	Chairman	P	P
2	Mr. Usman Isa Baba	Member	P	P
3	Mr. Akinwunmi Lawal	Member	P	P
4	Mr. Francis C. Nelson	Member	P	P
5	Mr. Said Fagge	Member	P	P
6	Mrs. Lydia Ameh	Member	P	P

** The board on 3rd May 2024 desolved the committee as this is not one of the Committee provided for in the CBN code of Corporate Governance for Microfinance Bank .*

Board Risk Management Committee

The responsibilities of this Committee are:-

- Review and recommend risk management policies including risk strategy to the full Board for approval;
- Review the adequacy and effectiveness of risk management and controls;
- Monitor the Bank's compliance level with applicable laws and regulatory requirements;
- Periodic review of changes in the economic and business environment, including trends and other factors relevant for the Bank's risk profile;

- Review and recommend for approval of the Board risk management procedures and controls for new products and services;
- Oversight of management's process for the identification of significant risks across the Bank and the adequate prevention, detection and reporting mechanism;
- Review and approve the framework for the management of credit risk, market risk, liquidity risk, operational risk, reputation risk and other risk types as appropriate;
- Consider and approve significant IT investment and expenditure to be made by the Bank;
- Oversee the development and maintenance of IT Strategic Plan.

The Board Risk Management Committee meets quarterly, and additional meetings are convened as required. The Committee met Four (4) times during the 2024 financial year. Membership of the Committee and attendance at its meetings during the year were as follows:-

No.	Members	Designation	24-Jan	23-Apr	16-Jul	15-Oct
1	Mr. Oyeyemi Oyedirin	Chairman	P	P	P	P
2	Mr. Abdulrahman Satumari*	Member	P	N/A	N/A	N/A
3	Mr. Usman Isa Baba*	Member	P	N/A	N/A	N/A
4	Mr. Salihu Argungu Hashimu**	Member	P	N/A	N/A	N/A
5	Mr. Akinwunmi Lawal***	Member	P	P	P	N/A
6	Mr. John Tizhe	Member	P	P	P	P
7	Mr. Idrisu Dabban Dauda****	Member	N/A	P	P	P
8	Mr. Damilola Samuel Adegbuyi*****	Member	N/A	P	N/A	N/A
9	Mr. Chukwurah Felix Sunday*****	Member	N/A	N/A	N/A	P
10	Mr. Habeeb Amuda Yusuf*****	Member	N/A	N/A	N/A	P

**Exited the Board on 31 January 2024*

***Exited the Board on 13 June 2024*

****Retired on 21 July 2024*

*****Appointed on 1 February 2024*

******Appointed on 19 July 2024*

******Appointed Managing Director on 13 June 2024*

Board Audit Committee

The Audit Committee is responsible for maintaining oversight regarding the integrity of the Bank's financial statements, ensuring compliance with legal and other regulatory requirements, assessment of qualification and independence of the external auditor, and assessment of performance of the Bank's internal audit function as well as that of the external auditors. Its responsibilities also includes:

- Establish an internal audit function and ensure that there are other means of obtaining sufficient assurance of regular review or appraisal of the system of internal control in the Bank;
- Ensure the development of a comprehensive internal control framework for the Bank, obtain assurance and report the operating effectiveness of the Bank's internal control framework to the Board;

- Review and ensure that adequate whistle-blowing procedures are in place and that a summary of issues reported are highlighted to the Board;
- Preserve auditor independence, and set clear hiring policies for employees and /or former employees of independent auditors;
- Consider any related-party transactions that may arise within the Bank or any of its related companies;
- Invoke its authority to investigate any matter within its terms of reference for which purpose the Bank must make available the resources to the internal auditors with which to carry out this functions including access to external advice when necessary.

This Committee consists of only Non-Executive Directors and is required to meet quarterly in a year.

The Committee met Five (5) times during the 2024 financial year . Members of the Committee and attendance at its meetings during the year were as follows:-

No.	Members	Designation	25-Jan	29-Apr	12-Jul	15-Aug	16-Oct
1	Mr. Abdulrahman Satumari*	Chairman	P	N/A	N/A	N/A	N/A
2	Mr. Mutalib A. Akinlade**	Chairman	N/A	P	P	P	P
3	Otunba Damilola S. Adegbuyi**	Member	N/A	P	N/A	N/A	N/A
4	Mr. Salihu A. Hashimu***	Member	P	N/A	N/A	N/A	N/A
5	Barr. Adujo F. Abah**	Member	N/A	P	P	P	P
6	Mrs. Rakiya E. Shehu*	Member	P	N/A	N/A	N/A	N/A
7	Mr. Usman I. Baba*	Member	P	N/A	N/A	N/A	N/A
8	Mr. Said U. Fagge	Member	P	P	P	P	P
9	Mrs. Lydia E. Ameh	Member	P	P	P	P	P
10	Chief Sunday F. Chukwurah****	Member	N/A	N/A	N/A	P	P

*Exited the Board on 31 January 2024

**Appointed on 1 February 2024

***Exited the Board on 13 June 2024

**** Appointed on 19 July 2024

Board Governance, Nomination and Remuneration Committee

The responsibilities of the Committee are:

- Make recommendations on the appropriate compensation structure for the Managing Director and other senior Executives;
- Make recommendations to the Board on the Bank's policy framework of Executive remuneration and its cost;
- Periodically evaluate the skills, knowledge and experience required on the Board;
- Establish the criteria for Board and Board committee membership, review candidates qualifications and any potential conflict of interest, assess the contributions of current Directors in connection with their re-connection and make recommendation to the Board;
- Monitor the development, alignment, satisfaction and productivity of the Bank's employees with a view to competitive excellence;
- Develop and constantly review and make recommendation to the Board on policies and procedures to maintain high standard of management by the Bank;

- Monitor on a continuous basis and make recommendations to the Board concerning the corporate governance of the Bank;
- Approve compensation policy and review compensation for all officers of the Bank (including Executive and Non - Executive Directors); and
- Perform other oversight functions as may from time to time be expressly requested by the Board.

The Board Governance, Nomination and Remuneration Committee is required to meet as often as it deems necessary but not less than 2 times a year. The Committee met six (6) times in the 2024 financial year. Membership of the Committee and attendance at its meetings during the year were as follows:

No.	Members	Designation	11-Jan	27-Feb	8-Apr	26-Apr	11-Jul	17-Oct
1	Mr. Abdulrahman Satumari*	Chairman	P	N/A	N/A	N/A	N/A	N/A
2	Barr. Adujo F. Abah**	Chairman	N/A	P	P	P	P	P
3	Mrs. Rakiya E. Shehu *	Member	P	N/A	N/A	N/A	N/A	N/A
4	Mr. Salihu A. Hashimu***	Member	P	N/A	N/A	N/A	N/A	N/A
5	Mr. Idrisu D. Dauda**	Member	N/A	P	P	P	P	P
8	Mr. Mutaib A. Akinlade**	Member	N/A	P	P	P	P	P
9	Mrs. Lydia E. Ameh	Member	P	P	P	P	P	P
10	Mr. Oyeyemi A. Oyediran	Member	P	P	P	P	P	P
11	Mr. Said G. Fagge	Member	N/A	N/A	N/A	N/A	N/A	P

*Exited the Board on 31 January 2024

**Appointed on 1 February 2024

***Exited the Board on 13 June 2024

Board Credit Committee

The responsibilities of the Committee are:

- To set and periodically review the Bank's credit policy direction as necessary.
- To consider and approve specific loans above the Management Credit Committee's authority limit as determined by the Board from time to time.
- To conduct quarterly review of credits granted by the Bank to ensure compliance with the Bank's internal control systems and credit approval procedures.
- To maintain credit risk within the Board's approved limit.
- Oversight responsibility of marketing reports/activities of the Bank as presented by management and providing updates on same to the Board.
- Maximise recovery rate through quality resolutions.
- Annually review the lending policies and present them to the Board for approval.
- Approve lending, investment decisions, credit products and new processes.
- Review and monitor the effectiveness and application of credit risk management policies, related standards and procedures and control environment with respect to credit decisions and review internal audit reports with respect thereto.
- Review and oversee the development of loan loss provision policy and annually assess the appropriateness and application of such policy in the light of the credit risk(s) embedded in the overall loan portfolio.

The Board Credit Committee meets quarterly and additional meetings are conveyed as required. The Committee met four (4) times during the year under review. Membership of the Committee and attendance at its meetings during the year were as follows:

No.	Members	Designation	23-Jan	16-Apr	15-Jul	14-Oct
1	Mr. Usman I. Baba *	Chairman	P	N/A	N/A	N/A
2	Otunba Damilola S. Adegbuyi**	Chairman	N/A	P	N/A	N/A
3	Mr. Idrisu D. Dauda**	Chairman	N/A	P	P	P
4	Mr. Salihu A. Hashimu ***	Member	P	N/A	N/A	N/A
5	Mrs. Lydia E. Ameh ****	Member	N/A	N/A	N/A	P
6	Mr. Said G. Fagge****	Member	P	N/A	N/A	N/A
7	Chief Sunday F. Chukwurah *****	Member	N/A	N/A	N/A	P
8	Barr. Adujo F. Abah**	Member	N/A	P	P	P
9	Mr. Oyeeyemi A. Oyediran	Member	P	P	P	P
10	Mr. John K. Tizhe	Member	P	P	P	P

*Exited the Board on 31 January 2024

**Appointed on 1 February 2024

***Exited the Board on 13 June 2024

**** Cease to be a member of the Committee on

*****Appointed on 19 July 2024

Statutory Audit Committee

In compliance with Section 404(2) of the Companies and Allied Matters Act (CAMA), 2020, an audit committee comprising three (3) representatives of shareholders and two (2) Non-Executive Directors elected annually at the Annual General Meeting (AGM)] is in place.

The responsibilities of the Committee are as contained in Section 404(4) and (7) of the Companies and Allied Matters Act (CAMA), 2020. The Statutory Audit Committee meets at least once in each quarter. However, additional meetings are conveyed as required. The Committee met four (4) times in 2024 financial year. Membership of the Committee and attendance at its meetings during the year were as follows. Membership of the Committee and attendance at its meetings during the year were as follows.

No.	Members	Designation	26-Jan	22-Apr	16-Aug	18-Oct
1	Mr. Timothy Adesiyen	Chairman	P	P	P	P
2	Alhaji Abdulquadri Sanni	Member	P	P	P	P
3	Mrs. Esther Osijo	Member	P	P	P	P
4	Mr. Said G. Fagge	Member	N/A	P	P	P
5	Mr. Abdulrahman Satumari*	Member	P	N/A	N/A	N/A
6	Mr. Mutalib A. Akinlade**	Member	N/A	P	P	P

*Exited the Board on 31 January 2024

**Appointed on 1 February 2024

MANAGEMENT COMMITTEES

The committees comprise senior management staff of the Bank. These committees provide inputs for the respective Board committees of the Bank and ensure that recommendations of the Board committees are effectively and efficiently

They meet as frequently as necessary to take action and decisions within the confines of their powers. The standing management committees are:-

- Assets and Liabilities Committee
- Enterprise Risk Management Committee
- Finance and Expenditure Committee
- Staff Committee
- IT Steering and Business Development Committee
- Credit/Investment & Capital Management Committee
- Information Security Steering Committee
- Sustainability Committee
- Business Continuity Management

Assets and Liabilities Committee

It is responsible for reviewing and monitoring the deployment of the Bank's assets for optimal returns while also ensuring a balance in the Bank's liabilities and that they are safe guarded. The Asset and Liability Committee is expected to meet weekly or as required to analyse and make recommendations on risks arising from day-to-day activities of the Bank. The Committee also establishes standards and policies covering the various components of the Bank's assets and liabilities. The Committee is composed of all senior management staff, the Chairman is the Managing Director. The convener of the meeting is the Head, Enterprise Risk Management.

Enterprise Risk Management Committee

The Committee is comprised of the senior management staff of the Bank. The Management team is responsible for the implementation of the Bank's risk management strategy. The Committee also monitor overall regulatory and economic capital adequacy. It recommends to the Board for its approval, clear policies on standards for presentation of credit proposals, financial covenants, rating standards and bench marks. The Committee is also saddled with the responsibility of reviewing asset quality results versus plan, portfolio management and the adequacy of the allowance for credit losses. The committee is expected to meet monthly, the members of the committee are all senior management staff and the Chairman is the Managing Director or any one assigned by him to oversee the meeting, the Head, Enterprise Risk Management is the meeting convener.

Finance and Expenditure Committee

The Finance and Expenditure Committee is responsible for recommending for approval to management the purchase of assets for new and existing branches, as well as the Head office. It is required to review the budget expenditure performance during the financial year. The committee is expected to meet once in a quarter.

Staff Committee

The Committee considers all staff disciplinary issues for recommendation/ implementation to the management team. It also considers issues pertaining to staff welfare and performance appraisal and makes recommendation to Management as deemed appropriate. The committee is expected to meet once in a quarter and whenever the need arises.

IT Steering and Business Development Committee

This Committee is responsible for development of corporate information technology (IT) strategies and projects that ensure cost effective application and management of resources throughout the organisation. The Committee also reviews for management's recommendation to the Board Risk Management committee, new and existing bank products and its features. The committee is expected to meet once in a quarter.

Credit/Investment & Capital Management Committee

The Committee is responsible for ensuring that the Bank complies fully with the Credit Policy guidelines as laid down by the Board of Directors. The Committee also reviews and approves credit facilities not exceeding an aggregate sum to be determined by the Board from time to time. The Committee is saddled with the responsibility of ensuring that adequate monitoring and recovery of credit is carried out. The is also responsible for advising management on investment and Capital Management. The committee is expected to meet monthly and whenever the need arises.

Information Security Steering Committee

The Information Security Steering Committee provides direction and ensures that the Bank's Cyber Security initiatives and activities aligns with her business objectives and IT strategies. It reviews existing Information Security policies, standards, processes and procedure to ensure that they meet regulatory requirements and current standards. The Committee also coordinates the design and implementation of the Information Security Program with the Chief Information Security Officer. It is responsible for documentation and reporting to various regulatory agencies to identify compliance. The committee is expected to meet once in a quarter. The membership is determined by regulatory standards.

Sustainability Committee

This is the committee saddled with responsibility to ensure that all the activities of the bank are carried out Inline with the Sustainability Banking policies and procedures, they are to ensure that the annual reports are publishes in line with the regulatory standards. The committee are required to meet at least once in a quarter to coordinate and comply information for the report with the other staff who are Sustainability Team members.

Business Continuity Management

The Business Continuity Management Committee is to ensure that the bank's business continues when there is crisis or disaster, it is to ensure that the recovery time objective of the bank is within the tolerable ratio for business not to be disrupted at any point in time. The committee is expected to meet once in a quarter and when the need arises.

WHISTLE-BLOWING PROCESS

The Bank is committed to the highest standards of openness, probity and accountability hence the need for an effective and efficient whistle blowing process as a key element of good corporate governance and risk management.

Whistle blowing process is a mechanism by which suspected breaches of the Bank's internal policies, processes, procedure and unethical activities by any stakeholder (staff, customers, suppliers and applicants) are reported for necessary actions.

It ensures a sound, clean and high degree of integrity and transparency in order to achieve efficiency and effectiveness in our operations.

The reputation of the Bank is of utmost importance and every staff of the Bank has a responsibility to protect the Bank from any person or act that might jeopardize its reputation. Staff are encouraged to speak up when faced with information that would help protect the Bank's reputation.

An essential attribute of the process is the guarantee of confidentiality and protection of the whistle blower's identity and rights. It should be noted that the ultimate aim of this policy is to ensure efficient service to the customer, good corporate image and business continuity in an atmosphere compliant to best industry practice.

The Bank has a Whistle Blowing channel via its website, dedicated telephone hotlines and e-mail address in compliance with Section 6.1.12 of the Central Bank of Nigeria (CBN) post-consolidation Code of Corporate Governance for Banks in Nigeria.

The Bank's Head of Internal Audit is responsible for monitoring and reporting on whistle blowing.

SECURITIES TRADING BY INTERESTED PARTIES

The Bank has in place a policy on trading in her Securities on terms no less exciting than the required standard set out in the Nigeria Exchange Listing Rules. The policy prevents employees, Directors and related individuals/companies from insider dealings on the shares of NPF Microfinance Bank Plc and related parties. The essence of the policy is to prevent the abuse of confidential non-public information that may be gained during the execution of NPF Microfinance Bank's Business.

All Directors of the Bank have complied with the listing rules of the Nigeria Exchange regarding securities transactions by Directors.

PROTECTION OF SHAREHOLDERS' RIGHTS

The Board ensures the protection of the statutory and general rights of shareholders at all times, particularly voting rights at General Meetings of the Bank. All are treated equally, regardless of volume of shareholding or social status.

SHAREHOLDERS' MEETING

Shareholders' meetings are duly convened and held in line with existing statutory and regulatory regime. The Bank's General Meetings are conducted in a transparent and fair manner. Shareholders have the opportunity to express their opinions on the Bank's financial results and other issues affecting the Bank. The Annual General Meetings are attended by representatives of regulators such as the Nigerian Exchange as well as representatives of Shareholders' Associations.

COMPLAINT MANAGEMENT

In compliance with the Securities and Exchange Commission (SEC) rules of 2015, the Bank has in place a complaint management policy. The policy sets out the manner in which shareholders make enquiries or register their complaints and how the Bank responds/address shareholder's complaints, issues and other matters that affects their shareholding.

COMPLAINT CHANNELS

To ensure an effective feedback process, the following channels have been provided for customers to enable them contact the Bank:

Email: info@npfmicrofinancebankplc.ng
08074550514

BY ORDER OF THE BOARD



Mrs. Osaro J. Idemudia
Company Secretary/Legal Adviser
FRC/2013/NBA/00000002319
19 March 2025

ANTI- MONEY LAUNDERING (AML) / COMBATING THE FINANCING OF TERRORISM (CFT) / COMBATING THE PROLIFERATION OF WEAPONS FOR MASS DESTRUCTION (CPF)

The Board of NPF Microfinance Bank Plc. has further strengthened its oversight of the bank's Anti Money Laundering, Combating the Financing of Terrorism, and Countering Proliferation Financing of Weapons of Mass Destruction (AML/CFT/CPF) policies that foster a culture of compliance that underpins high ethical standards at all levels establishing a robust compliance Risk Management principles, policies, governance practices that ensures the efficient and proactive prevention of compliance risk, events and violators. To this, the Bank has continually implemented a framework on Anti-Money Laundering ("AML"), Combating the Financing of Terrorism ("CFT") and Countering Proliferation Financing ("CPF"). The strict adherence to this framework is mandatory for all employees.

STRUCTURE OF THE FRAMEWORK

The bank has policies and procedural guidelines that are regularly reviewed and revised to ensure that they remain relevant and are in line with the evolving regulatory requirements and leading practices. The policies and procedure clearly articulates the bank's AML/CFT/CPF stand in the global fight against financial crime, and are available on the bank's intranet site for access to all members of staff at any point. The AML/CFT/CPF compliance policy is approved by the Board of Directors. Management and the Board of Directors ensure strict adherence to the policy with zero tolerance for infraction. The Board of Directors of the Bank and Management have oversight responsibilities for the AML/CFT framework.

RISK ASSESSMENT

Our bank identifies and assesses the AML/CFT/CPF risk profile of the bank. We evaluate the adequacy of the bank's AML/CFT/CPF risk assessment processes and fortify them. The bank also allocates needed resources to control and manage the risks identified.

The risk assessment process is to identify, assess and monitor specific products, services, customers, and geographical locations unique to the Bank and their possibility of being used as a medium for money laundering and terrorist financing to the end of ensuring that the bank's products and services are not used for laundering funds or terrorist financing.

KNOW YOUR CUSTOMERS

To ensure that only customers that align with the Bank's risk appetite are on-boarded, duly completed account opening forms, identification documents and other key information and documents are obtained from customers. Knowing our customers is the foundation/bedrock for onboarding and establishing a business relationship with customers. The bank has an approved KYC/CDD/EDD policy that guides its operations in that regard. The bank also ensures the verification and the validation of the authenticity of the customers' means of identification via an independent approved/government recognised data base before on boarding new customers.

MONITORING OF TRANSACTIONS

The bank ensures that staff understand that compliance is everybody's responsibility and that suspicious activities and transactions should be immediately referred to the compliance department. The daily transactions of the bank are being monitored by staff of the bank, they are to look out for red flags in the system. Transaction monitoring is done using the manual and automated process. Our bank has put in place systems and procedures for monitoring and reporting any suspicious transactions to the relevant statutory and regulatory authorities.

STATUTORY AND REGULATORY REPORTING

The regulatory bodies such as the Central Bank of Nigeria (CBN) and the Nigeria Financial Intelligence Unit (NFIU) and other statutory bodies require that reports are turned in by our bank for any suspicious or reasonable reasons to suspect any fraud regardless of the people or amount involved.

The bank reports to the NFIU in accordance with the provisions of sections 7(1) of the Money Laundering Prevention and prohibitions Act 2022 on Currency Transaction Report (CTR) and Suspicious Transactions Report (STR)

The Bank renders return on its annual training plan and its implementation alongside other returns as requested by regulators.

ANTI- MONEY LAUNDERING (AML) / COMBATING THE FINANCING OF TERRORISM (CFT) / COMBATING THE PROLIFERATION OF WEAPONS FOR MASS DESTRUCTION (CPF)

COMPLIANCE MANAGEMENT

Compliance Management in NPF Microfinance Bank cut across all departments and branches of the Bank. It ranges from official reporting and whistle blowing, from the branch level to the highest authority. With the escalation procedure for compliance risk in place, the Compliance Department, Enterprise Risk Management Committee (ERMC), Internal Audit Department and the Board through the Board Risk Management Committee (BRMC) and Board Audit Committee (BAC) serve as a medium for reporting compliance risk.

RELATIONSHIP WITH REGULATORS AND LAW ENFORCEMENT AGENCIES

The bank understands that part of its social and corporate responsibility is to cooperate with law enforcement agencies in the fight against financial crime. To this end the bank maintains cordial and supportive relationship with regulatory and law enforcement agencies. The Bank promptly complies with all requests made in pursuant to the law and provides information to regulators including the NFIU, CBN and other relevant Agencies.

TRAINING/AWARENESS

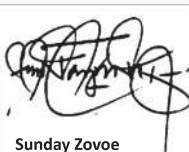
NPF MFB has rolled out mandatory AML/CFT/CPF training programme for staff, management and members of the Board regularly, to deepen their understanding and be abreast of requirements, procedures, and current trends of AML/CFT/CPF, KYC Principles, Code of Conduct and Business Ethics to make sure that the Team is familiar with them. Awareness is being created for new inductees to be familiar with the AML/CFT/CPF laws, KYC principles and other AML/CFT/CPF related information.

TESTING FOR THE ADEQUACY OF THE AML/CFT/CPF OPERATIONS

External Examiners and the Internal Audit team of the bank at regular intervals carry out a review of its AML/CFT/CPF functions. This is to review the adequacy of its function, resources deployed for the implementation of its process in line with regulatory expectations and make necessary recommendations which are usually implemented for better performance.

WHISTLE BLOWING:

The Bank has a Whistle Blowing Policy which is approved by the Board. This Policy governs the reporting and investigation of improper, unethical, or illegal activities at the Bank. The policy also has provision for the protection "Whistle Blowers". All disclosures are treated with strict confidence and the identity of the Whistle Blower is not revealed except required for Security, Regulatory or Legal purposes.



Sunday Zovoe
Chief Compliance Officer

The Directors accept responsibility for the preparation of the annual financial statements that give a true and fair view in accordance with IFRS Standards as issued by the International Accounting Standards Board (IFRS Standards) and in a manner required by the Companies and Allied Matters Act, 2020, the Financial Reporting Council of Nigeria Act, 2011, the Banks and Other Financial Institutions Act, 2020 and relevant Central Bank of Nigeria (CBN) guidelines and circulars.

The Directors further accept responsibility for maintaining adequate accounting records as required by the Companies and Allied Matters Act, 2020 and for such internal control as the Directors determine is necessary to enable the preparation of financial statements that are free from material misstatement whether due to fraud or error.

Going Concern

The Directors have made assessment of the Bank's ability to continue as a going concern and have no reason to believe that the Bank will not remain a going concern in the year ahead.

The financial statements of the Bank for the year ended 31 December 2024 were approved by the directors on 19th March 2025.

SIGNED ON BEHALF OF THE BOARD OF DIRECTORS BY:

Mr. Habeeb A. Yusuf
Managing Director/Chief Executive Officer
FRC/2025/PRO/DIR/003/238053
19 March 2025



CP Samuel Damilola Adegbuyi (Rtd)
Chairman
FRC/2025/PRO/DIR/003/163632
19 March 2025

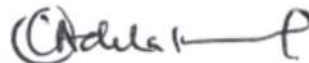
Further to the provisions of section 405 of the Companies and Allied Matters Act (CAMA), 2020, we, the Managing Director/CEO and Chief Financial Officer, hereby certify the financial statements of NPF Microfinance Bank Plc for the year ended 31 December 2024 as follows:

- a) That we have reviewed the audited financial statements of the Bank for the year ended 31 December 2024.
- b) That the audited financial statements do not contain any untrue statement of material fact or omit to state a material fact which would make the statements misleading, in the light of the circumstances under which such statement was made.
- c) That the audited financial statements and all other financial information included in the statements fairly present, in all material respects, the financial condition and results of operation of the Bank as of and for, the year ended 31 December 2024.
- d) That we are responsible for establishing and maintaining internal controls and have designed such internal controls to ensure that material information relating to the Bank is made known to the officer by other officers of the Bank, during the period end 31 December 2024.
- e) That we have evaluated the effectiveness of the Bank's internal controls within 90 days prior to the date of the audited financial statements, and certify that the Bank's internal controls are effective as of that date.
- f) That there were no significant changes in internal controls or in other factors that could significantly affect internal controls subsequent to the date of our evaluation, including any corrective action with regard to significant deficiencies and material weaknesses.
- g) That we have disclosed the following information to the Bank's Auditors and Audit Committee:
 - i. there are no significant deficiencies in the design or operation of internal controls which could adversely affect the Bank's ability to record, process, summarise and report financial data, and have identified for the Bank's auditors any material weaknesses in internal controls, and
 - ii. there is no fraud that involves management or other employees who have a significant role in the Bank's internal control.
 - iii. There are no significant changes in internal controls or in other factors that could significantly affect internal controls subsequent to the date of this audit, including any corrective actions with regard to any observed deficiencies and material weaknesses.



Mr. Habeeb A. Yusuf
Managing Director/Chief Executive Officer
FRC/2025/PRO/DIR/003/163632

19 March 2025



Mrs. Olamide M. Akin-Balogun
Chief Financial Officer
FRC/2015/ICAN/00000011044

19 March 2025



CORPORATE SERVICES LIMITED

30th April 2025

REPORT OF THE EXTERNAL CONSULTANTS ON THE PERFORMANCE OF THE BOARD OF DIRECTORS OF NPF MICROFINANCE BANK PLC FOR THE FINANCIAL YEAR-ENDED 31ST DECEMBER 2024

DCSL Corporate Services Limited (DCSL) was engaged by NPF Microfinance Bank Plc ("the Bank") to conduct an evaluation of the performance of the Board of Directors for the financial year-ended December 31, 2024. This assessment was carried out pursuant to **Section 2.8 of the Central Bank of Nigeria (CBN) Code of Corporate Governance for Microfinance Banks in Nigeria ("CBN Code")**, **Section 9 of the Securities and Exchange Commission Corporate Governance Guidelines ("SCGG")** and **Principle 14.1 of the Nigerian Code of Corporate Governance, 2018 ("NCCG")**, and **the Companies and Allied Matters Act 2020 (CAMA)**, as well as global best practices on Corporate Governance.

The evaluation involved a review of the Bank's corporate and statutory documents, Minutes of Board and Committee meetings, policies and other relevant documents provided to us. Additionally, we administered questionnaires to Directors and conducted interviews to assess compliance with relevant corporate governance principles and evaluate the Board's performance. The Bank corporate governance structures, policies and processes were benchmarked against the provisions of the SCGG and NCCG as well as global Best Practices, focusing on the following seven (7) key corporate governance themes:

1. Board Structure and Composition;
2. Strategy and Planning;
3. Board Operations and Effectiveness;
4. Measuring and Monitoring of Performance;
5. Risk Management and Compliance;
6. Corporate Citizenship; and
7. Transparency and Disclosure.

Our review of the Bank's corporate governance practices and procedures confirms that the Board remains committed to upholding strong governance standards, demonstrating adherence to the principles outlined in the SCGG, the NCCG, as well as applicable laws, regulations, and international best practices in corporate governance. We are confident that the Board is committed to setting the pace for the observance of the highest ethical standards and transparency in the conduct of the Bank's business.

We have proffered recommendations to address the areas requiring improvement and are satisfied that the Board will take appropriate steps to implement these.

Yours faithfully,

For: DCSL Corporate Services Ltd

Bisi Adeyemi

Managing Director

FRC/2013/PRO/DIR/003/00000002716

Directors: – Abel O. Ajayi (Chairman) – Bisi Adeyemi (Managing Director) – Adeniyi Obe – Dr Anino Emuwa – Obi A. Ogburni – Mr. Lekan Belo

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In compliance with Section 404(7) of the Companies and Allied Matters Act (CAMA), 2020, we the members of the Audit Committee of NPF Microfinance Bank Plc report on the financial statements for the year ended 31 December 2024 as follows:

- We have reviewed the scope and planning of the audit requirements and we found them adequate.
- We have reviewed the financial statements for the year ended 31 December 2024 and are satisfied with the explanations obtained in response to our queries.
- We reviewed the external auditor's Management Letter for the year ended 31 December 2024 and management responses thereto and are satisfied that management is taking appropriate steps to address the issues raised.
- We have reviewed all insider related credits as defined by Section 19(4) of the Banks and Other Financial Institutions Act, 2020 and confirm that the Bank disclosed all such credits and that they were reported in line with the Central Bank of Nigeria (CBN)'s guidelines. Specifically, we are satisfied that the Bank has complied with the provisions of the Central Bank of Nigeria circular BSD/1/2004 dated 18 February 2004 on "Disclosure of insider related credits in the financial statements of banks". We hereby confirm that an aggregate amount of ₦11,623,000 was outstanding as at 31 December 2024 (31 December 2023: ₦141,729,000) of which none was non-performing (31 December 2023: Nil) (see note 28(b)(ii)) to the financial statements).
- We ascertained that the accounting and reporting policies of the Bank for the year ended 31 December 2024 are in accordance with legal requirements and agreed ethical practices.
- The external auditor confirmed having received full cooperation from management in the course of their statutory audit.



Chief Timothy Adesiyun

Chairman, Audit Committee

FRC/2023/PRO/AUDITCOM/002/00000003745

19 March 2025

Other members of the Audit Committee:

- Alhaji Abdulquadri Sanni
- Mrs. Esther Osijo
- Mr. Mutalib Atanda Akinlade
- Mr. Said Umar Fagge

Mrs. O.J. Idemudia (Company Secretary) acted as Secretary to the Committee

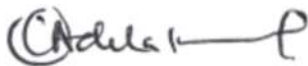
Management's Annual assessment of, and report on NPF Microfinance Bank Plc's Internal Control Over Financial Reporting

To comply with the provisions of Section 1.3 of SEC Guidance on Implementation of Sections 60-63 of Investments and Securities Act 2007, we hereby make the following statements regarding the internal controls of NPF Microfinance Bank Plc for the year ended 31 December 2024:

- i NPF Microfinance Bank Plc's management is responsible for establishing and maintaining a system of internal control over financial reporting ("ICFR") that provides reasonable assurance regarding the reliability of financial reporting and preparation of financial statements for external purposes in accordance with International Financial Reporting Standards.
- ii NPF Microfinance Bank Plc's management used the Committee of Sponsoring Organization of the Treadway Commission (COSO) Internal Control-Integrated Framework to conduct the required evaluation of the effectiveness of the entity's ICFR;
- iii NPF Microfinance Bank Plc's management has assessed that the entity's ICFR as at the end of 31 December 2024 is effective.
- iv NPF Microfinance Bank Plc's external auditor, Messrs Deloitte and Touche that audited the financial statements included in the report has issued an attestation report on management's assessment of the entity's internal control over financial reporting. The attestation report of Messrs Deloitte and Touche that audited its financial statements will be filed as part of NPF Microfinance Bank Plc's annual report.

Signed on behalf of the Directors by:

Date: March 2025



Mrs. Olamide M. Akin-Balogun

Chief Financial Officer

FRC/2015/ICAN/00000011044

19 March 2025



Mr. Habeeb A. Yusuf

Managing Director/Chief Executive Officer

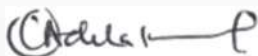
FRC/2025/PRO/DIR/003/163632

19 March 2025

To comply with the provisions of Section 1.1 of SEC Guidance on Implementation of Sections 60-63 of investments and Securities Act 2007, I hereby make the following statements regarding the internal controls of NPF Microfinance Bank Plc for the year ended 31 December 2024.

I, Olamide M. Akin-Balogun, certify that:

- (a) I have reviewed this Management's assessment on internal control over financial reporting of NPF Microfinance Bank Plc;
- (b) Based on my knowledge, this report does not contain any untrue statement of a material fact or omit to state a material fact necessary to make the statements made, in light of the circumstances under which such statements were made, not misleading with respect to the year covered in this report.
- (c) Based on my knowledge, the financial statements and other financial information included in this report, fairly present in all material respects the financial condition, results of operations and cash flows of the entity as of, and for, the periods presented in this report.
- (d) The entity's other certifying officer and I:
 - i are responsible for establishing and maintaining internal controls;
 - ii have designed such internal controls and procedures, or caused such internal controls and procedures to be designed under our supervision, to ensure that material information relating to the entity is made known to us by others within those entities, particularly during the period in which this report is being prepared.
 - iii have designed such internal control system, or caused such internal control system to be designed under our supervision, to provide reasonable assurance regarding the reliability of financial reporting and preparation of financial statements to external purposes in accordance with generally accepted accounting principles;
 - iv have evaluated the effectiveness of the entity's internal controls and procedures as of a date within 90 days prior to the report and presented in this report our conclusions about the effectiveness of the internal controls and procedures, as of the end of the period covered by this report based on such evaluation.
- (e) The entity's other certifying officer and I have disclosed, based on our most recent evaluation of internal control system, to the entity's auditors and audit committee of the entity's board of directors (or persons performing the equivalent functions):
 - i All significant deficiencies and material weaknesses in the design or operation of the internal control system which are reasonably likely to adversely affect the entity's ability to record, process, summarize and report financial information; and
 - ii Any fraud, whether or not material, that involves management or other employees who have a significant role in the entity's internal control system.
- (f) The entity's other certifying officer(s) and I have identified, in the report whether or not there were significant changes in internal controls or other facts that could significantly affect internal controls subsequent to the date of their evaluation including any corrective actions with regard to significant deficiencies and material weaknesses.



Mrs. Olamide M. Akin-Balogun
Chief Financial Officer

FRC/2015/ICAN/00000011044
19 March 2025



To comply with the provisions of Section 1.1 of SEC Guidance on Implementation of Sections 60-63 of investments and securities Act 2007, I hereby make the following statements regarding the internal controls of NPF Microfinance Bank Plc for the year ended 31 December 2024.

I, Habeeb A. Yusuf, certify that:

- (a) I have reviewed this Management's assessment on internal control over financial reporting of NPF Microfinance Bank Plc;
- (b) Based on my knowledge, this report does not contain any untrue statement of a material fact or omit to state a material fact necessary to make the statements made, in light of the circumstances under which such statements were made, not misleading with respect to the period covered in this report.
- (c) Based on my knowledge, the financial statements and other financial information included in this report, fairly present in all material respects the financial condition, results of operations and cash flows of the entity as of, and for, the periods presented in this report.
- (d) The entity's other certifying officer and I:
 - i are responsible for establishing and maintaining internal controls;
 - ii have designed such internal controls and procedures, or caused such internal controls and procedures to be designed under our supervision, to ensure that material information relating to the entity is made known to us by others within those entities, particularly during the period in which this report is being prepared.
 - iii have designed such internal control system, or caused such internal control system to be designed under our supervision, to provide reasonable assurance regarding the reliability of financial reporting and preparation of financial statements to external purposes in accordance with generally accepted accounting principles;
 - iv have evaluated the effectiveness of the entity's internal controls and procedures as of a date within 90 days prior to the report and presented in this report our conclusions about the effectiveness of the internal controls and procedures, as of the end of the year covered by this report based on such evaluation.
- (e) The entity's other certifying officer and I have disclosed, based on our most recent evaluation of internal control system, to the entity's auditors and audit committee of the entity's board of directors (or persons performing the equivalent functions):
 - i All significant deficiencies and material weaknesses in the design or operation of the internal control system which are reasonably likely to adversely affect the entity's ability to record, process, summarize and report financial information; and
 - ii Any fraud, whether or not material, that involves management or other employees who have a significant role in the entity's internal control system.
- (f) The entity's other certifying officer(s) and I have identified, in the report whether or not there were significant changes in internal controls or other facts that could significantly affect internal controls subsequent to the date of their evaluation including any corrective actions with regard to significant deficiencies and material weaknesses.



Mr. Habeeb A. Yusuf
Managing Director/Chief Executive Officer
FRC/2025/PRO/DIR/003/163632
19 March 2025



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Independent Auditor's Report

To the Shareholders of NPF Microfinance Bank Plc

Report on the Audit of the Financial Statements

Opinion

We have audited the financial statements of **NPF Microfinance Bank Plc** set out on pages 94 to 165, which comprise the statement of financial position as at 31 December 2024, the statement of profit or loss and other comprehensive income, the statement of changes in equity and the statement of cash flows for the year then ended, the notes to the financial statements, including a summary of material accounting policy information.

In our opinion, the financial statements give a true and fair view of the financial position of **NPF Microfinance Bank Plc** as at 31 December 2024, and its financial performance and cash flows for the year then ended in accordance with IFRS Accounting Standards as issued by the International Accounting Standards Board, the requirements of the Companies and Allied Matters Act 2020, Banks and Other Financial Institutions Act 2020 and Financial Reporting Council of Nigeria (Amendment) Act, 2023, Central Bank of Nigeria Regulatory and Supervisory framework for Microfinance Banks in Nigeria and relevant Central Bank of Nigeria circulars.

Basis for Opinion

We conducted our audit in accordance with International Standards on Auditing (ISAs). Our responsibilities under those standards are further described in the Auditor's Responsibilities for the Audit of the Financial Statements section of our report. We are independent of the Bank in accordance with the requirements of the International Ethics Standards Board for Accountants' (IESBA) International Code of Ethics for Professional Accountants (including International Independence Standards) (IESBA code) and other independence requirements applicable to performing audits of financial statements in Nigeria. We have fulfilled our other ethical responsibilities in accordance with the IESBA Code and other ethical requirements that are relevant to our audit of Financial Statements in Nigeria.

We believe that the audit evidence we have obtained is sufficient and appropriate to provide a basis for our opinion.

Key Audit Matters

Key audit matters are those matters which, in our professional judgment, were of most significance in our audit of the financial statements of the current period. These matters were addressed in the context of our audit of the financial statements as a whole, and in forming our opinion thereon, therefore, we do not provide a separate opinion on these matters.



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The following key audit matter applies to the audit of these financial statements.

Key Audit Matter	How our audit addressed the key audit matter
Impairment of loans and advances	Procedures
The assessment of impairment of loans and advances to customers involves significant judgment. The Bank adopts a forward-looking Expected Credit Loss (ECL) model for the assessment of impairment on loans and advances. The ECL is calculated based on three probability-weighted scenarios to measure the expected cash shortfalls, discounted at an approximation to the Expected Interest Rate (EIR). The mechanics of the ECL calculations involves establishing the Probability of Default (PD), Exposure at Default (EAD) and Loss Given Default (LGD). The impairment provision computation is further analyzed into the following stages: Stage 1: The Bank calculates the twelve months ECL allowance based on the expectation of a default occurring in the twelve months following the reporting date. These expected twelve-month default probabilities are applied to a forecast EAD and multiplied by the expected LGD and discounted by an approximation to the original EIR. • Stage 2: When a loan has shown a significant increase in credit risk since origination, the Bank records an allowance for the long term ECLs. The mechanics are similar to those explained above, including the use of multiple scenarios, but PDs and LGDs are estimated over the lifetime of the instrument. The expected cash shortfalls are discounted by an approximation to the original EIR. • Stage 3: For loans considered credit-impaired, the Bank recognizes the lifetime expected credit losses for these loans. The method is similar to that for Stage 2 assets, with the PD set at 100%. Since loan impairment assessment involves judgment and assumptions, and in view of the significance of the amount as at 31 December 2024, gross loans and advances to customers amounted to N26.92 billion, representing 36% of total assets, and impairment allowance for loans and advances to customers amounted to N1.39 billion), impairment of loans and advances is considered a key audit matter. Relevant disclosures are included in notes 18 to the financial statements.	Our audit procedures to assess the adequacy of the loan loss impairment in line with IFRS 9 included a review of the Bank's business Model to test the design and operating effectiveness of the key controls over the completeness and accuracy of the key inputs and assumptions into the IFRS 9 impairment models. • We evaluated and tested the effectiveness of design and implementation of key controls related to the credit approval process, post approval credit management, loan grading system, collateral monitoring and loan impairment assessment, including testing of relevant data quality and • We ascertained that impairment allowances made during the year are in line with general impairment requirement of International Financial Reporting Standard (IFRS) 9. • We obtained the entity's credit policy document and reviewed the basis, assumptions and estimates used in computing the default loss rate. • We ascertained that the entity's outstanding loan balance categorization agrees with the entity's loan loss policy. (e.g. default days, default loss rate and the movement between stages 2 and 3 general impairment matrix) • Using the default loss rate, we recomputed the expected credit loss and compared with the entity's computation and obtain explanation for variances noted. The Bank's accounting policy on impairment and related disclosures on credit risk are shown in note 3(f) (vii) and 4(b) respectively.



Other information

The directors are responsible for the other information. The other information comprises the information included in the document titled "NPF Microfinance Bank Plc Annual Reports and Accounts 31 December 2024", which includes the Directors' Report, Corporate Governance Report, Statement of Directors' Responsibilities, Certification of the Financial statements, the Board Audit Committee's Report, the Statement of Corporate Responsibility for Financial Statements, Certification of Management's assessment on Internal Control Over Financial Reporting and Other National Disclosures required by the Financial Reporting Council of Nigeria which we obtained prior to the date of this report. The other information does not include the consolidated and separate financial statements and our auditor's report thereon.

Our opinion on the financial statements does not cover the other information and we do not and will not express an audit opinion or any form of assurance conclusion thereon.

In connection with our audit of the financial statements, our responsibility is to read the other information and in doing so, consider whether the other information is materially inconsistent with the financial statements, or our knowledge obtained in the audit or otherwise appears to be materially misstated. If based on the work we have performed, we conclude that there is a material misstatement of this information; we are required to report that fact. We have nothing to report in this regard.

Responsibilities of Directors for the Financial Statements

The Directors are responsible for the preparation and fair presentation of the financial statements in accordance with IFRS Accounting Standards as issued by the International Accounting Standards Board, and in compliance with the relevant provisions of the Financial Reporting Council of Nigeria (Amendment) Act 2023, the Companies and Allied Matters Act, 2020, the respective provisions of the Banks and Other Financial Institutions Act, 2020, Central Bank of Nigeria Regulatory and Supervisory framework for Microfinance Banks in Nigeria, relevant Central Bank of Nigeria circulars and for such internal controls as Management determines is necessary to enable the preparation of financial statements that are free from material misstatement, whether due to fraud or error.

In preparing the financial statements, Management is responsible for assessing the Bank's ability to continue as a going concern, disclosing, as applicable, matters related to going concern and using the going concern basis of accounting unless Management either intends to liquidate the Bank or to cease operations, or has no realistic alternative but to do so.

Auditor's Responsibilities for the Audit of the Financial Statements

Our objectives are to obtain reasonable assurance about whether the financial statements as a whole are free from material misstatement, whether due to fraud or error, and to issue a report that includes our opinion. Reasonable assurance is a high level of assurance but is not a guarantee that an audit conducted in accordance with International Standards on Auditing will always detect a material misstatement when it exists. Misstatements can arise from fraud or error and are considered material if, individually or in the aggregate, they could reasonably be expected to influence the economic decisions of users taken based on these financial statements.



As part of an audit in accordance with International Standards on Auditing, we exercise professional judgment and maintain professional skepticism throughout the audit. We also:

- Identify and assess the risks of material misstatement of the financial statements, whether due to fraud or error, design and perform audit procedures responsive to those risks, and obtain audit evidence that is sufficient and appropriate to provide a basis for our opinion. The risk of not detecting a material misstatement resulting from fraud is higher than for one resulting from error, as fraud may involve collusion, forgery, intentional omissions, misrepresentations, or the override of internal control.
- Obtain an understanding of internal control relevant to the audit in order to design audit procedures that are appropriate in the circumstances, but not for the purpose of expressing an opinion on the effectiveness of the Bank's internal control.
- Evaluate the appropriateness of accounting policies used and the reasonableness of accounting estimates and related disclosures made by the directors.
- Conclude on the appropriateness of directors' use of the going concern basis of accounting and, based on the audit evidence obtained, whether a material uncertainty exists related to events or conditions that may cast significant doubt on the Bank's ability to continue as a going concern. If we conclude that a material uncertainty exists, we are required to draw attention in our auditor's report to the related disclosures in the financial statements or, if such disclosures are inadequate, to modify our opinion. Our conclusions are based on the audit evidence obtained up to the date of our auditor's report. However, future events or conditions may cause the Bank to cease to continue as a going concern.
- Evaluate the overall presentation, structure and content of the financial statements, including the disclosures, and whether the financial statements represent the underlying transactions and events in a manner that achieves fair presentation.

We communicate with the those charged with governance regarding, among other matters, the planned scope and timing of the audit and significant audit findings, including any significant deficiencies in internal control that we identify during our audit.

We also provide those charged with governance with a statement that we have complied with relevant ethical requirements regarding independence, and to communicate with them all relationships and other matters that may reasonably be thought to bear on our independence, and where applicable, actions taken to eliminate threats or safeguards applied.

From the matters communicated with those charged with governance, we determine those matters that were of most significance in the audit of the financial statements of the current year and are therefore the key audit matters. We describe these matters in our auditor's report unless law or regulation precludes public disclosure about the matter or when, in extremely rare circumstances, we determine that a matter should not be communicated in our report because the adverse consequences of doing so would reasonably be expected to outweigh the public interest benefits of such communication.



Report on Other Legal and Regulatory Requirements

In accordance with the Fifth Schedule of Companies and Allied Matters Act we expressly state that:

- i We have obtained all the information and explanations which to the best of our knowledge and belief were necessary for the purpose of our audit.
- ii The Bank has kept proper books of account, so far as appears from our examination of those books.
- iii The Bank's statement of financial position, and its statement of profit or loss and other comprehensive income are in agreement with the books of account and returns.
- iv Details of insider-related credits and other balances are disclosed in note 28 to the financial statements in compliance with the Central Bank of Nigeria circular BSD/I/2004.

Contraventions

The Bank contravened certain Securities and Exchange Commission (SEC) and Corporate Affairs Commission (CAC) rules. Details of these are included in note 29 to the financial statements.

In accordance with the requirements of the Financial Reporting Council of Nigeria, we also performed a limited assurance engagement and reported on management's assessment of the Entity's internal control over financial reporting as of 31 December 2024. The work performed was done in accordance with FRC Guidance on Assurance Engagement Report on Internal Control over Financial Reporting and based on the procedures we have performed and evidence obtained, we have issued an Unmodified conclusion in our report dated 31 March 2025. That report is included on pages 92 to 93 of the financial statements.

For: **Deloitte and Touche**
Chartered Accountants
Lagos, Nigeria
31 March 2025

Engagement Partner: Joshua Ojo
FRC/2013/PRO/ICAN/1/0000000849



Assurance Report on Management's Assessment of Controls over Financial Reporting

We have performed a limited assurance engagement in respect of the systems of internal control over financial reporting of NPF Microfinance Bank Plc ("the Bank") as of 31 December, 2024, in accordance with the FRC Guidance on Assurance Engagement Report on Internal Control over Financial Reporting and based on criteria established in the Internal Control — Integrated Framework (2013) issued by the Committee of Sponsoring Organizations of the Treadway Commission (COSO) ("the ICFR framework"), and the SEC Guidance on Implementation of Sections 60 – 63 of Investments and Securities Act 2007 and FRC Guidance on Management report on Internal Control over Financial Reporting. NPF Microfinance Bank Plc's management is responsible for maintaining effective internal control over financial reporting and for assessing the effectiveness of internal control over financial reporting including the accompanying Management's Report on Internal Control Over Financial Reporting.

We have also audited, in accordance with the International Standards on Auditing, the financial statements of the Bank and our report dated 31 March 2025 expressed an unmodified opinion.

Limited Assurance Conclusion

Based on the procedures we have performed and the evidence that we have obtained, nothing has come to our attention that causes us to believe that the Bank did not establish and maintain an effective system of internal control over financial reporting, as of the specified date, based on the SEC Guidance on Management Report on Internal Control Over Financial Reporting and FRC Guidance on Management report on Internal Control over Financial Reporting.

Definition of internal control over financial reporting

Internal control over financial reporting is a process designed by, or under the supervision of, the entity's principal executive and principal financial officers, or persons performing similar functions, and effected by the entity's board of directors, management, and other personnel to provide reasonable assurance regarding the reliability of financial reporting and the preparation of financial statements for external purposes in accordance with generally accepted accounting principles. A company's internal control over financial reporting includes those policies and procedures that:

- I. Pertain to the maintenance of records that, in reasonable detail, accurately and fairly reflect the transactions and dispositions of the assets of the Bank;
- II. Provide reasonable assurance that transactions are recorded as necessary to permit preparation of financial statements in accordance with generally accepted accounting principles, and that receipts and expenditures of the Bank are being made only in accordance with authorizations of management and directors of the Bank; and
- III. Provide reasonable assurance regarding prevention or timely detection of unauthorized acquisition, use, or disposition of the Bank's assets that could have a material effect on the financial statements.

Inherent limitations

Our procedures included the examination of historical evidence of the design and implementation of the Bank's system of internal control over financial reporting for the year ended 31 December 2024. Because of its inherent limitations, internal control over financial reporting may not prevent or detect all misstatements. Also, projections of any evaluation of effectiveness to future periods are subject to the risk that controls may become inadequate because of changes in conditions, or that the degree of compliance with the policies or procedures may deteriorate.



Directors' and Management's Responsibilities

The Directors are responsible for ensuring the integrity of the entity's financial controls and reporting.

Management is responsible for establishing and maintaining a system of internal control over financial reporting that provides reasonable assurance regarding the reliability of financial reporting, and the preparation of financial statements for external purposes in accordance with IFRS Accounting Standards as issued by the International Accounting Standards and the ICFR framework.

Section 7(2f) of the Financial Reporting Act 2011 (As amended) further requires that management perform an assessment of internal controls, including information system controls. Management is responsible for maintaining evidential matters, including documentation, to provide reasonable support for its assessment of internal control over financial reporting.

Our Independence and Quality Control

Our responsibility is to express a limited assurance opinion on the Bank's internal control over financial reporting based on our Assurance engagement.

We performed our work in accordance with the FRC Guidance on Assurance Engagement Report on Internal Control over Financial Reporting and the International Standard on Assurance Engagements (ISAE) 3000, Assurance Engagements other than the Audits or Reviews of Historical Financial Information (ISAE 3000) revised. That Standard requires that we comply with ethical requirements and plan and perform the limited assurance engagement to obtain limited assurance on whether any matters come to our attention that causes us to believe that the Bank did not establish and maintain an effective system of internal control over financial reporting in accordance with the ICFR framework

That Guidance requires that we plan and perform the Assurance engagement and provide a limited assurance report on the entity's internal control over financial reporting based on our assurance engagement.

The procedures performed in a limited assurance engagement vary in nature and timing from, and are less in extent than for, a reasonable assurance engagement. As a result, the level of assurance obtained in a limited assurance engagement is substantially lower than the assurance that would have been obtained had we performed a reasonable assurance engagement. Accordingly, we do not express a reasonable assurance opinion on whether the Bank established and maintained an effective system of internal control over financial reporting.

As prescribed in the Guidance, the procedures we performed included obtaining an understanding of internal control over financial reporting, assessing the risk that a material weakness exists, and testing and evaluating the design and operating effectiveness of internal control based on the assessed risk. Our engagement also included performing such other procedures as we considered necessary in the circumstances.



Deloitte & Touche (FRC/2022/COY/091021)

Joshua Ojo
FRC/2013/PRO/ICAN/001/00000000849
Lagos

Date: 31 March 2025



<i>In thousands of naira</i>	<i>Note</i>	31-Dec-2024	31-Dec-2023
ASSETS			
Cash and cash equivalents	16	33,837,861	17,487,783
Investment securities	19	3,884,703	1,869,183
Loans and advances to customers	18	25,528,160	21,552,344
Pledged assets	17	2,735,460	1,889,342
Other assets	20	870,559	558,619
Property and equipment	21	1,769,867	1,531,263
Intangible asset	22	1,003	2,047
TOTAL ASSETS		68,627,613	44,890,581
LIABILITIES			
Deposits from customers	23	42,059,255	26,939,651
Current tax liabilities	15(b)	858,343	676,470
Other liabilities	25	13,225,612	4,166,778
Borrowings	24	572,483	2,065,020
Deferred tax liabilities	15(c)	66,638	52,462
TOTAL LIABILITIES		56,782,331	33,900,381
CAPITAL AND RESERVES			
Share capital	26	2,996,477	2,996,477
Share premium	27(a)	4,166,786	4,166,786
Retained earnings	27(b)	2,312,835	1,851,312
Fair value reserve	27(c)	(13,147)	(13,147)
Statutory reserve	27(d)	2,382,331	1,988,772
Regulatory risk reserve	27(e)	-	-
TOTAL EQUITY		11,845,282	10,990,200
TOTAL LIABILITIES AND EQUITY		68,627,613	44,890,581

The accompanying notes to the financial statements are an integral part of these financial statements.

The Financial Statement was approved by the Board of Directors on 19th March 2025 and signed on its behalf by:



CP Samuel Damilola Adegbuyi (Rtd)

Chairman

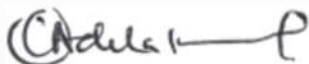
FRC/2025/PRO/DIR/003/238053



Mr. Habeeb A. Yusuf

Managing Director/Chief Executive Officer

FRC/2025/PRO/DIR/003/163632



Mrs. Olamide M. Akin-Balogun

Chief Financial Officer

FRC/2015/ICAN/00000011044

The accompanying notes are an integral part of these financial statements.

<i>In thousands of naira</i>	Note	31-Dec-2024	31-Dec-2023
Gross earnings		<u>12,948,239</u>	<u>10,300,216</u>
Interest income calculated using the effective interest rate method	8	11,474,071	9,353,656
Interest expense calculated using effective interest rate method	9	<u>(1,100,661)</u>	<u>(963,224)</u>
Net interest income		10,373,410	8,390,432
Fee and commission income	10	<u>1,464,913</u>	<u>938,104</u>
Revenue		11,838,323	9,328,536
Other income	11	9,255	8,456
Net impairment loss on financial instruments	12	(63,298)	(864,063)
Personnel expenses	13	(4,566,582)	(3,355,786)
Other operating expenses	14	(4,312,490)	(3,104,150)
Depreciation of property and equipment	21	(466,665)	(380,477)
Amortisation of intangible assets	22	<u>(1,044)</u>	<u>(18,139)</u>
Profit before Income tax expense		2,437,499	1,614,377
Income tax expense	15(a)	<u>(863,262)</u>	<u>(594,947)</u>
Profit for the year		<u>1,574,237</u>	<u>1,019,430</u>
Other comprehensive loss			
Items that will not be reclassified to profit or loss			
Equity investment at fair value through OCI	19(a)	<u>-</u>	<u>(7,798)</u>
Other comprehensive loss for the year		<u>-</u>	<u>(7,798)</u>
TOTAL COMPREHENSIVE INCOME FOR THE YEAR		<u>1,574,237</u>	<u>1,011,632</u>
Basic and diluted earnings per share (kobo)	32	26	17

The accompanying notes to the financial statements are an integral part of these financial statements.

	Share Capital	Share Premium	Retained Earnings	Fair Value Reserve	Statutory Reserve	Regulatory Risk Reserve	Total
Balance at 1 January 2024	2,996,477	4,166,786	1,851,312	(13,147)	1,988,772	-	10,990,200
Total comprehensive income							
Profit for the year	-	-	1,574,237	-	-	-	1,574,237
Other comprehensive loss							
Fair value reserve (FVOCI equity instruments):							
Total other comprehensive loss	-	-	-	-	-	-	-
Total comprehensive income	-	-	1,574,237	-	-	-	1,574,237
Transfer to statutory reserve (see note 27(d))	-	-	(393,559)	-	393,559	-	-
Transfer from regulatory risk reserve (see note 6(c)(ii))	-	-	-	-	-	-	-
Contributions by and distributions to equity holders							
Dividend paid (see note 33)	-	-	(719,155)	-	-	-	(719,155)
Increase in share capital	-	-	-	-	-	-	-
Total contributions and distributions	-	-	(719,155)	-	-	-	(719,155)
Balance at 31 December 2024	2,996,477	4,166,786	2,312,835	(13,147)	2,382,331	-	11,845,282

FOR THE YEAR ENDED 31 DECEMBER 2023

	Share Capital	Share Premium	Retained Earnings	Fair Value Reserve	Statutory Reserve	Regulatory Risk Reserve	Total
Balance at 1 January 2023	2,996,477	4,166,786	1,207,471	(5,349)	1,733,915	478,563	10,577,865
Total comprehensive income							
Profit for the period	-	-	1,019,430	-	-	-	1,019,430
Other comprehensive loss							
Fair value reserve (FVOCI equity instruments):							
Equity investments at FVOCI - net change in fair value	-	-	-	(7,798)	-	-	(7,798)
Loss on derecognition of equity investments	-	-	-	22,999	-	-	22,999
Total other comprehensive loss	-	-	-	(7,798)	-	-	(7,798)
Total comprehensive income	-	-	1,019,430	(7,798)	-	-	1,011,632
Transfer to statutory reserve (see note 27(d))	-	-	(254,857)	-	254,857	-	-
Transfer from regulatory risk reserve (see note 6(c)(ii))	-	-	478,563	-	-	(478,563)	-
Contributions by and distributions to equity holders							
Dividend paid (see note 33)	-	-	(599,295)	-	-	-	(599,295)
Increase in share capital	-	-	-	-	-	-	-
Total contributions and distributions	-	-	(599,295)	-	-	-	(599,295)
Balance at 31 December 2023	2,996,477	4,166,786	1,851,312	(13,147)	1,988,772	-	10,990,202

The accompanying notes are an integral part of these financial statements.

<i>In thousands of naira</i>	Note	31-Dec-2024	31-Dec-2023
Cash flows from operating activities			
Profit before income tax expense		2,437,499	1,614,377
<i>Adjustments for:</i>			
Depreciation of property and equipment	21	466,665	380,477
Amortization of intangible assets	22	1,044	18,139
Net impairment loss on loans and advances to customers	12	(54,089)	861,653
Net impairment loss on cash and cash equivalents	12	13,404	
Net impairment loss on pledged assets	12	87,593	4,623
Net impairment loss on other assets	12	-	(63,957)
Net impairment (gain)/ loss on investment securities	12	16,390	(139)
Interest income	8	(11,474,071)	(9,353,656)
Interest expense on lease liability	25(d)(i)	(20,144)	(9,142)
Interest expense calculated using effective interest rate method	9	1,100,661	963,224
Profit on sale of property and equipment	11	(9,010)	(8,456)
Dividend income	11	(245)	-
		(7,434,303)	(5,592,857)
<i>Changes in:</i>			
- pledged assets	34(b)	(933,711)	(408,698)
- loans and advances to customers	34(c)	(3,921,727)	1,502,400
- other assets	34(d)	127,625	(1,090,891)
- deposits from customers	34(e)	15,119,604	8,161,147
- other liabilities	34(f)	9,058,834	1,969,645
		12,016,322	4,540,746
Cash generated from operations			
Interest received	34(h)	11,153,601	9,337,706
Interest paid*	34(i)	(1,737,857)	(1,351,973)
Tax paid	15(b)	(667,214)	(391,799)
VAT paid	25	(17,489)	(20,923)
Net cashflows from operating activities		20,747,363	12,113,758
Cash flows from investing activities			
Purchase of property and equipment	34(a)(ii)	(668,963)	(547,019)
Purchase of intangible assets	22	-	(1,569)
Dividends received	11	245	-
Proceeds from disposal of property and equipment	34(a)(i)	9,010	8,456
Purchase of treasury bill investments	34(g)	(7,226,057)	-
Redemption of treasury bill investments	34(g)	6,034,899	-
Net cash flows used in investing activities		(1,850,866)	(540,132)
Cash flows from financing activities			
Repayment of principal on borrowings	24(b)	(1,500,000)	(1,348,011)
Repayment of interest on borrowings	24(b)	(252,496)	-
Payment of principal on lease liability	25(d)(i)	(61,367)	(74,460)
Additions to borrowings	24(b)	-	1,500,000
Dividend paid	33	(719,155)	(599,295)
Net cashflows from financing activities		(2,533,018)	(521,766)
Net increase in cash and cash equivalents		16,363,479	11,051,860
Cash and cash equivalents as at 1 January		17,551,263	6,499,403
Cash and cash equivalents as at 31 December	16	33,914,742	17,551,263

The accompanying notes to the financial statements are an integral part of these financial statements.

1 Reporting entity

NPF Microfinance Bank Plc. ("the Bank") is a public limited liability company domiciled in Nigeria. The Bank's registered office is at Aliyu Atta House, 1 Ikoyi Road, Obalende, Lagos.

The Bank is engaged in the provision of banking services to members of the Police community, to poor and low income households and micro-enterprises of the public at large. Such services include retail banking, granting of loans, advances and allied services.

The Bank currently operates from its registered office and has forty-nine (49) branches located at Obalende, Ikeja, Garki-Abuja, Wuse-Abuja, Port-Harcourt, Kano, Osogbo, Benin, Akure, Onitsha, Sokoto, Lokoja, Lafia, Bauchi, Yola, Enugu, Kaduna, Oji River, Ibadan, Abeokuta, Ikorodu, Tejuosho, Asaba, Calabar, Aba, Aswani, Awka, Port Harcourt 2, Jos, Ilorin, Minna, Uyo, Owerri, Ekiti, Makurdi, Maiduguri, Gwagwalada, Egbeda, Ajah, Gombe, Umuahia, Yenagoa, Abakaliki, Birnin-Kebbi, Katsina, Jalingo, Dutse, Gusau, Damaturu.

2 Changes in accounting policies and disclosures

New standards, amendments and interpretations adopted.

New and amended IFRS Accounting Standards that are effective for the current year

The financial statements are prepared in accordance with IFRS Accounting Standards (IFRSs) as issued by the International Accounting Standard Board (IASB) and in the manner required by the Companies and Allied Matters Act of Nigeria, the Financial Reporting Council of Nigeria Act, the Banks and other Financial Institutions Act of Nigeria, and relevant Central Bank of Nigeria circulars. The same accounting policies and methods of computation are followed in the financial statements as compared with the most recent annual financial statements.

i. •IAS 1 (Amendments): Classification of liabilities as current or non-current

The amendments clarify that the classification of liabilities as current or non-current should be based on rights that are in existence at the end of the reporting period. The amendments also clarify that the classification is unaffected by expectations about whether an entity will exercise its right to defer settlement of a liability and make clear that settlement refers to the transfer to the counterparty of cash, equity instruments, other assets or services. The amendments are expected to be effective for annual periods beginning on or after 1 January 2024 with early adoption permitted.

ii. IFRS 7 Investments in equity instruments designated at FVTOCI

The disclosures requirements in IFRS 7 in respect of investments in equity instruments designated at FVTOCI are amended. In particular, an entity is required to disclose the fair value gain or loss presented in OCI during the period, showing separately the fair value gain or loss that relates to investments derecognised in the period and the fair value gain or loss that relates to investments held at the end of the period. If an entity derecognises investments in equity instruments measured at FVTOCI during the reporting period, it is now required, under the amendments, to disclose any transfers of the cumulative gain or loss within equity during the reporting period related to the investments derecognised during that reporting period.

An entity is no longer required to disclose the reporting date fair value of each equity instruments designated at FVTOCI; this information can be provided by class of instruments.

- The terms and conditions of the arrangements
- The carrying amount, and associated line items presented in the entity's statement of financial position, of the liabilities that are part of the arrangements
- The carrying amount, and associated line items for which the suppliers have already received payment from the finance providers
- Ranges of payment due dates for both those financial liabilities that are part of a supplier finance arrangement and comparable trade payables that are not part of a supplier finance arrangement
- Liquidity risk information

iii. **Contractual terms that could change the timing or amount of contractual cash flows**

The amendments introduce disclosure requirements for financial instruments that include contractual terms that could change the timing or amount of contractual cash flows on the occurrence (or non-occurrence) of a contingent event that does not relate directly to changes in a basic lending risks and costs (such as the time value of money or credit risk). Disclosures include a qualitative description of the nature of the contingent event, quantitative information about the possible changes to contractual cash flows as well as the gross carrying amount of financial assets and the amortised cost of financial liabilities subject to those contractual terms. The entity is required to make these disclosures by class of financial assets measured at amortised cost or FVTOCI and by class of financial liabilities measured at amortised cost.

The amendments are effective for annual reporting periods beginning on or after 1 January 2026. Earlier application is permitted. If an entity elects to apply these amendments for an earlier period, it is required to either:

- apply all the amendments at the same time and disclose that fact or
- apply only the amendments to the classification of financial assets for that earlier period and disclose that fact.

iv. **•IAS 7 and IFRS 7 (Amendments) - Disclosures: Supplier Finance Arrangements**

Disclosures: Supplier Finance Arrangements (effective for annual periods beginning on or after 1 January 2024). The amendments require companies to disclose information about their Supplier Finance Arrangements such as terms and conditions, carrying amount of financial liabilities that are part of such arrangements, ranges of payment due dates and liquidity risk information. The Group is examining the impact from the above amendments.

The amendments do not affect the gain or loss recognised by the seller-lessee relating to the partial or full termination of a lease. Without these new requirements, a seller-lessee may have recognised a gain on the right of use it retains solely because of a remeasurement of the lease liability (for example, following a lease modification or change in the lease term) applying the general requirements in IFRS 16. This could have been particularly the case in a leaseback that includes variable lease payments that do not depend on an index or rate.

As part of the amendments, the IASB amended an Illustrative Example in IFRS 16 and added a new example to illustrate the subsequent measurement of a right-of-use asset and lease liability in a sale and leaseback transaction with variable lease payments that do not depend on an index or rate. The illustrative examples also clarify that the liability, that arises from a sale and leaseback transaction that qualifies as a sale applying IFRS 15, is a lease liability.

If a seller-lessee applies the amendments for an earlier period, it is required to disclose that fact.

vi. **IFRS 9 Derecognition of a financial liability settled through electronic transfer.**

The application guidance in IFRS 9 is amended to clarify the date of initial recognition or derecognition of financial assets and financial liabilities.

The existing application guidance states that a financial liability is derecognised at its settlement date, being the date on which the liability is extinguished because the obligation specified in the contract is discharged, cancelled or expires, or the liability otherwise qualifies for derecognition.

As an alternative to this requirement, the amendments permit an entity to deem a financial liability (or part of it) that will be settled in cash using an electronic payment system to be discharged before the settlement date if, and only if, the entity has initiated a payment instruction that has resulted in:

- the Entity having NO practical ability to withdraw, stop or CANCEL the payment instruction
- the Entity having NO practical ability to Access the cash to be used for settlement as a result of the payment instruction
- the settlement risk associated with the electronic payment system being insignificant.

An entity that elects to apply the derecognition alternative for financial liabilities is required to apply it to all settlements made through the same electronic payment system.

vii. IAS 12 Income Taxes - Deferred Tax (Pillar Two Model Rules)

IAS 12 clarifies that the Standard applies to income taxes arising from tax law enacted or substantively enacted to implement, the Pillar Two model rules published by the OECD, including tax law that implements qualified domestic minimum topup taxes described in those rules. The amendments introduce a temporary exception to the accounting requirements for deferred taxes in IAS 12, so that an entity would neither recognise nor disclose information about deferred tax assets and liabilities related to Pillar Two income taxes.

ix. IFRS 16 - Leases : Lease Liability in a Sale and Leaseback

The amendments to IFRS 16 add subsequent measurement requirements for sale and leaseback transactions that satisfy the requirements in IFRS 15 to be accounted for as a sale. The amendments require the seller-lessee to determine 'lease payments' or 'revised lease payments' such that the seller-lessee does not recognise a gain or loss that relates to the right of use retained by the seller-lessee, after the commencement date.

The amendments do not affect the gain or loss recognised by the seller-lessee relating to the partial or full termination of a lease. Without these new requirements, a seller-lessee may have recognised a gain on the right of use it retains solely because of a remeasurement of the lease liability (for example, following a lease modification or change in the lease term) applying the general requirements in IFRS 16. This could have been particularly the case in a leaseback that includes variable lease payments that do not depend on an index or rate.

As part of the amendments, the IASB amended an Illustrative Example in IFRS 16 and added a new example to illustrate the subsequent measurement of a right-of-use asset and lease liability in a sale and leaseback transaction with variable lease payments that do not depend on an index or rate. The illustrative examples also clarify that the liability, that arises from a sale and leaseback transaction that qualifies as a sale applying IFRS 15, is a lease liability.

The amendments are effective for annual reporting periods beginning on or after 1 January 2024. Earlier application is permitted. If a seller-lessee applies the amendments for an earlier period, it is required to disclose that fact.

A seller-lessee applies the amendments retrospectively in accordance with IAS 8 to sale and leaseback transactions entered into after the date of initial application, which is defined as the beginning of the annual reporting period in which the entity first applied IFRS 16.

3 Basis of accounting

(a) Statement of compliance

The financial statements have been prepared in accordance with IFRS Accounting Standards (IFRSs) as issued by International Accounting Standards Board (IASB) and in the manner required by the Companies and Allied Matters Act, 2020, the Financial Reporting Council of Nigeria (Amendment) Act, 2023, the Banks and Other Financial Institutions Act, 2020 and relevant Central Bank of Nigeria (CBN) guidelines and circulars. The IFRS accounting policies have been consistently applied to all years presented.

The financial statements were approved by the directors on 28 March 2024.

(b) Basis of preparation and measurement

These financial statements have been prepared on a going concern basis, which assumes that the bank will continue its operations in the foreseeable future. These financial statements have been prepared on the going concern basis, except for the following material items, which are measured on the following alternative basis in the financial statements:

- Equity securities measured at FVTOCI
- Investment securities (treasury bills) measured at amortised cost
- Financial assets and liabilities measured at amortised cost

(c) Use of estimates and judgements

The preparation of financial statements in conformity with IFRS requires the use of certain critical accounting estimates. It also requires management to exercise its judgement in the process of applying the Bank's accounting policies. The areas involving a higher degree of judgement or complexity, or areas where assumptions and estimates are significant to the financial statements are disclosed in Note 6.

(d) Functional and presentation currency

These financial statements are presented in Naira, which is the Bank's functional and presentation currency. Except where indicated, financial information presented in Naira has been rounded to the nearest thousand.

4 Material accounting policies

The Bank has consistently applied the following accounting policies to all periods presented in these financial statements, unless otherwise stated. The principal accounting policies adopted in the preparation of these financial statements are set out below.

(a) Interest

i. Effective interest rate

Interest income and expense are recognised in profit or loss using the effective interest method. The 'effective interest rate' is the rate that exactly discounts estimated future cash payments or receipts through the expected life of the financial instrument to:

- the gross carrying amount of the financial asset; or
- the amortised cost of the financial liability.

When calculating the effective interest rate for financial instruments other than purchased or originated credit-impaired assets, the Bank estimates future cash flows considering all contractual terms of the financial instrument, but not ECL. For purchased or originated credit-impaired financial assets, a credit-adjusted effective interest rate is calculated using estimated future cash flows including ECL.

The calculation of the effective interest rate includes transaction costs and fees and points paid or received that are an integral part of the effective interest rate. Transaction costs include incremental costs that are directly attributable to the acquisition or issue of a financial asset or financial liability.

For financial assets that have subsequently become credit-impaired, interest income is recognised by applying the effective interest rate to the amortised cost of the financial asset. If, in subsequent reporting periods, the credit risk on the credit-impaired financial instrument improves so that the financial asset is no longer credit-impaired, interest income is recognised by applying the effective interest rate to the gross carrying amount of the financial asset.

ii. Amortised cost and gross carrying amount

The 'amortised cost' of a financial asset or financial liability is the amount at which the financial asset or financial liability is measured on initial recognition minus the principal repayments, plus or minus the cumulative amortisation using the effective interest method of any difference between that initial amount and the maturity amount and, for financial assets, adjusted for any expected credit loss allowance. The 'gross carrying amount of a financial asset' is the amortised cost of a financial asset before adjusting for any expected credit loss allowance.

iii. Calculation of interest income and expense

The effective interest rate of a financial asset or financial liability is calculated on initial recognition of a financial asset or a financial liability. In calculating interest income and expense, the effective interest rate is applied to the gross carrying amount of the asset (when the asset is not credit-impaired) or to the amortised cost of the liability. The effective interest rate is revised as a result of periodic re-estimation of cash flows of floating-rate instruments to reflect movements in market rates of interest. The effective interest rate is also revised for fair value hedge adjustments at the date on which amortisation of the hedge adjustment begins.

However, for financial assets that have become credit-impaired subsequent to initial recognition, interest income is calculated by applying the effective interest rate to the amortised cost of the financial asset. If the asset is no longer credit-impaired, then the calculation of interest income reverts to the gross basis.

For financial assets that were credit-impaired on initial recognition, interest income is calculated by applying the credit-adjusted effective interest rate to the amortised cost of the asset. The calculation of interest income does not revert to a gross basis, even if the credit risk of the asset improves.

For information on when financial assets are credit-impaired, see 4(h)(vii).

Presentation

Interest income calculated using the effective interest method presented in the statement of profit or loss and OCI includes:

- interest on financial assets and financial liabilities measured at amortised cost;
- negative interest on financial liabilities measured at amortised cost.

Interest expense presented in the statement of profit or loss and OCI includes:

- financial liabilities measured at amortised cost;
- negative interest on financial assets measured at amortised cost; and
- interest expense on lease liabilities.

Interest income and expense on all trading assets and liabilities are considered to be incidental to the Bank's trading operations and are presented together with all other changes in the fair value of trading assets and liabilities in net trading income.

Interest income and expense on other financial assets and financial liabilities at fair value through profit or loss (FVTPL) are presented in net income and from other financial instruments at FVTPL.

Cash flows related to capitalised interest are presented in the statement of cash flows consistently with interest cash flows that are not capitalised.

(b) Fees and commission

Fees and commission is measured based on the consideration specified in a contract with a customer. The bank recognises this income when it disburses loans and accepts deposits from its customers.

Fee and commission income and expense that are integral to the effective interest rate on a financial asset or financial liability are included in the effective interest rate.

If a loan commitment is not expected to result in the draw-down of a loan, then the related loan commitment fee is recognised on a straight-line basis over the commitment period.

Other fees and commission income, including loan account servicing fees, investment management fees, etc. are recognised as the related services are performed.

A contract with a customer that results in a recognised financial instrument in the Bank's financial statements may be partially in the scope of IFRS 9 and partially in the scope of IFRS 15. If this is the case, then the Bank first applies IFRS 9 to separate and measure the part of the contract that is in the scope of IFRS 9 and then applies IFRS 15 to the residual.

Other fee and commission expenses relate mainly to transaction and service fees, which are expensed as the services are received.

(c) Other income

The total sum includes income from service fees and charges, profit on disposal of property and equipment and dividend income. They are recognised as the related services are performed and when the entity's right to receive payment is established.

(d) Net income from other financial instruments at fair value through profit or loss

Net income from other financial instruments at fair value through profit or loss (FVTPL) relates to financial assets and financial liabilities designated as at FVTPL and also non-trading assets mandatorily measured at FVTPL. The line item includes fair value changes, interest and dividends.

(e) Dividend income

Dividend income is recognised when the right to receive income is established. Usually, this is the ex-dividend date for quoted equity securities. Dividends are presented in net trading income, net income from other financial instruments at FVTPL or other revenue based on the underlying classification of the equity investment.

Dividends on equity instruments designated as at FVOCI that clearly represent a recovery of part of the cost of the investment are presented in OCI.

(f) Leases

At inception of a contract, the Bank assesses whether a contract is, or contains, a lease. A contract is, or contains, a lease if the contract conveys the right to control the use of an identified asset for a period of time in exchange for consideration.

Bank acting as a lessee

The Bank assesses whether a contract is, or contains, a lease, at inception of the contract. The Bank recognises a right-of-use asset and a corresponding lease liability with respect to all lease arrangements in which it is the lessee, except for short-term leases (defined as leases with a lease term of 12 months or less) and leases of low value assets. For these leases, the Bank recognises the lease payments as an operating expense on a straight-line basis over the term of the lease unless another systematic basis is more representative of the time pattern in which economic benefits from the leased assets are consumed.

The lease liability is initially measured at the present value of the lease payments that are not paid at the commencement date, discounted by using the rate implicit in the lease. If this rate cannot be readily determined, the Bank uses its incremental borrowing rate.

The incremental borrowing rate depends on the term and start date of the lease and is determined based on a series of inputs including: the risk-free rate based on government bond rates; a country-specific risk adjustment; a credit risk adjustment based on bond yields; and an entity-specific adjustment when the risk profile of the entity that enters into the lease is different to that of the Bank and the lease does not benefit from a guarantee from the Bank.

Lease payments included in the measurement of the lease liability comprise the following:

- fixed lease payments (including in-substance fixed payments), less any lease incentives received;
- variable lease payments that depend on an index or a rate, initially measured using the index or rate as at the commencement date;
- the amount expected to be payable by the lessee under residual value guarantees; and
- the exercise price of purchase options, if the lessee is reasonably certain to exercise the option;
- payments of penalties for terminating the lease, if the lease term reflects the exercise of an option to terminate the lease.

The lease liability is subsequently measured by increasing the carrying amount to reflect interest on the lease liability (using the effective interest method) and by reducing the carrying amount to reflect the lease payments made.

The Bank remeasures the lease liability (and makes a corresponding adjustment to the related right-of-use asset) whenever:

- The lease term has changed or there is a significant event or change in circumstances resulting in a change in the assessment of exercise of a purchase option, in which case the lease liability is remeasured by discounting the revised lease payments using a revised discount rate;
- The lease payments change due to changes in an index or rate or a change in expected payment under a guaranteed residual value, in which cases the lease liability is remeasured by discounting the revised lease payments using an unchanged discount rate (unless the lease payments change is due to a change in a floating interest rate, in which case a revised discount rate is used);
- A lease contract is modified and the lease modification is not accounted for as a separate lease, in which case the lease liability is remeasured based on the lease term of the modified lease by discounting the revised lease payments using a revised discount rate at the effective date of the modification.

The Bank did not make any such adjustments during the periods presented.

The right-of-use assets comprise the initial measurement of the corresponding lease liability, lease payments made at or before the commencement day, less any lease incentives received and any initial direct costs. They are subsequently measured at cost less accumulated depreciation and impairment losses.

Whenever the Bank incurs an obligation for costs to dismantle and remove a leased asset, restore the site on which it is located or restore the underlying asset to the condition required by the terms and conditions of the lease, a provision is recognised and measured under IAS 37. To the extent that the costs relate to a right-of-use asset, the costs are included in the related right-of-use asset, unless those costs are incurred to produce inventories.

Right-of-use assets are depreciated over the shorter period of lease term and useful life of the right-of-use asset. If a lease transfers ownership of the underlying asset or the cost of the right-of-use asset reflects that the Bank expects to exercise a purchase option, the related right-of-use asset is depreciated over the useful life of the underlying asset. The depreciation starts at the commencement date of the lease.

The Bank applies IAS 36 to determine whether a right-of-use asset is impaired and accounts for any identified impairment loss as described in the 'Property, Plant and Equipment' policy.

As a practical expedient, IFRS 16 permits a lessee not to separate non-lease components, and instead account for any lease and associated non-lease components as a single arrangement. The Bank has not used this practical expedient. For contracts that contain a lease component and one or more additional lease or nonlease components, the Bank allocates the consideration in the contract to each lease component on the basis of the relative stand-alone price of the lease component and the aggregate stand-alone price of the non-lease components.

Short-term leases and leases of low-value assets

The Bank has elected not to recognise right-of-use assets and lease liabilities for leases of low-value assets and short-term leases, including leases of IT equipment. The Bank recognises the lease payments associated with these leases as an expense on a straight-line basis over the lease term.

(g) Income tax

Income tax expense comprises current tax (company income tax, tertiary education tax, National Information Technology Development Agency levy and Nigeria Police Trust Fund levy) and deferred tax. It is recognised in profit or loss except to the extent that it relates to a business combination, or items recognised directly in equity or in other comprehensive income.

The Bank had determined that interest and penalties relating to income taxes, including uncertain tax treatments, do not meet the definition of income taxes, and therefore accounted for under IAS 37 *Provisions, Contingent Liabilities and Contingent Assets*.

(i) Current tax

Current tax comprises the expected tax payable or receivable on the taxable income or loss for the year, and any adjustment to tax payable or receivable in respect of previous years.

The amount of current tax payable or receivable is the best estimate of the tax amount expected to be paid or received that reflects uncertainty related to income taxes, if any. It is measured using tax rates enacted or substantively enacted at the reporting date and is assessed as follows:

Current tax assets and liabilities are offset only if certain criteria are met and is assessed as follows:

- Company income tax is computed on taxable profits
- Tertiary education tax is computed on assessable profits
- National Information Technology Development Agency levy is computed on profit before tax
- Nigeria Police Trust Fund levy is computed on net profit (i.e. profit after deducting all expenses and taxes from revenue earned by the Bank during the year)
- National Agency for Science and Engineering Infrastructure (NASENI levy is computed on profit before tax)

Total amount of tax payable under CITA is determined based on the higher of two components namely Company Income Tax (based on taxable income (or loss) for the year); and minimum tax. Taxes based on profit for the period are treated as income tax in line with IAS 12 and the Finance Act, 2021.

(ii) Deferred tax

Deferred income tax is recognised, using the liability method, on temporary differences arising between the tax bases of assets and liabilities and their carrying amounts in the consolidated statement of financial position. However, deferred tax liabilities are not recognised if they arise from the initial recognition of goodwill; deferred income tax is not accounted for if it arises from initial recognition of an asset or liability in a transaction other than a business combination that at the time of the transaction affects neither accounting nor taxable profit or loss. Deferred income tax is determined using tax rates (and laws) that have been enacted or substantively enacted by the balance sheet date and are expected to apply when the related deferred income tax asset is realised or the deferred income tax liability is settled.

Deferred income tax assets are recognised only to the extent that it is probable that future taxable profit will be available against which the temporary differences can be utilised. Deferred income tax is provided on temporary differences arising' on investments in subsidiaries and associates, except for deferred income tax liability where the timing of the reversal of the temporary difference is controlled by the Bank and it is probable that the temporary difference will not reverse in the foreseeable future.

Deferred income tax assets and liabilities are offset when there is a legally enforceable right to offset current tax assets against current tax liabilities and when the deferred income taxes asset and liabilities relate to income taxes levied by the same taxation authority on either the same taxable entity or different taxable entities where there is an intention to settle the balances on a net basis.

Deferred tax is recognised in profit or loss, except to the extent that it relates to items recognised in other comprehensive income or directly in equity. In this case, the tax is also recognised in other comprehensive income or directly in equity, respectively.

(h) Financial assets and financial liabilities

(i) Recognition and initial measurement

The Bank initially recognises loans and advances, deposits, debt securities issued and subordinated liabilities on the date on which they are originated. All other financial instruments are recognised on the trade date, which is the date on which the Bank becomes a party to the contractual provisions of the instrument.

A financial asset or financial liability is measured initially at fair value plus, for an item not at fair value through profit or loss (FVTPL), transaction costs that are directly attributable to its acquisition or issue. The fair value of a financial instrument at initial recognition is generally its transaction price.

(ii) Classification

Financial assets

On initial recognition, a financial asset is classified as measured at: amortised cost, fair value through other comprehensive income (FVOCI) - debt investment; FVOCI - equity investment; or fair value through profit or loss (FVTPL).

Financial assets are not reclassified subsequent to their initial recognition unless the Bank changes its business model for managing financial assets, in which case all affected financial assets are reclassified on the first day of the first reporting period following the change in the business model.

A financial asset is measured at amortised cost if it meets both of the following conditions and is not designated as at FVTPL:

- the asset is held within a business model whose objective is to hold assets to collect contractual cash flows; and
- the contractual terms of the financial asset give rise on specified dates to cash flows that are solely payments of principal and interest (SPPI).

A debt instrument is measured at FVOCI only if it meets both of the following conditions and is not designated as at FVTPL:

- the asset is held within a business model whose objective is achieved by both collecting contractual cash flows and selling financial assets; and
- the contractual terms of the financial asset give rise on specified dates to cash flows that are SPPI.

On initial recognition of an equity investment that is not held for trading, the Bank may irrevocably elect to present subsequent changes in the investment's fair value in OCI. This election is made on an investment-by-investment basis.

All other financial assets are classified as measured at FVTPL. In addition, on initial recognition, the Bank may irrevocably designate a financial asset that otherwise meets the requirements to be measured at amortised cost or at FVOCI as at FVTPL if doing so eliminates or significantly reduces an accounting mismatch that would otherwise arise.

Business model assessment

The Bank makes an assessment of the objective of the business model in which an asset is held at a portfolio level because this best reflects the way the business is managed and information is provided to management. The information considered includes:

- the stated policies and objectives for the portfolio and the operation of those policies in practice. In particular whether management's strategy focuses on earning contractual interest revenue, maintaining a particular interest rate profile, matching the duration of the financial assets to the duration of the liabilities that are funding those assets or realising cash flows through the sale of the assets;

- how the performance of the portfolio is evaluated and reported to the Bank's management;
- the risks that affect the performance of the business model (and the financial assets held within that business model) and its strategy for how those risks are managed;
- how managers of the business are compensated (e.g. whether compensation is based on the fair value of the assets managed or the contractual cash flows collected); and
- the frequency, volume and timing of sales of financial assets in prior periods, the reasons for such sales and expectations about future sales activity. However, information about sales activity is not considered in isolation, but as part of an overall assessment of how the Bank's stated objective for managing the financial assets is achieved and how cash flows are realised.

The Bank's retail and corporate banking business comprises primarily loans to customers that are held for collecting contractual cash flows. In the retail business the loans comprise, overdrafts, unsecured personal lending and credit card facilities. Sales of loans from these portfolios are very rare.

Certain debt securities are held by the Bank Treasury in a separate portfolio for long-term yield. These securities may be sold, but such sales are not expected to be more than infrequent. The Bank considers that these securities are held within a business model whose objective is to hold assets to collect the contractual cash flows.

Financial assets that are held for trading or managed and whose performance is evaluated on a fair value basis are measured at FVTPL because they are neither held to collect contractual cash flows nor held both to collect contractual cash flows and to sell financial assets.

Assessment whether contractual cash flows are solely payments of principal and interest

For the purposes of this assessment, 'principal' is defined as the fair value of the financial asset on initial recognition. 'Interest' is defined as consideration for the time value of money and for the credit risk associated with the principal amount outstanding during a particular period of time and for other basic lending risks and costs (e.g. liquidity risk and administrative costs), as well as profit margin.

In assessing whether the contractual cash flows are solely payments of principal and interest (SPPI), the Bank considers the contractual terms of the instrument. This includes assessing whether the financial asset contains a contractual term that could change the timing or amount of contractual cash flows such that it would not meet this condition. In making the assessment, the Bank considers:

- contingent events that would change the amount and timing of cash flows;
- leverage features;
- prepayment and extension terms;
- terms that limit the Bank's claim to cash flows from specified assets (e.g. non-recourse loans); and
- features that modify consideration of the time value of money (e.g. periodical reset of interest rates).

The Bank holds a portfolio of long-term fixed-rate loans for which the Bank has the option to propose to revise the interest rate at periodic reset dates. These reset rights are limited to the market rate at the time of revision. The borrowers have an option to either accept the revised rate or redeem the loan at par without penalty. The Bank has determined that the contractual cash flows of these loans are SPPI because the option varies the interest rate in a way that is consideration for the time value of money, credit risk, other basic lending risks and costs associated with the principal amount outstanding.

Equity instruments have contractual cash flows that do not meet the SPPI criterion. Accordingly, all such financial assets are measured at FVTPL unless the FVOCI option is selected – see below.

Non-recourse loans

In some cases, loans made by the Bank that are secured by collateral of the borrower limit the Bank's claim to cash flows of the underlying collateral (non-recourse loans). The Bank applies judgement in assessing whether the non-recourse loans meet the SPPI criterion. The Bank typically considers the following information when making this judgement:

- whether the contractual arrangement specifically defines the amounts and dates of the cash payments of the loan;
- the fair value of the collateral relative to the amount of the secured financial asset;
- the ability and willingness of the borrower to make contractual payments, notwithstanding a decline in the value of collateral;
- whether the borrower is an individual or a substantive operating entity or is a special-purpose entity;
- the Bank's risk of loss on the asset relative to a full-recourse loan;
- the extent to which the collateral represents all or a substantial portion of the borrower's assets; and
- whether the Bank will benefit from any upside from the underlying assets.

Contractually linked instruments

The Bank has some investments in securitisations that are considered contractually linked instruments. Contractually linked instruments each have a specified subordination ranking that determines the order in which any cash flows generated by the pool of underlying investments are allocated to the instruments. Such an instrument meets the SPPI criterion only if all of the following conditions are met:

- the contractual terms of the instrument itself give rise to cash flows that are SPPI without looking through to the underlying pool of financial instruments;
- the underlying pool of financial instruments (i) contains one or more instruments that give rise to cash flows that are SPPI; and (ii) may also contain instruments, such as derivatives, that reduce the cash flow variability of the instruments under (i) and the combined cash flows (of the instruments under (i) and (ii)) give rise to cash flows that are SPPI; or align the cash flows of the contractually linked instruments with the cash flows of the pool of underlying instruments under (i) arising as a result of differences in whether interest rates are fixed or floating or the currency or timing of cash flows; and
- the exposure to credit risk inherent in the contractually linked instruments is equal to or less than the exposure to credit risk of the underlying pool of financial instruments.

Reclassifications

Financial assets are not reclassified subsequent to their initial recognition, except in the period after the Bank changes its business model for managing financial assets.

iii) Derecognition**Financial assets**

The Bank derecognises a financial asset when the contractual rights to the cash flows from the financial asset expire, or it transfers the rights to receive the contractual cash flows in a transaction in which substantially all of the risks and rewards of ownership of the financial asset are transferred or in which the Bank neither transfers nor retains substantially all of the risks and rewards of ownership and it does not retain control of the financial asset.

On derecognition of a financial asset, the difference between the carrying amount of the asset (or the carrying amount allocated to the portion of the asset derecognised) and the sum of (i) the consideration received (including any new asset obtained less any new liability assumed) and (ii) any cumulative gain or loss that had been recognised in OCI is recognised in profit or loss.

Any cumulative gain or loss recognised in OCI in respect of equity investment securities designated as at FVOCI is not recognised in profit or loss on derecognition of such securities. Any interest in transferred financial assets that qualify for derecognition that is created or retained by the Bank is recognised as a separate asset or liability.

The Bank enters into transactions whereby it transfers assets recognised on its statement of financial position, but retains either all or substantially all of the risks and rewards of the transferred assets or a portion of them. In such cases, the transferred assets are not derecognised. Examples of such transactions are securities lending and sale-and-repurchase transactions.

When assets are sold to a third party with a concurrent total return swap on the transferred assets, the transaction is accounted for as a secured financing transaction similar to sale-and-repurchase transactions, because the Bank retains all or substantially all of the risks and rewards of ownership of such assets.

In transactions in which the Bank neither retains nor transfers substantially all of the risks and rewards of ownership of a financial asset and it retains control over the asset, the Bank continues to recognise the asset to the extent of its continuing involvement, determined by the extent to which it is exposed to changes in the value of the transferred asset.

In certain transactions, the Bank retains the obligation to service the transferred financial asset for a fee. The transferred asset is derecognised if it meets the derecognition criteria. An asset or liability is recognised for the servicing contract if the servicing fee is more than adequate (asset) or is less than adequate (liability) for performing the servicing.

Financial liabilities

The Bank derecognises a financial liability when its contractual obligations are discharged or cancelled, or expire. The Bank also derecognises a financial liability when its terms are modified and the cash flows of the modified liability are substantially different, in which case a new financial liability based on the modified terms is recognised at fair value.

(iv) Modifications of financial assets and financial liabilities**Financial assets**

If the terms of a financial asset are modified, then the Bank evaluates whether the cash flows of the modified asset are substantially different.

If the cash flows are substantially different, then the contractual rights to cash flows from the original financial asset are deemed to have expired. In this case, the original financial asset is derecognised and a new financial asset is recognised at fair value plus any eligible transaction costs. Any fees received as part of the modification are accounted for as follows:

- fees that are considered in determining the fair value of the new asset and fees that represent reimbursement of eligible transaction costs are included in the initial measurement of the asset; and
- other fees are included in profit or loss as part of the gain or loss on derecognition

If cash flows are modified when the borrower is in financial difficulties, then the objective of the modification is usually to maximise recovery of the original contractual terms rather than to originate a new asset with substantially different terms. If the Bank plans to modify a financial asset in a way that would result in forgiveness of cash flows, then it first considers whether a portion of the asset should be written off before the modification takes place (see below for write-off policy). This approach impacts the result of the quantitative evaluation and means that the derecognition criteria are not usually met in such cases.

If the modification of a financial asset measured at amortised cost or FVOCI does not result in derecognition of the financial asset, then the Bank first recalculates the gross carrying amount of the financial asset using the original effective interest rate of the asset and recognises the resulting adjustment as a modification gain or loss in profit or loss. For floating-rate financial assets, the original effective interest rate used to calculate the modification gain or loss is adjusted to reflect current market terms at the time of the modification. Any costs or fees incurred and modification fees received adjust the gross carrying amount of the modified financial asset and are amortised over the remaining term of the modified financial asset.

If such a modification is carried out because of financial difficulties of the borrower, in this case, the bank recalculates the gross carrying amount of the financial asset and derecognises the amount arising from adjusting the gross carrying amount as a modification gain or loss in profit or loss.

Financial liabilities

The Bank derecognises a financial liability when its terms are modified and the cash flows of the modified liability are substantially different. In this case, a new financial liability based on the modified terms is recognised at fair value. The difference between the carrying amount of the financial liability derecognised and the consideration paid is recognised in profit or loss. Consideration paid includes non-financial assets transferred, if any, and the assumption of liabilities, including the new modified financial liability.

If the modification of a financial liability is not accounted for as derecognition, then the amortised cost of the liability is recalculated by discounting the modified cash flows at the original effective interest rate and the resulting gain or loss is recognised in profit or loss. For floating-rate financial liabilities, the original effective interest rate used to calculate the modification gain or loss is adjusted to reflect current market terms at the time of the modification. Any costs and fees incurred are recognised as an adjustment to the carrying amount of the liability and amortised over the remaining term of the modified financial liability by re-computing the effective interest rate on the instrument.

(v) Offsetting

Financial assets and financial liabilities are offset and the net amount presented in the statement of financial position when, and only when, the Bank currently has a legally enforceable right to set off the amounts and it intends either to settle them on a net basis or to realise the asset and settle the liability simultaneously.

Income and expenses are presented on a net basis only when permitted under IFRS Standards, or for gains and losses arising from a group of similar transactions such as in the Bank's trading activity.

(vi) Fair value measurement

'Fair value' is the price that would be received to sell an asset or paid to transfer a liability in an orderly transaction between market participants at the measurement date in the principal or, in its absence, the most advantageous market to which the Bank has access at that date. The fair value of a liability reflects its non-performance risk.

When one is available, the Bank measures the fair value of an instrument using the quoted price in an active market for that instrument. A market is regarded as 'active' if transactions for the asset or liability take place with sufficient frequency and volume to provide pricing information on an ongoing basis.

If there is no quoted price in an active market, then the Bank uses valuation techniques that maximise the use of relevant observable inputs and minimise the use of unobservable inputs. The chosen valuation technique incorporates all of the factors that market participants would take into account in pricing a transaction.

The best evidence of the fair value of a financial instrument on initial recognition is normally the transaction price – i.e. the fair value of the consideration given or received. If the Bank determines that the fair value on initial recognition differs from the transaction price and the fair value is evidenced neither by a quoted price in an active market for an identical asset or liability nor based on a valuation technique for which any unobservable inputs are judged to be insignificant in relation to the difference, then the financial instrument is initially measured at fair value, adjusted to defer the difference between the fair value on initial recognition and the transaction price. Subsequently, that difference is recognised in profit or loss on an appropriate basis over the life of the instrument but no later than when the valuation is wholly supported by observable market data or the transaction is closed out.

If an asset or a liability measured at fair value has a bid price and an ask price, then the Bank measures assets and long positions at a bid price and liabilities and short positions at an ask price.

Portfolios of financial assets and financial liabilities that are exposed to market risk and credit risk that are managed by the Bank on the basis of the net exposure to either market or credit risk are measured on the basis of a price that would be received to sell a net long position (or paid to transfer a net short position) for the particular risk exposure. Portfolio-level adjustments – e.g. bid-ask adjustment or credit risk adjustments that reflect the measurement on the basis of the net exposure – are allocated to the individual assets and liabilities on the basis of the relative risk adjustment of each of the individual instruments in the portfolio.

The fair value of a financial liability with a demand feature (e.g. a demand deposit) is not less than the amount payable on demand, discounted from the first date on which the amount could be required to be paid.

The Bank recognises transfers between levels of the fair value hierarchy as of the end of the reporting period during which the change has occurred.

(vii) **Impairment**

The Bank recognises loss allowances for expected credit loss (ECL) on the following financial instruments that are not measured at FVTPL:

- financial assets that are debt instruments;
- financial guarantee contracts issued; and
- financial guarantee contracts issued; and
- loan commitments issued.

No impairment loss is recognised on equity investments.

The Bank measures loss allowances at an amount equal to lifetime ECL, except for the following, for which they are measured as 12-month ECL:

- debt investment securities that are determined to have low credit risk at the reporting date; and
- other financial instruments (other than lease receivables) on which credit risk has not increased significantly since their initial recognition.

Loss allowances for trade receivables and contract assets are always measured at an amount equal to lifetime ECLs.

The Bank considers a debt investment security to have low credit risk when its credit risk rating is equivalent to the globally understood definition of 'investment grade'. The Bank does not apply the low credit risk exemption to any other financial instruments.

12-month ECL are the portion of lifetime ECL that result from default events on a financial instrument that are possible within the 12 months after the reporting date. Financial instruments for which 12-month ECL are recognised are referred to as 'Stage 1 financial instruments'. Financial instruments allocated to Stage 1 have not undergone a significant increase in credit risk since initial recognition and are not credit-impaired.

Lifetime ECL are the ECL that result from all possible default events over the expected life of the financial instrument or the maximum contractual period of exposure. Financial instruments for which lifetime ECL are recognised but that are not credit-impaired are referred to as 'Stage 2 financial instruments'. Financial instruments allocated to Stage 2 are those that have experienced a significant increase in credit risk since initial recognition but are not credit-impaired.

Financial instruments for which lifetime ECL are recognised and that are credit-impaired are referred to as 'Stage 3 financial instruments'.

Measurement of ECL

ECL are a probability-weighted estimate of credit losses. They are measured as follows:

- financial assets that are not credit-impaired at the reporting date: as the present value of all cash shortfalls (i.e. the difference between the cash flows due to the entity in accordance with the contract and the cash flows that the Bank expects to receive);
- financial assets that are credit-impaired at the reporting date: as the difference between the gross carrying amount and the present value of estimated future cash flows;
- undrawn loan commitments: as the present value of the difference between the contractual cash flows that are due to the Bank if the commitment is drawn down and the cash flows that the Bank expects to receive; and
- financial guarantee contracts: the expected payments to reimburse the holder less any amounts that the Bank expects to recover.

When discounting future cash flows, the following discount rates are used:

- financial assets other than purchased or originated credit-impaired (POCI) financial assets and lease receivables: the original effective interest rate or an approximation thereof;
- POCI assets: a credit-adjusted effective interest rate;
- lease receivables: the discount rate used in measuring the lease receivable;
- undrawn loan commitments: the effective interest rate, or an approximation thereof, that will be applied to the financial asset resulting from the loan commitment; and
- financial guarantee contracts issued: the rate that reflects the current market assessment of the time value of money and the risks that are specific to the cash flows.

Restructured financial assets

If the terms of a financial asset are renegotiated or modified or an existing financial asset is replaced with a new one due to financial difficulties of the borrower, then an assessment is made of whether the financial asset should be derecognised and ECL are measured as follows.

- If the expected restructuring will not result in derecognition of the existing asset, then the expected cash flows arising from the modified financial asset are included in calculating the cash shortfalls from the existing asset.
- If the expected restructuring will result in derecognition of the existing asset, then the expected fair value of the new asset is treated as the final cash flow from the existing financial asset at the time of its derecognition. This amount is included in calculating the cash shortfalls from the existing financial asset that are discounted from the expected date of derecognition to the reporting date using the original effective interest rate of the existing financial asset.

Credit-impaired financial assets

At each reporting date, the Bank assesses whether financial assets carried at amortised cost and debt financial assets carried at FVOCI are credit-impaired (referred to as 'Stage 3 financial assets'). A financial asset is 'credit-impaired' when one or more events that have a detrimental impact on the estimated future cash flows of the financial asset have occurred.

Evidence that a financial asset is credit-impaired includes the following observable data:

- significant financial difficulty of the borrower or issuer;
- a breach of contract such as a default or past due event;
- the restructuring of a loan or advance by the Bank on terms that the Bank would not consider
- it is becoming probable that the borrower will enter bankruptcy or other financial reorganisation; or
- the disappearance of an active market for a security because of financial difficulties.

A loan that has been renegotiated due to a deterioration in the borrower's condition is usually considered to be credit-impaired unless there is evidence that the risk of not receiving contractual cash flows has reduced significantly and there are no other indicators of impairment. In addition, a retail loan that is overdue for 90 days or more is considered credit-impaired even when the regulatory definition of default is different.

In making an assessment of whether an investment in sovereign debt is credit-impaired, the Bank considers the following factors.

- The market's assessment of creditworthiness as reflected in bond yields.
- The rating agencies' assessments of creditworthiness.
- The country's ability to access the capital markets for new debt issuance.
- The probability of debt being restructured, resulting in holders suffering losses through voluntary or mandatory debt forgiveness.
- The international support mechanisms in place to provide the necessary support as 'lender of last resort' to that country, as well as the intention, reflected in public statements, of governments and agencies to use those mechanisms. This includes an assessment of the depth of those mechanisms and, irrespective of the political intent, whether there is the capacity to fulfil the required criteria.

POCI financial assets

POCI financial assets are assets that are credit-impaired on initial recognition. For POCI assets, lifetime ECL are incorporated into the calculation of the effective interest rate on initial recognition. Consequently, POCI assets do not carry an impairment allowance on initial recognition. The amount recognised as a loss allowance subsequent to initial recognition is equal to the changes in lifetime ECL since initial recognition of the asset.

Presentation of allowance for ECL in the statement of financial position

Loss allowances for ECL are presented in the statement of financial position as follows:

- financial assets measured at amortised cost: as a deduction from the gross carrying amount of the assets;
- loan commitments and financial guarantee contracts: generally, as a provision;
- where a financial instrument includes both a drawn and an undrawn component, and the Bank cannot identify the ECL on the loan commitment component separately from those on the drawn component: the Bank presents a combined loss allowance for both components. The combined amount is presented as a deduction from the gross carrying amount of the drawn component. Any excess of the loss allowance over the gross amount of the drawn component is presented as a provision; and
- debt instruments measured at FVOCI: no loss allowance is recognised in the statement of financial position because the carrying amount of these assets is their fair value. However, the loss allowance is disclosed and is recognised in retained earnings.

Write-off

Loans and debt securities are written off (either partially or in full) when there is no reasonable expectation of recovering a financial asset in its entirety or a portion thereof. This is generally the case when the Bank determines that the borrower does not have assets or sources of income that could generate sufficient cash flows to repay the amounts subject to the write-off. This assessment is carried out at the individual asset level.

Recoveries of amounts previously written off are recognised when cash is received and are included in 'impairment losses on financial instruments' in the statement of profit or loss and OCI.

Financial assets that are written off could still be subject to enforcement activities in order to comply with the Bank's procedures for recovery of amounts due.

Financial guarantee contracts held

The Bank assesses whether a financial guarantee contract held is an integral element of a financial asset that is accounted for as a component of that instrument or is a contract that is accounted for separately. The factors that the Bank considers when making this assessment include whether:

- the guarantee is implicitly part of the contractual terms of the debt instrument;
- the guarantee is required by laws and regulations that govern the contract of the debt instrument;
- the guarantee is entered into at the same time as and in contemplation of the debt instrument; and
- the guarantee is given by the parent of the borrower or another company within the borrower's group.

If the Bank determines that the guarantee is an integral element of the financial asset, then any premium payable in connection with the initial recognition of the financial asset is treated as a transaction cost of acquiring it. The Bank considers the effect of the protection when measuring the fair value of the debt instrument and when measuring ECL.

If the Bank determines that the guarantee is not an integral element of the debt instrument, then it recognises an asset representing any prepayment of guarantee premium and a right to compensation for credit losses. A prepaid premium asset is recognised only if the guaranteed exposure neither is credit-impaired nor has undergone a significant increase in credit risk when the guarantee is acquired. These assets are recognised in 'other assets'. The Bank presents gains or losses on a compensation right in profit or loss in the line item 'impairment losses on financial instruments'.

(viii) Designation at fair value through profit or loss (FVTPL)

Financial assets

On initial recognition, the Bank has designated certain financial assets as at FVTPL because this designation eliminates or significantly reduces an accounting mismatch, that would otherwise arise.

Financial liabilities

The Bank designated certain financial liabilities as at FVTPL in either of the following circumstances:

- the liabilities are managed, evaluated and reported internally on a fair value basis; or
- the designation eliminates or significantly reduces an accounting mismatch that would otherwise arise.

(i) Cash and cash equivalents

In the statement of financial position, cash and bank balances comprise cash (i.e. cash on hand and demand deposits) and cash equivalents. Cash equivalents are generally short-term, highly liquid investments that are readily convertible to a known amount of cash and which are subject to an insignificant risk of changes in value. Cash equivalents are held for the purpose of meeting short-term cash commitments rather for investment or other purposes.

(j) Pledged assets

Financial assets transferred to external parties that do not qualify for de-recognition are reclassified in the statement of financial position from their original class to assets pledged as collateral, if the transferee has received the right to sell or re-pledge them in the event of default from agreed terms. Initial measurement of assets pledged as collateral is at fair value while subsequent measure is at amortized cost.

(k) Loans and advances

Loans and advances to customers' captions in the statement of financial position include:

- loans and advances measured at amortised cost; they are initially measured at fair value plus incremental direct transaction costs, and subsequently at their amortised cost using the effective interest method.

When the Bank purchases a financial asset and simultaneously enters into an agreement to resell the asset (or a substantially similar asset) at a fixed price on a future date (reverse repo or stock borrowing), the consideration paid is accounted for as a loan or advance, and the underlying asset is not recognised in the Bank's financial statements.

(l) Investment Securities

The 'investment securities' caption in the statement of financial position includes:

- debt investment securities measured at amortised cost; these are initially measured at fair value plus incremental direct transaction costs, and subsequently at their amortised cost using the effective interest method;
- equity investment securities designated as at FVOCI.

Fair value gains and losses on such equity instruments are never reclassified to profit or loss and no impairment is recognised in profit or loss. Dividends are recognised in profit or loss unless they clearly represent a recovery of part of the cost of the investment, in which case they are recognised in OCI. Cumulative gains and losses recognised in OCI are transferred to retained earnings on disposal of an investment.

(m) Property and equipment

(i) Recognition and measurement

Items of property and equipment are measured at cost less accumulated depreciation and any accumulated impairment losses.

Purchased software that is integral to the functionality of the related equipment is capitalised as part of that equipment.

If significant parts of an item of property and equipment have different useful lives, then they are accounted for as separate items (major components) of property and equipment.

Any gain or loss on disposal of an item of property and equipment is recognised within other income in profit or loss.

(ii) Subsequent costs

Subsequent expenditure is capitalised only if it is probable that the future economic benefits associated with the expenditure will flow to the Bank. Ongoing repairs and maintenance are expensed as incurred.

(iii) Depreciation

Depreciation is calculated to write off the cost of items of property and equipment less their estimated residual values using the straight-line method over their estimated useful lives, and is generally recognised in profit or loss. Land is not depreciated.

The estimated useful lives of property and equipment for current and comparative periods are as follows:

Land	Not depreciated
Buildings	50 years
Computer equipment	3 years
Office equipment	5 years
Furniture and fittings	5 years
Motor vehicles	4 years
Right of use assets	Lower of lease term or the useful life of the leased asset

Depreciation methods, useful lives and residual values are reviewed at each reporting date and adjusted if appropriate.

(iv) De-recognition

An item of property and equipment is derecognised on disposal or when no future economic benefits are expected from its use or disposal. Any gain or loss arising on de-recognition of the asset (calculated as the difference between the net disposal proceeds and the carrying amount of the asset) is included in profit or loss in the year the asset is derecognised.

(n) Intangible

Computer

Software acquired by the Bank is measured at cost less accumulated amortisation and any accumulated impairment losses.

Expenditure on internally developed software is recognised as an asset when the Bank is able to demonstrate: that the product is technically and commercially feasible, its intention and ability to complete the development and use the software in a manner that will generate future economic benefits, and that it can reliably measure the costs to complete the development. The capitalised costs of internally developed software include all costs directly attributable to developing the software and capitalised borrowing costs, and are amortised over its useful life. Internally developed software is stated at capitalised cost less accumulated amortisation and any accumulated impairment losses.

Subsequent expenditure on software assets is capitalised only when it increases the future economic benefits embodied in the specific asset to which it relates. All other expenditure is recognised in profit or loss as it is incurred.

Software is amortised on a straight-line basis in profit or loss over its estimated useful life, from the date on which it is available for use. The estimated useful life for computer software for the current and comparative periods is three (3) years.

Amortisation methods, useful lives and residual values are reviewed at each reporting date and adjusted if appropriate.

(o) Impairment of non-financial assets

At each reporting date, the Bank reviews the carrying amounts of its non-financial assets to determine whether there is any indication of impairment. If any such indication exists, then the asset's recoverable amount is estimated.

For impairment testing, assets are grouped together into the smallest group of assets that generates cash inflows from continuing use that is largely independent of the cash inflows of other assets or CGUs.

The recoverable amount of an asset or cash-generating unit (CGU) is the greater of its value in use and its fair value less costs to sell. Value in use is based on the estimated future cash flows, discounted to their present value using a pre-tax discount rate that reflects current market assessments of the time value of money and the risks specific to the asset or CGU.

An impairment loss is recognised if the carrying amount of an asset or CGU exceeds its recoverable amount.

Impairment losses are recognised in profit or loss. They are allocated first to reduce the carrying amount of any goodwill allocated to the CGU, and then to reduce the carrying amounts of the other assets in the CGU on a pro rata basis.

For other assets, other than goodwill, an impairment loss is reversed only to the extent that the asset's carrying amount does not exceed the carrying amount that would have been determined, net of depreciation or amortisation, if no impairment loss had been recognised.

(p) Deposits and borrowings

Deposits and borrowings are the Bank's sources of funding. When the Bank sells a financial asset and simultaneously enters into an agreement to repurchase the asset (or a similar asset) at a fixed price on a future date (sale-and-repurchase agreement), the consideration received is accounted for as a deposit, and the underlying asset continues to be recognised in the Bank's financial statements.

The Bank classifies capital instruments as financial liabilities or equity instruments in accordance with the substance of the contractual terms of the instruments.

Deposits and borrowings are initially measured at fair value minus incremental direct transaction costs. Subsequently, they are measured at their amortised cost using the effective interest method, except where the Bank designates liabilities at fair value through profit or loss.

(q) Other assets

Prepayments include costs paid in relation to subsequent financial periods and are measured at cost less amortization for the period. The Bank recognises prepaid expense in the accounting year in which it is paid.

Other receivables comprise staff cash advance and sundry debtors which are carried at cost less lifetime ECL impairment.

Inventories comprise stock of debit cards, stock of credit cards, stock of cheques, stock of office stationeries, stock of micr cheques, non micr cheques, and stock of adhesive stamp. Inventories are stated at lower of cost and net realisable value. Cost of inventories also include all other cost incurred in bringing the items to their present location and condition.

(r) Provisions and other liabilities

A provision is recognised if, as a result of a past event, the Bank has a present legal or constructive obligation that can be estimated reliably, and it is probable that an outflow of economic benefits will be required to settle the obligation. Provisions are determined by discounting the expected future cash flows at a pre-tax rate that reflects current market assessments of the time value of money and the risks specific to the liability. The unwinding of the discount is recognised as interest expense.

Other liabilities are short term obligations to third parties. They are recognized at cost.

Restructuring: A provision for restructuring is recognised when the Bank has approved a detailed and formal restructuring plan, and the restructuring either has commenced or has been announced publicly. Future operating losses are not provided for.

Bank levies: A provision for bank levies is recognised when the condition that triggers the payment of the levy is met. If a levy obligation subject to a minimum activity threshold so that the obligating event is reaching a minimum activity, then a provision is recognised when that minimum activity threshold is reached.

(s) Contingent liabilities

Contingent liabilities are possible obligations that arise from past events whose existence will be confirmed only by the occurrence, or non- occurrence, of one or more uncertain future events not wholly within the Bank's control. Contingent liabilities are not recognised in the financial statements but are disclosed in the notes to the financial statements. *See note 31.*

(t) Expenditure

Expenses are recognised in the profit or loss as they are incurred unless they create an asset from which future economic benefits will flow to the Bank. An expected loss on a contract is recognised immediately in profit or loss.

(u) Employee benefits

(i) Defined contribution plan

A defined contribution plan is pension plan under which the Bank pays fixed contributions into a separate entity and has no legal or constructive obligation to pay further amounts. For defined contribution plans, the Bank makes contributions on behalf of qualifying employees to a mandatory scheme under the provisions of the Pension Reform Act. The Bank has no further payment obligations once the contributions have been paid. Obligations for contributions to defined contribution plans are recognised as personnel expenses in profit or loss in the period during which related services are rendered. Prepaid contributions are recognised as an asset to the extent that a cash refund or a reduction in the future payments is available. Employees and the Bank contribute 8% and 10% respectively of each of the qualifying staff salary in line with the provisions of the Pension Reforms Act 2014.

(ii) Short-term and other long-term employee benefits

A liability is recognised for benefits accruing to employees in respect of wages and salaries, annual leave and sick leave in the period the related service is rendered at the undiscounted amount of the benefits expected to be paid in exchange for that service.

Liabilities recognised in respect of short-term employee benefits are measured at the undiscounted amount of the benefits expected to be paid in exchange for the related service.

Liabilities recognised in respect of other long-term employee benefits are measured at the present value of the estimated future cash outflows expected to be made by the group in respect of services provided by employees up to the reporting date.

(v) Share capital and reserves**(i) Share issue costs**

Incremental costs directly attributable to the issue of ordinary shares are recognised as a deduction from equity. Income tax relating to transaction costs of an equity transaction is accounted for in accordance with IAS 12.

(ii) Dividend on the Bank's ordinary shares

Dividends on ordinary shares are recognised in equity in the period in which they are approved by the Bank's shareholders. Dividends for the year that are declared after the date of the statement of financial position are dealt with in the subsequent events note. Dividends proposed by the Directors but not yet approved by members are disclosed in the financial statements in accordance with the requirements of IFRS.

(w) Earnings per share

The Bank presents basic and diluted earnings per share (EPS) for its ordinary shares. Basic EPS is calculated by dividing the profit or loss that is attributable to ordinary shareholders of the Bank by the weighted average number of ordinary shares outstanding during the period. Diluted EPS is determined by adjusting the profit or loss that is attributable to ordinary shareholders and the weighted average number of ordinary shares outstanding for the effects of all dilutive potential ordinary shares.

5 Financial Risk Management**(a) Introduction and overview**

The Board of Directors has overall responsibility for the establishment and oversight of the Bank's risk management framework. The Board of Directors has established the Asset and Liability Management Committee (ALCO), which is responsible for approving and monitoring Bank risk management policies.

The Bank's risk management policies are established to identify and analyse the risks faced by the Bank, to set appropriate risk limits and controls, and to monitor risks and adherence to limits. The risk management policies and systems are reviewed regularly to reflect changes in market conditions and the Bank's activities. The Bank, through its training and management standards and procedures, aims to develop a disciplined and constructive control environment in which all employees understand their roles and obligations.

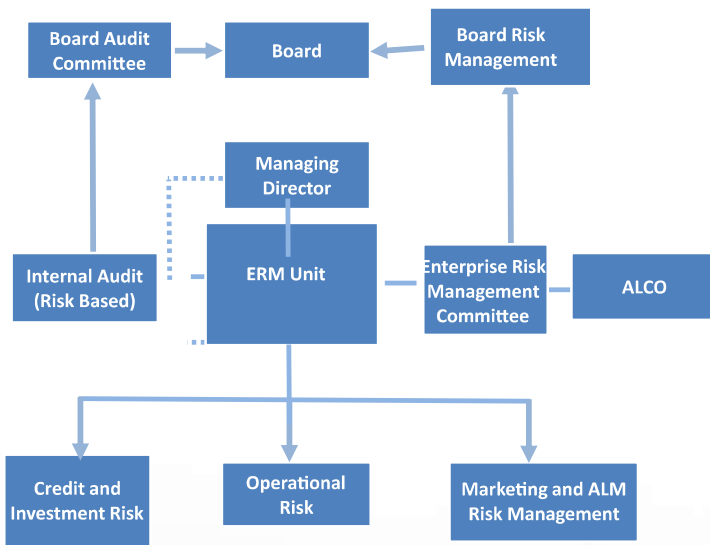
The Board also oversees how management monitors compliance with the risk management policies and procedures, and reviews the adequacy of the risk management framework in relation to the risks faced by the Bank. The Board is assisted in its oversight role by the Board Risk Management Committee, which undertakes both regular and ad-hoc reviews of risk management controls and procedures.

The risk management framework of the Bank identifies risk culture as the foundation upon which the pillars of risk and control processes and extreme events management lie.

The general organisational structure can be seen below:



The Bank's risk management governance structure is as shown below:



The Board of Directors are responsible for developing and monitoring the Bank's risk management policies.

(I) The Bank's approach to risk

The Bank addresses the challenge of risks comprehensively through an enterprise-wide risk management framework by applying leading practices that are supported by a governance structure consisting of the board and executive management committees. The Board drives the risk governance and compliance process through management. The audit committee provides oversight on the systems of internal control, financial reporting and compliance. The Board also sets the risk philosophy, policies and strategies and provides guidance on the various risk elements and their management.

Executive management drives the management of the financial risks (market, liquidity and credit risk), operational risks as well as strategic and reputational risks.

The key features of the Bank's risk management framework are:

- The Board of Directors provide overall risk management direction and oversight.
- The Bank's risk appetite is approved by the Board of Directors.
- Risk management is embedded in the Bank as an intrinsic process and is a core competency of all its employees.
- The Bank manages its credit, market, operational and liquidity risks in a co-ordinated manner within the organization.
- The Bank's risk management function is independent of the business divisions.
- The Bank's internal audit function reports to the Board; providing independent validation of the business units' compliance with risk policies and procedures and the adequacy and effectiveness of the risk management framework on an enterprise-wide basis.

The Board of Directors is committed to managing compliance with a framework to enforce compliance with applicable laws, rules and standards issued by the industry regulators and other law enforcement agencies, market conventions, codes of practices promoted by industry associations and internal policies.

The compliance function, under the leadership of the Head of Internal audit of the Bank has put in place a compliance framework, which includes:

- Comprehensive compliance manual, the manual details the roles and responsibilities of all stakeholders in the compliance process,
- Review and analysis of all relevant laws and regulations, which are adopted into policy statements to ensure business is conducted professionally.

(ii) Risk Appetite

The Bank's risk appetite is reviewed by the Board of Directors annually, at a level that minimizes erosion of earnings or capital due to avoidable losses or from frauds and operational inefficiencies. This reflects the conservative nature of the Bank as far as risk taking is concerned.

The Bank employs a range of quantitative indicators to monitor the risk profile. Specific limits have been set in line with the Bank's risk appetite.

(iii) Risk Management Philosophy, Culture and Objectives

- The Bank considers effective risk management to be the foundation of a long lasting institution.
- The Bank continues to adopt a holistic and integrated approach to risk management and therefore, brings all risks together under one or a limited number of oversight functions.
- Risk management is a shared responsibility. Therefore the Bank aims to build a shared perspective on risks that is grounded in consensus.
- There is clear segregation of duties between market facing business units and risk management functions.
- Risk Management is governed by well defined policies which are clearly communicated within the Bank.
- Risk related issues are taken into consideration in all business decisions. The Bank shall continually strives to maintain a conservative balance between risk and revenue consideration.

The Bank has exposure to the following risks from its financial instruments:

- Credit risk
- Liquidity risk
- Market risk

(b) Credit risk

Credit risk is the risk of financial loss to the Bank if a customer or counterparty to a financial instrument fails to meet its contractual obligations, and arises principally from the Bank's loans and advances to customers, investment in debt securities, cash and cash equivalents, pledged assets and trade and other receivables. For risk management reporting purposes, the Bank considers and consolidates all elements of credit risk exposure – e.g. individual obligor default risk, country and sector risk.

The Bank has exposure to credit risk as it routinely executes transactions with counterparties which comprise mainly of public service employers and employees as well as private sector employees.

(i) Credit risk limits

The Bank applies credit risk limits, among other techniques in managing credit risk. This is the practice of stipulating a maximum amount that the individual or counterparty can obtain as loan. Internal and regulatory limits are strictly adhered to. Through this, the Bank not only protects itself, but also in a sense, protects the counterparty from borrowing more than they are capable of paying.

The Bank continues to focus on its concentration and intrinsic risks and further manage them to a more comfortable level. This is very important due to the serious risk implications that intrinsic and concentration risk pose to the Bank. A thorough analysis of economic factors, market forecasting and prediction based on historical evidence is used to mitigate the crystallization of these risks.

The Bank has in place various portfolio concentration limits (which is subject to periodic review). These limits are closely monitored and reported on from time to time.

The Bank's internal credit approval limits for the various authority levels are as indicated below.

GRADE	APPROVAL LIMIT
SALARY BASED LOAN	
Officer/Assistant manager (Branch managers only)	₦1,200,000
Deputy Manager	₦1,500,000
Manager	₦2,000,000
Senior Manager	₦2,500,000
Assistant Regional Heads	₦3,000,000
Regional Heads	₦4,000,000
Executive Director, Operations	₦7,000,000
Managing Director (MD)	₦10,000,000
Board Risk Committee	₦10,000,001 to ₦15,000,000
Full Board	Above ₦15,000,000
NON-SALARY BASED LOAN	
SMEs (Regional limit)	₦2,000,000

These internal approval limits are set and approved by the Bank's Board and are reviewed regularly as the state of affairs of the Bank and the wider financial environment demands. However, approval of micro credits resides with Regional Heads and Head Office.

Credit quality analysis

The tables below set out information about the credit quality of financial assets measured at amortised cost and FVOCI debt investment securities without taking into account collateral or other credit enhancement except for the rate of recovery. The rate of recovery is factored into the probability of default to determine the level of impairment on customers' balances. Unless specifically indicated, for financial assets the amounts in the table represent gross carrying amounts. For loan commitments and financial guarantee contracts, the amounts in the table represent the amounts committed or guaranteed, respectively.

31 December 2024					
<i>In thousands of naira</i>	12-month PD ranges	Stage 1	Stage 2	Stage 3	Total
Loan and advances to customers at amortised cost					
Grades 1-6: Strong	0-0.59	25,453,726	-	-	25,453,726
Grades 7-9: Satisfactory	0.60-11.34	-	156,739	-	156,739
Grade 10: Higher risk	11.35-99.99	-	-	-	-
Grade 11-12: Credit-impaired	100	-	-	726,471	726,471
Gross carrying amount		25,453,726	156,739	726,471	26,336,936
Loss allowance		731,412	4,175	656,524	1,392,111
Carrying amount		26,185,138	160,914	1,382,995	27,729,047

31 December 2023					
<i>In thousands of naira</i>	12-month PD ranges	Stage 1	Stage 2	Stage 3	Total
Loan and advances to customers at amortised cost					
Grades 1-6: Strong	0-0.59	21,925,039	-	-	21,925,039
Grades 7-9: Satisfactory	0.60-11.34	-	185,407	-	185,407
Grade 10: Higher risk	11.35-99.99	-	-	-	-
Grade 11-12: Credit-impaired	100	-	-	955,336	955,336
Gross carrying amount		21,925,039	185,407	955,336	23,065,782
Loss allowance		(636,169)	(17,467)	(859,802)	(1,513,438)
Carrying amount		21,288,870	167,940	95,534	21,552,344

31 December 2024					
<i>In thousands of naira</i>	12-month PD ranges	Stage 1	Stage 2	Stage 3	Total
Debt investment securities at amortised cost					
Grades 1-6: Strong	0-0.59	3,900,117	-	-	3,900,117
Loss allowance		(16,470)	-	-	(16,470)
Carrying amount		3,883,647	-	-	3,883,647
Equity investment at FVOCI					
Grades 1-6: Strong	0-0.59	1,056	-	-	1,056
Grades 7-9: Satisfactory	0.60-11.34	-	-	-	-
Grade 10: Higher risk	11.35-99.99	-	-	-	-
Grade 11-12: Credit-impaired	100	-	-	-	-
Gross carrying amount		1,056	-	-	1,056
Loss allowance		-	-	-	-
Carrying amount - fair value		1,056	-	-	1,056

31 December 2023					
<i>In thousands of naira</i>	12-month PD ranges	Stage 1	Stage 2	Stage 3	Total
Debt investment securities at amortised cost					
Grades 1-6: Strong	0-0.59	1,056	-	-	1,056
Loss allowance		-	-	-	-
Carrying amount		1,056	-	-	1,056
Equity investment at FVOCI					
Grades 1-6: Strong	0-0.59	1,056	-	-	1,056
Grades 7-9: Satisfactory	0.60-11.34	-	-	-	-
Grade 10: Higher risk	11.35-99.99	-	-	-	-
Grade 11-12: Credit-impaired	100	-	-	-	-
Gross carrying amount		1,056	-	-	1,056
Loss allowance		-	-	-	-
Carrying amount - fair value		1,056	-	-	1,056

Significant increase in credit risk

When determining whether the risk of default on a financial instrument has increased significantly since initial recognition, the Bank considers reasonable and supportable information that is relevant and available without undue cost or effort. This includes both quantitative and qualitative information and analysis, based on the Bank's historical experience and expert credit assessment and including forward-looking information.

The objective of the assessment is to identify whether a significant increase in credit risk has occurred for an exposure by comparing: - the remaining lifetime probability of default (PD) as at the reporting date; with - the remaining lifetime PD for the point in time that was estimated at the time of initial recognition of the exposure (adjusted where appropriate for changes in prepayment expectations).

The Bank uses three criteria for determining whether there has been a significant increase in credit risk:

- a quantitative test based on movement in PD;
- qualitative indicators; and
- a backstop of 30 days past due.

Credit risk grades

The Bank allocates each exposure to a credit risk grade based on a variety of data that is determined to be predictive of the risk of default and applying experienced credit judgement. Credit risk grades are defined using qualitative and quantitative factors that are indicative of risk of default. These factors vary depending on the nature of the exposure and the type of borrower.

Credit risk grades are defined and calibrated such that the risk of default occurring increases exponentially as the credit risk grade deteriorates so, for example, the difference in risk of default between credit risk grades 1 and 2 is smaller than the difference between credit risk grades 2 and 3.

Each exposure is allocated to a credit risk grade on initial recognition based on available information about the borrower. Exposures are subject to on-going monitoring, which may result in an exposure being moved to a different credit risk grade. The monitoring typically involves use of the following data.

Corporate exposures

- Information obtained during periodic review of customer files – e.g. audited financial statements, management accounts, budgets and projections. Examples of areas of particular focus are: gross profit margins, financial leverage ratios, debt service coverage, compliance with covenants, quality of management, senior management changes;
- data from reference agencies, press articles, changes in external credit ratings;
- actual and expected significant changes in the political, regulatory and technological environment of the borrower or in its business activities.

Retail exposures

- Internally collected data on customer behaviour - e.g. utilisation of credit card facilities;
- external data from credit reference agencies, including industry-standard credit scores.

All exposures

- Payment record - this includes overdue status as well as a range of variables about payment ratios;
- utilisation of the granted limit;
- requests for and granting of forbearance; and
- existing and forecast changes in business, financial and economic conditions.

Generating the term structure of PD

Credit risk grades are a primary input into the determination of the term structure of PD for exposures. The Bank collects performance and default information about its credit risk exposures analysed by jurisdiction or region and by type of product and borrower as well as by credit risk grading. For some portfolios, information purchased from external credit reference agencies is also used.

The Bank employs statistical models to analyse the data collected and generate estimates of the remaining lifetime PD of exposures and how these are expected to change as a result of the passage of time.

Determining whether credit risk has increased significantly

The Bank assesses whether credit risk has increased significantly since initial recognition at each reporting date. Determining whether an increase in credit risk is significant depends on the characteristics of the financial instrument and the borrower, and the geographical region.

Credit risk may also be deemed to have increased significantly since initial recognition based on qualitative factors linked to the Bank's credit risk management processes that may not otherwise be fully reflected in its quantitative analysis on a timely basis. This will be the case for exposures that meet certain heightened risk criteria, such as placement on a watch list. Such qualitative factors are based on its expert judgment and relevant historical experiences.

The Bank identifies key drivers behind changes in credit risk for portfolios. Generally, a significant increase in credit risk is assessed based on the estimation of PDs and consideration of qualitative factors, each of which are designed to reflect forward-looking information, on an individual instrument basis as described above. However, if the Bank identifies a key driver that is not considered in the individual assessment on a timely basis, then the Bank will evaluate whether there is reasonable and supportable information that enables it to make an additional assessment on a collective basis with respect to all or some of a portfolio. This may lead to the Bank concluding that a segment or proportion of a portfolio has undergone a significant increase in credit risk.

If there is evidence that there is no longer a significant increase in credit risk relative to initial recognition, then the loss allowance on an instrument returns to being measured as 12-month ECL. Some qualitative indicators of an increase in credit risk, such as delinquency or forbearance, may be indicative of an increased risk of default that persists after the indicator itself has ceased to exist. In these cases, the Bank determines a probation period during which the financial asset is required to demonstrate good behaviour to provide evidence that its credit risk has declined sufficiently. When contractual terms of a loan have been modified, evidence that the criteria for recognising lifetime ECL are no longer met includes a history of up-to-date payment performance against the modified contractual terms.

The Bank monitors the effectiveness of the criteria used to identify significant increases in credit risk by regular reviews to confirm that:

- the criteria are capable of identifying significant increases in credit risk before an exposure is in default; - the criteria do not align with the point in time when an asset becomes 30 days past due; - the average time between the identification of a significant increase in credit risk and default appears reasonable; - exposures are not generally transferred directly from 12-month ECL measurement to credit-impaired; and - there is no unwarranted volatility in loss allowance from transfers between 12-month PD (Stage 1) and lifetime PD (Stage 2).

Definition of default

The Bank considers a financial asset to be in default when: - the borrower is unlikely to pay its credit obligations to the Bank in full, without recourse by the Bank to actions such as realising security (if any is held); - the borrower is more than 90 days past due on any material credit obligation to the Bank. Overdrafts are considered as being past due once the customer has breached an advised limit or been advised of a limit smaller than the current amount outstanding; or - it is becoming probable that the borrower will restructure the asset as a result of bankruptcy due to the borrower's inability to pay its credit obligations.

In assessing whether a borrower is in default, the Bank considers indicators that are:

- qualitative: e.g. breaches of contract;
- quantitative: e.g. overdue status and non-payment on another obligation of the same issuer to the Bank; and
- based on data developed internally and obtained from external sources.

Inputs into the assessment of whether a financial instrument is in default and their significance may vary over time to reflect changes in circumstances. The definition of default largely aligns with that applied by the Bank for regulatory capital purposes.

Incorporation of forward looking information

The Bank incorporates forward-looking information (i.e inflation rate,, crude oil price and Gross Domestic Product (GDP) into both the assessment of whether the credit risk of an instrument has increased significantly since its initial recognition and the measurement of expected credit loss (ECL).

The determination of ECL includes various assumptions and judgements in respect of forward looking macroeconomic information.

Incorporation of Forward Looking Information

The Bank incorporates forward-looking information into both its assessment of whether the credit risk of an instrument has increased significantly since its initial recognition and its measurement of ECL. Based on advice from the Management Risk Committee and economic experts and consideration of a variety of external actual and forecast information, the Group formulates a 'base case' view of the future direction of relevant economic variables as well as a representative range of other possible forecast scenarios. This process involves developing two or more additional economic scenarios and considering the relative probabilities of each outcome. External information includes economic data and forecasts published by governmental bodies and monetary authorities in the countries where the Group operates, supranational organisations such as the Organisation for Economic Co-operation and Development (OECD) and the International Monetary Fund, and selected private-sector and academic forecasters.

Weights are assigned to the possible outcome of each scenario based on statistical regression analysis and expert judgement taking account of the range of possible outcomes each chosen scenario is representative of.

The assessment of SICR is determined using rating migration which are linked to the PDs of each scenarios multiplied by the associated scenario weighting, along with qualitative and backstop indicators. This determines whether the whole financial instrument is in Stage 1, Stage 2, or Stage 3 and hence whether 12-month or lifetime ECL should be recorded.

Following this assessment, the Bank measures ECL as either a probability weighted 12 month ECL (Stage 1), or a probability weighted lifetime ECL (Stages 2 and 3). These probability-weighted ECLs are determined by running each scenario through the relevant ECL model and multiplying it by the appropriate scenario weighting.

Generally, in economic forecasts, the projections and likelihoods of occurrence are subject to a high degree of inherent uncertainty, hence the actual outcomes may be significantly different to those projected. Therefore, the Bank considers these forecasts to represent its best estimate of the possible outcomes and has analysed the non-linearities and asymmetries within the Bank's different portfolios to establish that the chosen scenarios are appropriately representative of the range of possible scenarios.

Modified financial assets

The contractual terms of a loan may be modified for a number of reasons, including changing market conditions, customer retention and other factors not related to a current or potential credit deterioration of the customer. An existing loan whose terms have been modified may be derecognised and the renegotiated loan recognised as a new loan at fair value in accordance with the accounting policy set out in Note 4(h)(iv).

When the terms of a financial asset are modified and the modification does not result in derecognition, the determination of whether the asset's credit risk has increased significantly reflects comparison of:

- its remaining lifetime PD at the reporting date based on the modified terms; with
- the remaining lifetime PD estimated based on data on initial recognition and the original contractual terms.

When modification results in derecognition, a new loan is recognised and allocated to Stage 1 (assuming it is not credit-impaired at that time).

The Bank renegotiates loans to customers in financial difficulties (referred to as 'forbearance activities') to maximise collection opportunities and minimise the risk of default. Under the Bank's forbearance policy, loan forbearance is granted on a selective basis if the debtor is currently in default on its debt or if there is a high risk of default, there is evidence that the debtor made all reasonable efforts to pay under the original contractual terms and the debtor is expected to be able to meet the revised terms. The revised terms usually include extending the maturity, changing the timing of interest payments and amending the terms of loan covenants.

Generally, forbearance is a qualitative indicator of a significant increase in credit risk and an expectation of forbearance may constitute evidence that an exposure is credit-impaired. A customer needs to demonstrate consistently good payment behaviour over a period of time before the exposure is no longer considered to be credit-impaired/in default or the PD is considered to have decreased such that it falls within the 12-month PD ranges for the asset to be considered Stage 1.

Economic variable assumptions

The most significant period-end assumptions used for the ECL estimate as at 31 December 2024 are set out below. The scenarios "base", "upside" and "downside" were used for all portfolios.

Loans and advances to customers, Investment securities, current accounts and placements with financial institutions

		2022	2023	2024
Crude oil price (USD per barrel)	Base Case	54.61	54.56	54.53
	Best Case	87.16	91.85	93.13
	Worse Case	19.64	17.57	17.02
Inflation rate (in %)	Base Case	23%	20%	22%
	Best Case	15%	12%	13%
	Worse Case	37%	33%	15%
GDP	Base Case	2.53	2.41	2.39
	Best Case	6.67	6.42	6.35
	Worse Case	0.96	0.91	0.90
MPR	Base Case	23%	18%	15%
	Best Case	17%	14%	11%
	Worse Case	29%	23%	19%
Money Supply	Base Case	322%	396%	449%
	Best Case	383%	482%	548%
	Worse Case	271%	326%	368%

The most significant period-end assumptions used for the ECL estimate as at 31 December 2023 are set out below.

		2022	2023
Crude oil price (USD per barrel)	Base Case	54.61	54.56
	Best Case	87.16	91.85
	Worse Case	19.64	17.57
Inflation rate (in %)	Base Case	23%	20%
	Best Case	15%	12%
	Worse Case	37%	33%
GDP	Base Case	2.53	2.41
	Best Case	6.67	6.42
	Worse Case	0.96	0.91
MPR	Base Case	23%	18%
	Best Case	17%	14%
	Worse Case	29%	23%
Money Supply	Base Case	322%	396%
	Best Case	383%	482%
	Worse Case	271%	326%

In current year, the scenario based forecasts for inflation and GDP were applied in the regression model to obtain fitted scalars per scenario. Expert judgement to determine the probability weights of each scenario was applied in the current year using Scenario 1 - Base case – 50%, Scenario 2 - Worst Case – 30%, and Scenario 3 - Best Case – 20 %. The weightings assigned to each economic scenario at 31 December 2024 were as follows:

December 2024

Loan portfolio, Investment Securities and Placement with financial institutions

Base	Downturn	Upturn
50%	30%	20%

December 2023

Loan portfolio, Investment Securities and Placement with financial institutions

Base	Downturn	Upturn
50%	30%	20%

Other forward-looking considerations not otherwise incorporated within the above scenarios, such as the impact of any regulatory, legislative or political changes, have also been considered, but are not deemed to have a material impact and therefore no adjustment has been made to the ECL for such factors. This is reviewed and monitored for appropriateness on a quarterly basis.

Sensitivity analysis on ECL Model

The most significant assumptions affecting the ECL allowance are as follows:

Loan portfolio

- (i) GDP
- (ii) Oil price
- (iii) Inflation rate
- (iv) Exchange rate
- (v) Interest rate

The bank estimates each key driver for credit risk over the active forecast period of two years. This is followed by a period of mean reversion depending on the product and geographical market.

The table below lists the macroeconomic assumptions used in the base, upside and downside scenarios over the two-year forecast period.

As at 31 December 2024	Crude oil price	Inflation rate
Central economic assumptions		
2-year average	72.01%	14.82
Peak	82.90%	16.49
Upside economic assumptions		
2-year average	75.00%	13.94
Peak	78.00%	15.10
Downside economic assumptions		
2-year average	72.00%	15.46
Trough	75.60%	13.00
As at 31 December 2023	Crude oil price	Inflation rate
Central economic assumptions		
2-year average	72.01%	14.82
Peak	82.90%	16.49
Upside economic assumptions		
2-year average	75.00%	13.94
Peak	78.00%	15.10
Downside economic assumptions		
2-year average	72.00%	15.46
Trough	75.60%	13.00

Measurement of ECL

The key inputs into the measurement of ECL are the term structure of the following variables:

- probability of default (PD);
- loss given default (LGD);
- exposure at default (EAD).

ECL for exposures in Stage 1 are calculated by multiplying the 12-month PD by LGD and EAD. Lifetime ECL are calculated by multiplying the lifetime PD by LGD and EAD. The methodology for estimating PDs is discussed above under the heading 'Generating the term structure of PD'.

LGD is the magnitude of the likely loss if there is a default. The Bank estimates LGD parameters based on the history of recovery rates of claims against defaulted counterparties. The LGD models consider the structure, collateral, seniority of the claim, counterparty industry and recovery costs of any collateral that is integral to the financial asset. For loans secured by retail property, LTV ratios are a key parameter in determining LGD. LGD estimates are recalibrated for different economic scenarios and, for lending collateralised by property, to reflect possible changes in property prices. They are calculated on a discounted cash flow basis using the effective interest rate as the discounting factor.

EAD represents the expected exposure in the event of a default. The Bank derives the EAD from the current exposure to the counterparty and potential changes to the current amount allowed under the contract and arising from amortisation. The EAD of a financial asset is its gross carrying amount at the time of default. For lending commitments, the EADs are potential future amounts that may be drawn under the contract, which are estimated based on historical observations and forward-looking forecasts. For financial guarantees, the EAD represents the amount of the guaranteed exposure when the financial guarantee becomes payable. For some financial assets, EAD is determined by modelling the range of possible exposure outcomes at various points in time using scenario and statistical techniques.

As described above, and subject to using a maximum of a 12-month PD for Stage 1 financial assets, the Bank measures ECL considering the risk of default over the maximum contractual period (including any borrower's extension options) over which it is exposed to credit risk, even if, for credit risk management purposes, the Bank considers a longer period. The maximum contractual period extends to the date at which the Bank has the right to require repayment of an advance or terminate a loan commitment or guarantee.

However, for retail overdrafts and credit card facilities that include both a loan and an undrawn commitment component, the Bank measures ECL over a period longer than the maximum contractual period if the Bank's contractual ability to demand repayment and cancel the undrawn commitment does not limit the Bank's exposure to credit losses to the contractual notice period. These facilities do not have a fixed term or repayment structure and are managed on a collective basis. The Bank can cancel them with immediate effect but this contractual right is not enforced in the normal day-to-day management, but only when the Bank becomes aware of an increase in credit risk at the facility level. This longer period is estimated taking into account the credit risk management actions that the Bank expects to take, and that serve to mitigate ECL. These include a reduction in limits, cancellation of the facility and/or turning the outstanding balance into a loan with fixed repayment terms.

Where modelling of a parameter is carried out on a collective basis, the financial instruments are grouped on the basis of shared risk characteristics, which may include:

- instrument type;
- credit risk grade;
- collateral type;
- date of initial recognition;
- remaining term to maturity;
- industry; and
- geographic location of the borrower.

The groupings are subject to regular review to ensure that exposures within a particular group remain appropriately homogeneous.

Credit-impaired financial assets

At each reporting date, the Bank assesses whether financial assets carried at amortised cost, debt financial assets carried at FVOCI are credit impaired (referred to as 'Stage 3 financial assets'). A financial asset is 'credit-impaired' when one or more events that have a detrimental impact on the estimated future cash flows of the financial asset have occurred.

Evidence that a financial asset is credit-impaired includes the following observable data:

- significant financial difficulty of the borrower or issuer;
- a breach of contract such as a default or past-due event;
- the restructuring of a loan or advance by the Bank on terms that the Bank would not consider otherwise;
- it is becoming probable that the borrower will enter bankruptcy or other financial reorganisation; or
- the disappearance of an active market for a security because of financial difficulties.

A loan that has been renegotiated due to a deterioration in the borrower's condition is usually considered to be credit-impaired unless there is evidence that the risk of not receiving contractual cash flows has reduced significantly and there are no other indicators of impairment. In addition, a retail loan that is overdue for 90 days or more is considered credit-impaired even when the regulatory definition of default is different.

The following table sets out a reconciliation of changes in the net carrying amount of credit-impaired loans and advances to customers.

<i>In thousands of naira</i>	31-Dec-24	31-Dec-23
Credit-impaired loans and advances to customers at 1 January	955,336	787,253
Change in ECL allowance	(1,516,326)	329,331
Classified as credit-impaired during the year	-	-
Transferred to not-credit-impaired during the year	(60,219)	(60,219)
Net repayments	-	-
Recoveries of amounts previously written off	-	-
Write off	-	(101,029)
Credit-impaired loans and advances to customers at 31 December	(621,209)	955,336

Offsetting financial assets and financial liabilities

Financial assets and financial liabilities are offset and the net amount presented in the statement of financial position when, and only when, the Bank currently has a legally enforceable right to set off the amounts and it intends either to settle them on a net basis or to realise the asset and settle the liability simultaneously.

The financial instruments such as loans and deposits disclosed in the statement of financial position are not offset as the Bank does not have any current enforceable obligation to do so.

(ii) *Exposure to credit risk*

The Bank's exposure to credit risk is influenced mainly by the characteristics of the counterparties. Management considers the default risk of the industry in which the counterparty operates based on economic factors as this may have an influence on credit risk.

The Bank is exposed to credit risk on its loans and receivables balances due from its customers in the public and private sectors .

The Bank has credit standards, policies and procedures to control and monitor intrinsic and concentration risks through all credit levels of selection, underwriting, administration and control. This include:

- Utilization of the services of portfolio managers whom are educated on the risk appetite of the Bank and thus ensure that all investments are in low risk grade
- Ensuring that all investments entered are of a low to medium duration and thus minimising the risk of default.
- All treasury investments undergo a formal credit analysis process that would ensure the proper appraisal of the facility.
- The consequences for non-compliance with the credit policy and credit indiscipline are communicated to all staff and implemented.
- All conflict of interest situations must be avoided.

(iii) *Investment securities designated at FVTOCI*

The Bank via its portfolio managers limits its exposure to credit risk by investing only in highly liquid money market instruments with counterparties that have a good credit rating. The portfolio managers actively monitors credit ratings and ensures that the Bank has only made investments in line with the Bank's investment policy as approved by Board which approves investments in equities, placements with local banks and Federal Government Treasury Bills.

(iv) *Cash and cash equivalents*

The Bank held cash and cash equivalents with maturity profile of less than or equal to 3 months, held with local banks and assessed to have good credit ratings based on the Bank's policy.

(v) *Loans and advances to customers*

The Bank has classified loans and advances to customers. These are evaluated periodically for impairment in line with its accounting policy as disclosed in note 4(h)(viii). Impairment losses have been recognized in profit or loss and reflected in an allowance account against loans and advances to customers. The total impairment allowance as at 31 December 2024 was approximately ₦1,449 billion (31 December 2023: ₦1,446 billion).

(vi) *Collateral security*

All financial assets held by the Bank are normally unsecured. Our comfort on the Treasury Bills is the issuer's credit rating, which is the Federal Government of Nigeria, while for the loans and advances, we obtain comfort from the fact that the loans are mostly backed by the salary accounts of serving officers domiciled with the Bank. Staff loans are also recovered through salary deductions and staff mortgage loans are secured against the property purchased.

(vii) *Write-off policy*

The Bank writes off a loan balance when the Bank's Credit Department determines that the loan is uncollectible and had been declared delinquent and subsequently classified as lost. The write-off process is a critical component of the Bank's credit management activities. The policy requires a periodic review and identification of classified loans deemed to be uncollectible with long outstanding balances of principal and interest. The determination is made after considering information such as the continuous deterioration in the customer's financial position, such that the customer can no longer pay the obligation, or that the proceeds from the collateral will not be sufficient to pay back the entire exposure. Board approval is required for such write-off. The loan recovery department continues with its recovery efforts and any loan subsequently recovered is treated as other income.

(viii) *Maximum exposure to credit risk*

The carrying amount of the Bank's financial assets, which represents the maximum exposure to credit risk at the reporting date was as follows:

<i>In thousands of naira</i>	<i>Note</i>	31-Dec-24	31-Dec-23
Cash and cash equivalents	16	33,837,861	17,487,783
Investment securities at amortised cost	19	3,366,537	1,368,127
Loans and advances to customers	18	25,528,160	21,552,344
Pledged assets	17	2,735,460	1,889,342
Other assets (excluding prepayments and inventories)	20	679,572	70,605
		66,147,590	42,368,201

(vii) *Geographical Sectors*

The following table breaks down the Bank's main credit exposure at their gross amounts (Loans and advances to customers and deposit with banks) as categorised by geographical region. "Deposit with banks" here represents current account balances with other banks, money market placements and investments in treasury bills. For this table, the Bank has allocated exposures to regions based on the region of domicile of the Bank's counterparties.

	31 December 2024			31 December 2023		
	Deposit with banks	Loans and advances to customers	Total	Deposit with banks	Loans and advances to customers	Total
<i>In thousands of naira</i>						
South South	5,544,274	3,718,058	9,262,332	2,919,143	3,188,438	6,107,581
South West	4,643,747	6,699,952	11,343,700	2,445,002	5,745,576	8,190,578
South East	5,531,885	3,109,721	8,641,606	2,912,620	2,666,756	5,579,376
North Central	5,724,664	6,142,036	11,866,700	3,014,121	5,267,132	8,281,253
North West	6,101,094	4,305,515	10,406,610	3,212,317	3,692,215	6,904,532
North East	5,425,339	2,921,872	8,347,211	2,856,522	2,505,665	5,362,187
	32,971,005	26,897,154	59,868,159	17,359,725	23,065,782	40,425,507

(viii) *Credit Quality*

The following table breaks down the Bank's main credit exposure at their gross amounts, as categorised by performance as at 31 December 2024 and 31 December 2023 respectively.

	31 December 2024			31 December 2023		
	Deposit with banks	Loans and advances to customers	Total	Deposit with banks	Loans and advances to customers	Total
<i>In thousands of naira</i>						
12 months ECL	33,741,952	25,453,726	59,195,678	17,359,725	21,925,039	39,284,764
Lifetime ECL not credit impaired	-	156,739	156,739	-	185,407	185,407
Lifetime ECL credit impaired	-	726,471	726,471	-	955,336	955,336
Gross amount	33,741,952	26,336,936	60,078,888	17,359,725	23,065,782	40,425,507
ECL impairment	(76,881)	1,392,111	1,315,230	(63,477)	(1,513,438)	(1,576,915)
Carrying amount	33,665,071	27,729,047	61,394,118	17,296,248	21,552,344	38,848,592

(ix) *Credit risk exposure*

The following table sets out information about the credit quality of financial assets measured at amortised cost. Unless, specifically indicated, for financial assets, the amounts in the table represent gross carrying amounts.

External rating grade (S&P)

<i>In thousands of naira</i>	31 December 2024				31 December 2023			
	Stage 1	Stage 2	Stage3	Total	Stage 1	Stage 2	Stage3	Total
Cash and cash equivalents								
AAA - A	-	-	-	-	-	-	-	-
BBB - B	33,914,742	-	-	33,914,742	17,551,260	-	-	17,551,260
Below B	-	-	-	-	-	-	-	-
Unrated	-	-	-	-	-	-	-	-
Gross carrying amount	33,914,742	-	-	33,914,742	17,551,260	-	-	17,551,260
Loss allowance	(76,881)	-	-	(76,881)	(63,477)	-	-	(63,477)
Carrying amount	33,837,861	-	-	33,837,861	17,487,783	-	-	17,487,783

In thousands of naira	31 December 2024				31 December 2023			
	Stage 1	Stage 2	Stage3	Total	Stage 1	Stage 2	Stage 3	Total
Pledged assets								
AAA - A	-	-	-	-	-	-	-	-
BBB - B	2,843,537	-	-	2,843,537	1,909,826	-	-	1,909,826
Below B	-	-	-	-	-	-	-	-
Unrated	-	-	-	-	-	-	-	-
Gross carrying amount	2,843,537	-	-	2,843,537	1,909,826	-	-	1,909,826
Loss allowance	(108,077)	-	-	(108,077)	(20,484)	-	-	(20,484)
Carrying amount	2,735,460	-	-	2,735,460	1,889,342	-	-	1,889,342

In thousands of naira	31 December 2024				31 December 2023			
	Stage 1	Stage 2	Stage3	Total	Stage 1	Stage 2	Stage3	Total
Loans and advances								
AAA - A	-	-	-	-	-	-	-	-
BBB - B	-	-	-	-	-	-	-	-
Below B	-	-	-	-	-	-	-	-
Unrated	25,453,726	156,739	726,471	26,336,936	21,925,039	185,407	955,336	23,065,782
Gross carrying amount	25,453,726	156,739	726,471	26,336,936	21,925,039	185,407	955,336	23,065,782
Loss allowance	(731,412)	(4,175)	(656,524)	(1,392,111)	(568,931)	(17,467)	(859,802)	(1,446,200)
Carrying amount	24,722,314	4,175	69,947	24,944,825	21,356,108	167,940	95,534	21,619,582

In thousands of naira	31 December 2024				31 December 2023			
	Stage 1	Stage 2	Stage3	Total	Stage 1	Stage 2	Stage3	Total
Investment securities								
AAA - A	-	-	-	-	-	-	-	-
BBB - B	3,383,007	-	-	3,383,007	1,368,207	-	-	1,368,207
Below B	-	-	-	-	-	-	-	-
Unrated	-	-	-	-	-	-	-	-
Gross carrying amount	3,383,007	-	-	3,383,007	1,368,207	-	-	1,368,207
Loss allowance	(16,470)	-	-	(16,470)	(80)	-	-	(80)
Carrying amount	3,366,537	-	-	3,366,537	1,368,127	-	-	1,368,127

In thousands of naira	31 December 2024				31 December 2023			
	Stage 1	Stage 2	Stage3	Total	Stage 1	Stage 2	Stage3	Total
Other receivables								
AAA - A	-	-	-	-	-	-	-	-
BBB - B	-	-	-	-	-	-	-	-
Below B	-	-	-	-	-	-	-	-
Unrated	-	-	772,279	772,279	-	-	163,312	163,312
Gross carrying amount	-	-	772,279	772,279	-	-	163,312	163,312
Loss allowance	-	-	(92,707)	(92,707)	-	-	(92,707)	(92,707)
Carrying amount	-	-	679,572	679,572	-	-	70,605	70,605

(x) Loss allowance

The following tables show reconciliation from the opening to the closing balance of the loss allowance of financial instrument.

In thousands of naira	31 December 2024				31 December 2023			
	12-month ECL	Lifetime ECL not credit impaired	Lifetime ECL credit impaired	Total	12-month ECL	Lifetime ECL not credit impaired	Lifetime ECL credit impaired	Total
Cash and cash equivalents								
Balance at 1 January	63,477	-	-	63,477	1,594	-	-	1,594
Net measurement on loss allowance (see note 12)	13,404	-	-	13,404	61,883	-	-	61,883
Write-offs during the year	-	-	-	-	-	-	-	-
Balance at 31 December	76,881	-	-	76,881	63,477	-	-	63,477

In thousands of naira
Pledged assets

	31 December 2024				31 December 2023			
	12-month ECL	Lifetime ECL not credit impaired	Lifetime ECL credit impaired	Total	12-month ECL	Lifetime ECL not credit impaired	Lifetime ECL credit impaired	Total
Balance at 1 January	20,484	-	-	20,484	15,861	-	-	15,861
Net measurement on loss allowance (see note 12)	87,593	-	-	87,593	4,623	-	-	4,623
Balance at 31 December	108,077	-	-	108,077	20,484	-	-	20,484

In thousands of naira
Loan and advances to customers

	31 December 2024				31 December 2023			
	12-month ECL	Lifetime ECL not credit impaired	Lifetime ECL credit impaired	Total	12-month ECL	Lifetime ECL not credit impaired	Lifetime ECL credit impaired	Total
Balance at 1 January	568,931	17,467	859,802	1,446,200	98,418	56,687	530,471	685,576
Net measurement on loss allowance (see note 12)	162,481	(13,292)	(203,278)	(54,089)	470,513	(39,220)	430,360	861,653
Write-offs during the year	-	-	-	-	-	-	(101,029)	(101,029)
Balance at 31 December	731,412	4,175	656,524	1,392,111	568,931	17,467	859,802	1,446,200

In thousands of naira
Investment securities at amortised cost

	31 December 2024				31 December 2023			
	12-month ECL	Lifetime ECL not credit impaired	Lifetime ECL credit impaired	Total	12-month ECL	Lifetime ECL not credit impaired	Lifetime ECL credit impaired	Total
Balance at 1 January	80	-	-	80	219	-	-	219
Net measurement on loss allowance (see note 12)	16,390	-	-	16,390	(139)	-	-	(139)
Balance at 31 December	16,470	-	-	16,470	80	-	-	80

In thousands of naira
Other assets

	31 December 2024				31 December 2023			
	12-month ECL	Lifetime ECL not credit impaired	Lifetime ECL credit impaired	Total	12-month ECL	Lifetime ECL not credit impaired	Lifetime ECL credit impaired	Total
Balance at 1 January	-	-	91,209	91,209	-	-	155,166	155,166
Net measurement on loss allowance (see note 12)	-	-	-	-	-	-	(63,957)	(63,957)
Balance at 31 December	-	-	91,209	91,209	-	-	91,209	91,209

(c) Liquidity risk

Liquidity risk is the potential loss arising from the Bank's inability to meet its obligations as they fall due or to fund increases in assets without incurring unacceptable cost or losses. Liquidity risk is not viewed in isolation, because financial risks are not mutually exclusive and liquidity risk is often triggered by consequences of other Bank's risks such as credit, market and operational risks.

(i) Liquidity risk management process

The Bank has a sound and robust liquidity risk management framework that ensures that sufficient liquidity, including a cushion of unencumbered and high quality liquid assets, are maintained at all times to enable the Bank withstand a range of stress events, including those that might involve loss or impairment of funding sources.

The Bank's liquidity risk exposure is monitored and managed by senior management on a regular basis. This process includes:

- Projecting cash flows and considering the level of liquid assets necessary in relation thereto
- Monitoring balance sheet liquidity ratios against internal and regulatory requirements;
- Managing the concentration and profile of debt maturities;
- Maintaining liquidity and funding contingency plans. These plans identify early indicators of stress conditions and describe actions to be taken in the event of difficulties arising from systemic or other crises while minimizing any adverse long-term implications for the business.
- Regular conduct of stress testing, coupled with testing of contingency funding plans from time to time.

The Bank maintains adequate liquid assets sufficient to manage any liquidity stress situation. The liquidity ratio remains one of the best among its peer companies.

(ii) Maturity analysis for financial assets and financial liabilities

The following are the remaining maturities of financial assets and financial liabilities at the reporting date. These are the carrying amounts which includes interest payments and exclude the impact of netting agreements.

In thousands of naira	Note	Carrying amount	Gross nominal inflow/(outflow)	Contractual Maturity Analysis			
				Up to 3 months	3 - 6 months	6 months - 1 year	Over 1 year
Non-derivative financial assets							
Cash and cash equivalents	16	33,837,861	33,948,279	33,948,279	-	-	-
Pledged assets	17	2,735,460	2,786,873	20,000	189,054	2,577,819	-
Loans and advances to customers	18	25,528,160	27,149,198	8,687,743	6,787,300	7,658,448	4,015,707
Investment securities	19	3,366,537	1,241,775	1,241,775	-	-	-
Other receivables	20	679,572	20,197	-	20,197	-	-
		66,147,590	65,146,322	43,897,798	6,996,551	10,236,267	4,015,707
Non-derivative financial liabilities							
Cash and cash equivalents	23	42,059,255	(42,185,433)	(16,874,173)	(14,764,901)	(10,546,358)	-
Other liabilities	25	3,939,140	(3,939,140)	(89,674)	(230,898)	(302,808)	(3,315,760)
Lease liability	25	122,262	(124,218)	(5,105)	(7,677)	(22,423)	84,052
Investment securities	24	572,483	(542,974)	(375,000)	(375,000)	(437,500)	644,526
		46,693,140	(46,791,765)	(17,343,952)	(15,378,476)	(11,309,090)	(2,587,182)

31 December 2023

31 December 2023			Gross nominal	Contractual Maturity Analysis			
<i>In thousands of naira</i>	Note	Carrying amount	inflow/(outflow)	Up to 3 months	3 - 6 months	6 months - 1 year	Over 1 year
Non-derivative financial assets							
Cash and cash equivalents	16	17,487,783	17,584,797	17,584,797	-	-	-
Pledged assets	17	1,889,342	1,940,755	20,000	189,054	1,731,701	-
Loans and advances to customers	18	21,552,344	22,920,918	7,334,694	5,730,229	6,465,703	3,390,291
Investment securities	19	1,368,207	1,241,775	1,241,775	-	-	-
Other receivables	20	70,605	70,605	-	-	-	-
		42,368,281	43,758,850	26,181,266	5,919,283	8,197,404	3,390,291
Non-derivative financial liabilities							
Deposits from customers	23	26,939,651	(27,020,470)	(10,808,188)	(9,457,164)	(6,755,117)	-
Other liabilities	25	3,939,140	(2,008,872)	(89,674)	(230,898)	(302,808)	(1,385,492)
Lease liability	25	140,033	61,491	(5,847)	(8,793)	(25,692)	101,823
Borrowings	24	2,065,020	(2,035,510)	(375,000)	(375,000)	(437,500)	(848,010)
		33,083,844	(31,003,361)	(11,278,709)	(10,071,855)	(7,521,117)	(2,131,679)

The above analysis is based on the Bank's expected cash flows on the financial liabilities, which do not vary significantly from the contractual cash flows.

As part of the management of its liquidity risk, the Bank holds liquid assets comprising cash and cash equivalents and other financial assets to meet its liquidity requirements.

(iii) Exposure to liquidity risk

The key measure used by the Bank for managing liquidity risk is the ratio of net liquid assets to deposits from customers. For this purpose, 'net liquid assets' includes cash and cash equivalents and investment-grade debt securities for which there is an active and liquid market less any deposits from banks, debt securities issued, other borrowings and commitments maturing within the next month.

Details of the reported ratio of net liquid assets to deposits from customers at the reporting date and during the reporting period were as follows:

In thousands of naira	2024	2023
At 31 December	90%	72%
Average for the period	83%	46%
Maximum for the period	90%	59%
Minimum for the period	72%	41%

(d) Market risk

Market risk is the risk that changes in market prices such as foreign exchange rates, and interest rate and equity prices will affect the Bank's income or the value of its holdings of financial instruments. The objective of market risk management is to manage and control market risk exposures within acceptable parameters, while optimizing returns.

The Bank's portfolio managers assess, monitor, manage and report on market risk taking activities within the Bank. The Bank has continued to develop its market risk management framework. The operations of the fund managers in connection with the management of market risk is guided by the Bank's culture of reducing the risk of losses associated with market risk-taking activities, and optimizing risk-reward trade-off."

The Bank's market risk objectives, policies and processes are aimed at instituting a model that objectively identifies, measures and manages market risks in the Bank and ensure that:

- 1 The individuals who take or manage risk clearly understand it.
- 2 The Bank's risk exposure is within established limits.
- 3 Risk taking decisions are in line with business strategy and objectives set by the Board of Directors.
- 4 The expected payoffs compensate for the risks taken.
- 5 Sufficient capital, as a buffer, is available to take risk.

Our market risks exposures are broadly categorised into:

- (i) Trading market risks - These are risks that arise primarily through trading activities and market making activities. These include position taking in fixed income securities (Bonds and Treasury Bills).
- (ii) Non trading market risks - These are risks that arise from assets and liabilities that are usually on our books for a longer period of time, but where the intrinsic value is a function of the movement of financial market parameters.

(i) Measurement of market risk

The Bank currently adopts non-VAR (Value At Risk) approach for quantitative measurement and control of market risks in both trading and non trading books. The measurements includes: Duration and Stress Testing. The measured risks using these two methods are monitored against the pre-set limits on a monthly and weekly basis respectively. All exceptions are investigated and reported in line with the Bank's internal policies and guidelines.

Limits are sets to reflect the risk appetite that is approved by the Board of Directors. These limits are reviewed at least annually or at a more frequent intervals. Some of the limits include: Aggregate Control Limits (for Securities); Management Action Trigger (MAT) and Duration.

(ii) Exposure to foreign exchange risk

Foreign Exchange risk is the exposure of the Bank's financial condition to adverse movements in exchange rates. The Bank can be exposed to foreign exchange risk through any asset, investment and bank balance domiciled in foreign currency.

Currently, the Bank does not have transactions in any other currency except the Bank's reporting currency i.e. Naira. Hence, it is not exposed to foreign exchange risk.

(iii) Exposure to interest rate risk

The Bank is exposed to a considerable level of interest rate risk (i.e. the risk that the future cash flows of a financial instrument will fluctuate because of changes in market interest rates). Similar to the last financial year, interest rate was fairly volatile. These changes could have a negative impact on the net interest income, if not properly managed. This greatly assists it in managing its exposure to interest rate risks.

Sensitivity analyses are carried out from time to time to evaluate the impact of rate changes on the net interest income. The assessed impact has not been significant on the capital or earnings of the Bank.

The table below summarizes the Bank's interest rate gap position:

31 December 2024

In thousands of naira	Note	Carrying amount	Gross nominal inflow/ (outflow)	Contractual cash flows			
				Up to 3 months	3 - 6 months	6 months - 1 year	Over 1 year
Assets							
Cash and cash equivalents	16	33,837,861	33,948,279	33,948,279	-	-	-
Pledged assets	17	2,735,460	2,786,873	20,000	189,054	2,577,819	-
Investment securities	19	1,056	1,241,775	1,241,775	-	-	-
Loans and advances to customers	18	25,528,160	27,149,198	8,687,743	6,787,300	7,658,448	4,015,707
Other assets	20	870,559	870,559	-	-	-	-
		62,973,096	65,996,684	43,897,798	6,976,354	10,236,267	4,015,707
Liabilities							
Deposits from customers	23	42,059,255	(42,185,433)	(16,874,173)	(14,764,901)	(10,546,358)	-
Other liabilities	25	3,939,140	(3,939,140)	-	-	-	-
Lease liability	25	122,262	(124,218)	(5,105)	(7,677)	(22,543)	(84,052)
Borrowings	24	572,483	(542,974)	375,000	375,000	437,500	644,526
		46,693,140	(46,791,765)	(16,504,278)	(14,397,578)	(10,131,402)	560,473
		16,279,956	19,204,919	27,393,519	(7,421,225)	104,865	4,576,181

31 December 2023

In thousands of naira	Note	Carrying amount	Gross nominal inflow/ (outflow)	Contractual cash flows			
				Up to 3 months	3 - 6 months	6 months - 1 year	Over 1 year
Assets							
Cash and cash equivalents	16	17,487,783	17,584,797	17,584,797	-	-	-
Pledged assets	17	1,889,342	1,940,755	20,000	189,054	1,731,701	-
Investment securities	19	1,368,127	1,241,775	1,241,775	-	-	-
Loans and advances to customers	18	21,552,344	22,920,918	7,334,694	5,730,229	6,465,703	3,390,291
Other assets	20	70,605	70,605	-	-	-	-
		42,368,201	43,758,850	26,181,266	5,919,283	8,197,404	3,390,291
Liabilities							
Deposits from customers	23	26,939,651	(27,020,470)	(10,808,188)	(9,457,164)	(6,755,117)	-
Other liabilities	25	3,939,140	(2,008,872)	(89,674)	(230,898)	(302,808)	(1,385,492)
Lease liability	25	140,033	(119,378)	(5,105)	(7,677)	(22,543)	(84,052)
Borrowings	24	2,065,020	(2,035,510)	(375,000)	(375,000)	(437,500)	(848,010)
		33,083,844	(31,184,230)	(11,277,967)	(10,070,739)	(7,517,968)	(2,317,554)
		9,284,357	12,574,620	14,903,299	(4,151,456)	679,436	1,072,737

The management of interest rate risk against interest rate gap limits is supplemented by monitoring the sensitivity of the Bank's financial assets and liabilities to various standard and non standard interest rate scenarios. Standard scenarios that are considered on a monthly basis include a 200 basis point (BP) parallel fall or rise in all yield curves. An analysis of the Bank's sensitivity to an increase or decrease in market interest rates, assuming no asymmetrical movement in yield curves and a constant financial position, is as follows.

The Bank's sensitivity to an increase or decrease in interest rates by 200 basis points:

	31-Dec-24	31-Dec-23
In thousands of naira		
Increase in interest rate by 200 basis points (+2%)	885,280	720,141
Decrease in interest rate by 200 basis point (-2%)	(885,280)	(720,141)

Interest rate movement affects reported income by causing an increase or decrease in net interest income and fair value changes.

Capital management

The strategy for assessing and managing the impact of our business plans on present and future regulatory capital forms an integral part of the Bank's strategic plan. Specifically, the Bank considers how the present and future capital requirements will be managed and met against projected capital requirements. This is based on the Bank's assessment and against the supervisory/regulatory capital requirements taking account of the Bank business strategy and value creation to all its stakeholders.

Capital adequacy

The Capital Adequacy Ratio is the quotient of the capital base of the Bank and the Bank's risk weighted asset base. In accordance with Central Bank of Nigeria regulations, the regulatory capital of a national Microfinance Bank is ₦5 billion, while a minimum ratio of 10% is to be maintained.

- The Bank strives to maintain a Capital Adequacy Ratio above the regulatory minimum of 10%. Capital levels are determined either based on internal assessments or regulatory requirements.
- The capital adequacy of the Bank is reviewed regularly to meet regulatory requirements and standard of international best practices in order to adopt and implement the decisions necessary to maintain the capital at a level that ensures the realization of the business plan with a certain safety margin.
- The Bank undertakes a regular monitoring of capital adequacy. The Bank has consistently met and surpassed the minimum capital adequacy requirements applicable in all areas of operations.
- The Bank's capital plan is linked to its business expansion strategy which anticipates the need for growth and expansion in its branch network and IT infrastructure. The capital plan sufficiently meets regulatory requirements as well as providing adequate cover for the Bank's risk profile. The Bank's capital adequacy remains strong and the capacity to generate and retain reserves continues to grow.

<i>In thousands of naira</i>	Note	31-Dec-24	31-Dec-23
Tier 1 capital			
Ordinary share capital	26	2,996,477	2,996,477
Share premium	27(a)	4,166,786	4,166,786
Retained earnings	27(b)	2,312,835	1,851,312
Fair value reserve	27(c)	(13,147)	(13,147)
Statutory reserves	27(d)	2,382,331	1,988,772
		11,845,282	10,990,200
Less: regulatory deduction			
Intangible assets	22	(1,003)	(2,047)
Eligible Tier 1 capital		11,844,279	10,988,153
Total regulatory capital		11,844,279	10,988,153
Risk-weighted assets		32,601,384	25,891,324
Capital ratios			
Total regulatory capital expressed as a percentage of total risk-weighted assets		36%	42%
Total tier 1 capital as a percentage of total risk-weighted assets		36%	42%
Interest bearing instruments			
		2024	2023
Money market placements		13,960,742	11,640,322
Treasury bills		3,383,007	1,368,207
Loans and receivables to customers		26,920,271	22,998,544
		44,264,020	36,007,073
Interest earned			
Cash and cash equivalents		1,308,301	657,009
Loans and receivables to customers		10,007,858	8,629,993
		11,316,159	9,287,002
Average Effective Interest Rate			
Increase in interest rate by 200 basis points (+2%)		26%	26%
Decrease in interest rate by 200 basis point (-2%)		28%	28%
		24%	24%

Computation of Risk Weighted Assets of On-balance Sheet Exposure (2024)

Exposure Details	Gross Exposure before CRM	Credit Risk Mitigation (CRM)	Net Exposure after CRM	Risk Weight %	RWA
Cash & cash equivalents	33,837,861	-	33,837,861	0	0
Pledged assets	2,735,460	-	2,735,460	20	547,092
Loan & advances to customers	25,528,160	-	25,528,160	100	25,528,160
Investment securities	3,884,703	-	3,884,703	100	3,884,703
Other assets	870,559	-	870,559	100	870,559
Property, plant & equipment	1,769,867	-	1,769,867	100	1,769,867
Intangible assets	1,003	-	1,003	100	1,003
	68,627,613				32,601,384

Computation of Risk Weighted Assets of On-balance Sheet Exposure (2023)

Exposure Details	Gross Exposure before CRM	Credit Risk Mitigation (CRM)	Net Exposure after CRM	Risk Weight %	RWA
Cash & cash equivalents	17,487,783	-	17,487,783	0	0
Pledged assets	1,889,342	-	1,889,342	20	377,868
Loan & advances to customers	21,552,344	-	21,552,344	100	21,552,344
Investment securities	1,869,183	-	1,869,183	100	1,869,183
Other assets	558,619	-	558,619	100	558,619
Property, plant & equipment	1,531,263	-	1,531,263	100	1,531,263
Intangible assets	2,047	-	2,047	100	2,047
	44,890,581				25,891,324

6 Use of estimates and judgments

In preparing these financial statements, management has made judgements and estimates that affect the application of the Bank's accounting policies and the reported amounts of assets, liabilities, income and expenses. Actual results may differ from these estimates.

Estimates and underlying assumptions are reviewed on an ongoing basis. Revisions to estimates are recognised prospectively.

(i) Judgements

Information about judgements made in applying accounting policies that have the most significant effects on the amounts recognised in the financial statements is included in the following notes:

- Note 5(b)(i): establishing the criteria for determining whether credit risk on the financial asset has increased significantly since initial recognition, determining the methodology for incorporating forward-looking information into the measurement of ECL and selection and approval of models used to measure ECL.

- Notes 4(h)(ii): classification of financial assets: assessment of the business model within which the assets are held and assessment of whether the contractual terms of the financial asset are solely payments of principal and interest (SPPI) on the principal amount outstanding.

(ii) Assumptions and estimation uncertainties

Information about assumptions and estimation uncertainties at 31 December 2024 that have a significant risk of resulting in a material adjustment to the carrying amounts of assets and liabilities in the next financial year is included in the following notes:

- Notes 5(b)(i): impairment of financial instruments: determination of inputs into the ECL measurement model, including key assumptions used in estimating recoverable cash flows and incorporation of forward-looking information.

- Note 31: recognition and measurement of contingencies: key assumptions about the likelihood and magnitude of an outflow of resources. Accounting policies on contingencies is contained in note 4(s) of the financial statements.

These disclosures supplement the commentary on financial risk management (see note 5).

Key sources of estimation uncertainty

(a) Impairment of financial assets

IFRS 9 impairment requirements are based on an expected credit loss model (ECL). Key changes in the Bank's accounting policies for impairment of financial assets are listed below.

The Bank applies a three-stage approach to measuring expected credit losses (ECL) on debt instruments accounted for at amortised cost, FVOCI, loan commitment and financial guarantee contracts. Assets migrate through the following three stages based on the change in credit quality since initial recognition.

(b) Measurement of fair values

A number of the Bank's accounting policies and disclosures require the measurement of fair values, for both financial and non-financial assets and liabilities.

The Bank regularly reviews significant unobservable inputs and valuation adjustments. If third party information, such as broker quotes or pricing services, is used to measure fair values, then the Bank assesses the evidence obtained from the third parties to support the conclusion that these valuations meet the requirements of the Standards, including the level in the fair value hierarchy in which the valuations should be classified.

The Bank's accounting policy on fair value measurement is discussed in Note 4(h)(vi).

Valuation models

The Bank measures fair values using the following fair value hierarchy, which reflects the significance of the inputs used in making the measurements.

- *Level 1*: Inputs that are quoted market prices (unadjusted) in active markets for identical instruments.

- *Level 2*: Inputs other than quoted prices included within Level 1 that are observable either directly (i.e. as prices) or indirectly (i.e. derived from prices). This category includes instruments valued using: quoted market prices in active markets for similar instruments; quoted prices for identical or similar instruments in markets that are considered less than active; or other valuation techniques in which all significant inputs are directly or indirectly observable from market data.

- Level 3 :Inputs that are unobservable. This category includes all instruments for which the valuation technique includes inputs that are not observable and the unobservable inputs have a significant effect on the instrument's valuation. This category includes instruments that are valued based on quoted prices for similar instruments for which significant unobservable adjustments or assumptions are required to reflect differences between the instruments.

The objective of valuation techniques is to arrive at a fair value measurement that reflects the price that would be received to sell the asset or paid to transfer the liability in an orderly transaction between market participants at the measurement date.

The Bank uses observable market data to determine the fair value of its equity securities. Observable prices or model inputs are usually available in the market for listed debt and equity securities. The availability of observable market prices and model inputs reduces the need for management judgement and estimation and also reduces the uncertainty associated with determining fair values. The availability of observable market prices and inputs varies depending on the products and markets and is prone to changes based on specific events and general conditions in the financial markets.

The following table shows the carrying amounts and fair values of financial assets and financial liabilities measured at fair value, including their levels in the fair value hierarchy.

<i>In thousands of naira</i>	Note	Level 1	Level 2	Level 3	Total
31 December 2024					
ASSETS					
Equity investment	19	1,056	-	-	1,056
		1,056	-	-	1,056
31 December 2023					
ASSETS					
Equity investment	19	1,056	-	-	1,056
		1,056	-	-	1,056

There was no financial instrument measured in Level 3 of the fair value hierarchy, hence there is no table to show a reconciliation from the beginning balance to the ending balances for fair value measurements in level 3 of the fair value hierarchy.

Financial instruments not measured at fair value

The table below sets out the fair value of financial instruments not measured at fair value and analysed by level in the value hierarchy into which each fair value measurement is categorised.

31 December 2024						
					Total fair value	Total carrying amount
<i>In thousands of naira</i>	Note	Level 1	Level 2	Level 3		
ASSETS						
Cash and cash equivalents	16	-	33,950,044	-	33,950,044	33,837,861
Pledged assets	17	2,126,937	20,000	-	2,146,937	2,735,460
Loans and advances to customers	18	-	-	27,149,198	27,149,198	25,528,160
Investment securities at amortised cost	19	517,110	3,366,537	-	3,883,647	3,383,007
Other receivables	20	-	-	772,279	772,279	679,572
			<u>2,644,047</u>	<u>37,336,581</u>	<u>27,921,477</u>	<u>67,902,105</u>
						66,164,060
LIABILITIES						
Deposits from customers	23	-	42,059,255	-	42,059,255	42,059,255
Other liabilities	25	-	-	3,939,140	3,939,140	3,939,140
Borrowings	24	-	572,483	-	572,483	572,483
		-	42,631,738	3,939,140	46,570,878	46,570,878

31 December 2023

<i>In thousands of naira</i>	Note	Level 1	Level 2	Level 3	Total fair value	Total carrying amount
ASSETS						
Cash and cash equivalents	16	-	17,601,918	-	17,601,918	17,487,783
Pledged assets	17	1,648,760	24,206	-	1,672,966	1,889,342
Loans and advances to customers	18	-	-	22,920,918	22,920,918	21,552,344
Investment securities at amortised cost	19	-	1,368,207	-	1,368,207	1,368,127
Other receivables	20	-	-	163,688	163,688	70,605
		<u>1,648,760</u>	<u>18,994,331</u>	<u>23,084,606</u>	<u>43,727,697</u>	<u>42,368,201</u>
LIABILITIES						
Deposits from customers	23	-	26,939,651	-	26,939,651	26,939,651
Other liabilities	25	-	-	2,008,872	2,008,872	3,939,140
Borrowings	24	-	2,065,020	-	2,065,020	2,065,020
		<u>-</u>	<u>29,004,671</u>	<u>2,008,872</u>	<u>31,013,543</u>	<u>32,943,811</u>

Cash and cash equivalents

Cash and cash equivalents are cash deposits in banks and short term deposits (placements) with financial institutions. The fair value of cash deposits and placements are deemed to different from the carrying value due to the accrued interest as at the reporting date.

Other receivables

The carrying amount of trade and other receivable is a reasonable approximation of their fair value, which is not materially sensitive to changes in market rate of return due to limited term to maturity of these instruments.

Loans and advances to customers

Where they are available, the fair value of loans and advances is based on observable market transactions. Where observable market transactions are not available, fair value is estimated using valuation models, such as discounted cashflow techniques. Input into the valuation techniques includes expected life credit losses, interest rates, prepayment rates and primary origination or secondary market spreads.

Deposits from customers

The fair value of deposits payable on demand is the amount payable at the reporting date.

Other liabilities

Other liabilities consist of amount owed to non-trade related creditors. The carrying amount of other creditors is a reasonable approximation of their fair value, which is payable on demand.

(c) Determination of impairment of property and equipment, and other non-financial assets

Management is required to make judgements concerning the cause, timing and amount of impairment. In the identification of impairment indicators, management considers the impact of changes in current competitive conditions, cost of capital, availability of funding, technological obsolescence, discontinuance of services and other circumstances that could indicate that impairment exists. The Bank applies the impairment assessment to its separate cash generating units. This requires management to make significant judgements and estimates concerning the existence of impairment indicators, separate cash generating units, remaining useful lives of assets, projected cash flows and net realisable values. Management's judgement is also required when assessing whether a previously recognised impairment loss should be reversed.

(d) Determination of regulatory risk reserves

Provisions under prudential guidelines are determined using the time based provisioning regime prescribed by the Central Bank of Nigeria's (CBN) Amended Regulatory and Supervisory Guidelines for Microfinance Banks. This is at variance with the expected credit loss model required by IFRS 9. As a result of the differences in the methodology/provision regime, there will be variances in the impairments allowances required under the two methodologies.

Paragraph 12.4 of the revised Prudential Guidelines for Deposit Money Banks in Nigeria stipulates that Banks would be required to make provisions for loans as prescribed in the relevant IFRS Standards when IFRS is adopted. However, Banks would be required to comply with the following:

(i) Provisions for loans recognised in the profit and loss account should be determined based on the requirements of IFRS. However, the IFRS provision should be compared with provisions determined under prudential guidelines and the expected impact/changes accounted for in general reserves as follows:

- where Prudential provisions is greater than IFRS provisions: the excess provision resulting should be transferred from the retained reserve account to a non-distributable "regulatory risk reserve".
- where Prudential impairment provisions is less than IFRS provisions: the excess charges resulting should be transferred from the Regulatory Risk Reserve account to the Retained Earnings to the extent of the non-distributable reserve previously recognised.

(ii) The non-distributable reserve (excluding regulatory risk reserve) should be classified under Tier 1 as part of the core capital.

As at 31 December 2024, the Bank maintained a Regulatory Risk Reserve of NNil (31 December 2023: NNil). The Bank has complied with the CBN requirements of the Prudential Guidelines as follows:

Prudential adjustments for the year ended 31 December 2024

<i>In thousands of naira</i>	Note	N'000	
Impairment assessment under IFRS			
Loan and advances:			
Stage 1	18(c)		731,412
Stage 2	18(c)		4,175
Stage 3	18(c)		656,524
Total impairment allowances on loans (a)			1,392,111
Provision per CBN Prudential Guideline	%	Gross Exposure	Total
Specific provision:			
- Pass and watch	5	140,300	7,015
- Sub-standard	20	44,080	8,816
- Doubtful	50	32,502	16,251
- Lost	100	396,461	396,461
Total specific provision		613,343	428,543
Collective provision	2	14,277,350	285,547
Total regulatory impairment based on prudential guidelines (b)		14,890,693	714,090
Required balance in regulatory risk reserves (c = b - a)			(678,021)
Movement in regulatory risk reserves			
Balance, 1 January 2024			-
Transfer from regulatory risk reserves			-
Balance, 31 December 2024			-

The Bank's provision for total impairment on loans in line with the Revised Prudential Guidelines for the year ended 31st December 2024 was lower than the IFRS impairment charge as indicated above, hence, the transfer from regulatory risk reserve during the year.

Prudential adjustments for the year ended 31 December 2023

<i>In thousands of naira</i>	Note	N'000
Impairment assessment under IFRS		
Loan and advances:		
Stage 1	18(b)	568,931
Stage 2	18(c)	17,467
Stage 3	18(c)	859,802
Total impairment allowances on loans (a)		1,446,200

Provision per CBN Prudential Guideline	%	Gross Exposure	Total
Specific provision:			
- Pass and watch	5	140,300	7,015
- Sub-standard	20	44,080	8,816
- Doubtful	50	32,502	16,251
- Lost	100	396,461	396,461
Total specific provision			428,543
Collective provision	2	14,277,350	285,547
Total regulatory impairment based on prudential guidelines (b)			714,090
Required balance in regulatory risk reserves (c = b - a)			(732,110)
Movement in regulatory risk reserves			
Balance, 1 January 2023			478,563
Transfer from regulatory risk reserves			(478,563)
Balance, 31 December 2023			-

7 Financial assets and financial liabilities

Accounting classification measurement basis and fair values

The table below sets out the carrying amounts classification and fair values of the Bank's financial assets and financial liabilities:

31 December 2024

<i>In thousands of naira</i>	Note	FVOCI		Total carrying amount	Fair value
		- equity instruments	Amortised cost		
Cash and cash equivalents	16	-	33,837,861	33,837,861	33,950,044
Pledged assets	17	-	2,735,460	2,735,460	2,146,937
Loans and advances to customers	18	-	25,528,160	25,528,160	27,149,198
Investment securities	19	1,056	3,383,007	3,384,063	3,884,703
Other assets	20	-	679,572	679,572	870,559
		1,056	66,164,060	66,165,116	68,001,441
Deposits from customers	23	-	42,059,255	42,059,255	42,059,255
Other liabilities	25	-	13,225,612	13,225,612	13,225,612
Borrowings	24	-	572,483	572,483	572,483
		-	55,857,350	55,857,350	55,857,350

31 December 2023

<i>In thousands of naira</i>	Note	FVOCI		Total carrying amount	Fair value
		- equity instruments	Amortised cost		
Cash and cash equivalents	16	-	17,487,783	17,487,783	17,601,918
Pledged assets	17	-	1,889,342	1,889,342	1,672,966
Loans and advances to customers	18	-	21,552,344	21,552,344	22,920,918
Investment securities	19	1,056	1,368,127	1,369,183	1,369,263
Other assets	20	-	70,605	70,605	70,605
		1,056	42,368,201	42,369,257	43,635,670
Deposits from customers	23	-	26,939,651	26,939,651	26,939,651
Other liabilities	25	-	4,166,778	4,166,778	4,166,778
Borrowings	24	-	2,065,020	2,065,020	2,065,020
		-	33,171,449	33,171,449	33,171,449

Financial instruments at fair value are either priced with reference to a quoted market price for that instrument or by using a valuation model. Where the fair value is calculated using a valuation model, the methodology is to calculate the expected cash flows under the terms of each specific contract and then discount these values back to a present value. The expected cash flows for each contract are determined either directly by reference to actual cash flows implicit in observable market prices or through modelling cash flows using appropriate financial markets pricing models. Wherever possible, these models are used as the basis of observable market prices and rates including, for example, interest rate, yield curves, equities and prices.

8 Interest income

<i>In thousands of naira</i>	31-Dec-2024	31-Dec-2023
Loans and advances	10,007,858	8,629,993
Government Securities	78,797	-
Treasury bills	266,156	102,924
Call accounts	1,042,145	554,085
Pledged assets	-	49,862
Money market placement	79,115	16,792
Total interest income calculated using the	11,474,071	9,353,656

9 Interest expense

<i>In thousands of naira</i>	31-Dec-2024	31-Dec-2023
Term deposits	740,417	718,755
Current deposits	52,554	34,846
Savings deposits	54,574	47,168
Borrowings (see note 24(b))	232,972	143,477
Lease liabilities (see note 25(d))	20,144	18,978
Total interest expense	1,100,661	963,224

Total interest expense reported above relates to financial liabilities measured at amortised cost using the applicable

10 Fees and commission income

<i>In thousands of naira</i>	31-Dec-2024	31-Dec-2023
Credit-related fees and commission	843,383	568,079
Deposit-related fees and commission	621,530	370,025
	1,464,913	938,104

(i) Disaggregation of fee and commission income

In the following table, fee and commission income from contracts with customers in the scope of IFRS 15 is disaggregated by major type of fees.

<i>In thousands of naira</i>	31-Dec-2024	31-Dec-2023
Loan management fee	251,157	183,740
Loan commitment fee	370,687	245,906
Legal fee	-	-
Insurance fee	192,031	118,904
Credit search fee	29,508	19,530
	843,383	568,080
Admin and management fee	261,248	107,540
Account maintenance fee	171,072	157,265
Service fees and charges (see (iii) below)	189,210	105,220
	621,530	370,025
	1,464,913	938,105

Loan management fee relates to fees for loan processing and fee on overdraft facilities granted to customers.

(ii) Performance obligation and revenue recognition policy

Fee and commission income from contracts with customers is measured based on the consideration specified in a contract with a customer. The Bank recognises revenue when it transfers control over a service to a customer.

The following table provides information about the nature and timing of the satisfaction of performance obligations in contracts with customers, including significant payment terms, and the related revenue recognition policies.

For the accounting policy for fees and commissions in the scope of IFRS 9, see note 4(b).

Type of service	Nature and timing of satisfaction of performance obligations, including significant payment terms	Revenue recognition under IFRS 15
Retail and corporate banking service	The bank provides banking services to retail and corporate customers, including account management, provision of overdraft facilities and servicing fees. Fees for ongoing account management are charged to the customer's account on a monthly basis. The rates for the different class of accounts are set on an annual basis. Transaction-based fees for interchange and overdrafts are charged to the customer's account when the transaction takes place. Loan servicing fees are charged once when the transaction takes place.	Revenue from deposit related services are recognized overtime as the services are provided. Revenue from credit related services are recognized at a point in time when the transaction takes place.

- (iii) Service fees and charges include fees on customer requests such as issuance of letter of indebtedness, charges on issuance of drafts, seals, stamps, reference letters and signature confirmation letters. These are recognized at the point in time when the transaction takes place.

11 Other income

In thousands of naira

	31-Dec-2024	31-Dec-2023
Profit on disposal of property and equipment	9,010	8,456
Dividend income	245	-
	<u>9,255</u>	<u>8,456</u>

12 Impairment loss/(write-back) on financial instruments

In thousands of naira

	31-Dec-2024	31-Dec-2023
Impairment loss/(write-back) on loans and advances to customers (see note 18(c))	(54,089)	861,653
Impairment loss/(write-back) on investment securities at amortised cost (see note 19(c))	16,390	(139)
Impairment loss on other assets (see note 20(d))	-	(63,957)
Impairment loss on cash and cash equivalent (see note 16(b))	13,404	61,883
Impairment loss on pledged assets (see note 17(b))	87,593	4,623
	<u>63,298</u>	<u>864,063</u>

13 Personnel expenses

<i>In thousands of naira</i>	31-Dec-2024	31-Dec-2023
Wages and salaries	4,421,225	3,239,976
Post-employment benefits:		
Defined contribution plan - pension cost	145,357	115,810
	<u>4,566,582</u>	<u>3,355,786</u>

(a) The average number of persons employed during the year by category:

	31-Dec-2024	31-Dec-2023
Executive Directors	3	3
Management	70	121
Non-management	582	397
	<u>655</u>	<u>521</u>

The number of employees of the Bank, including executive directors, who received emoluments in the following ranges were:

	31-Dec-2024	31-Dec-2023
Less than N500,000	-	-
N500,001 - N1,000,000	-	8
N1,000,001 - N2,500,000	350	313
N2,500,001 - N3,500,000	110	55
N3,500,001 - N4,500,001	44	45
N4,500,001 - N5,500,000	25	35
N5,500,001 and above	126	65
	<u>655</u>	<u>521</u>

(b) Director's emolument

The remuneration paid to the executive and non-executive Directors of the Bank (excluding pension and certain allowances) was:

<i>In thousands of naira</i>	31-Dec-2024	31-Dec-2023
Directors' fees	50,000	22,917
Sitting allowances	99,300	70,451
Other Directors' expenses	415,285	270,962
Total non-executive Directors' remuneration (see note 14(a))	564,585	364,330
Executive compensation (see note 28(b)(i))	58,534	115,576
	<u>623,119</u>	<u>479,906</u>

14 Other operating expenses

In thousands of naira

	31-Dec-2024	31-Dec-2023
Repairs and maintenance cost	534,415	348,428
Vehicle and generator running cost	379,277	276,163
Office expenses	297,146	206,065
Computer expenses	884,637	532,119
Travel expenses	190,394	118,164
AGM expenses	50,977	16,318
Year-end expenses	353,468	179,784
Directors' remuneration	564,585	364,330
Bank charges	32,086	39,840
Marketing/publicity expenses	374,772	208,121
Professional fees	68,879	137,262
Subscription fees	13,270	13,126
Charges and levies	136,885	134,429
Insurance cost	83,177	72,812
NDIC premium	72,637	52,489
Electricity expenses	62,084	38,983
Recruitment expenses	58,507	2,628
Legal expenses	20,699	32,017
SMS alerts	60,858	86,919
Audit fees (see note (i) below)	48,375	65,800
Corporate social responsibility	1,000	-
Donations	8,615	712
Loan recovery expenses	24	685
Fines/penalty	8,893	1,796
Stamp duties	126	2,648
Bad debts written off	983	162,072
Share listing expenses	5,561	4,651
Fraud, forgery and theft	160	5,789
	<u>4,312,490</u>	<u>3,104,150</u>

(i) The auditors of the bank did not offer any service to the bank aside their statutory and regulatory mandate during the year. The auditors carried out their statutory related activities such as the assurance attestation on ICFR as required by the FRCN and NDIC deposit certification during the period.

15 Income taxes

In thousands of naira

(a) Amounts recognized in profit or loss

Current tax expense

Company income tax	727,456	575,533
Education tax	91,040	71,421
National Information Technology Development Agency (NITDA) levy	24,375	16,144
Nigeria Police Trust Fund (NPTF) levy	122	81
National Agency for Science and Engineering Infrastructure (NASENI) levy	6,094	4,036
	<u>849,087</u>	<u>667,215</u>

Deferred tax expense

Origination and reversal of temporary differences (see note (c))

	<u>14,175</u>	<u>(72,268)</u>
--	---------------	-----------------

Tax expense

863,262 594,947

(b) Movement in current tax liabilities

Balance at 1 January	676,470	401,054
Income tax expense (see note (a) above)	849,087	667,215
Tax paid	<u>(667,214)</u>	<u>(391,799)</u>
Balance at 31 December	<u>858,343</u>	<u>676,470</u>

(c) Movement in deferred tax balances

31 December 2024	Recognized			Balance at 31 December
	Balance at 1 January	in profit or loss (see (a))	Recognized in OCI	
<i>In thousands of naira</i>				
Property and equipment	235,908	73,024	-	308,932
Impairment allowance	(229,658)	(58,849)	-	(288,507)
Others	46,213	-	-	46,213
Deferred tax liabilities	52,463	14,175	-	66,638

31 December 2023	Recognized			Balance at 31 December
	Balance at 1 January	in profit or loss (see (a))	Recognized in OCI	
<i>In thousands of naira</i>				
Property and equipment	188,724	47,184	-	235,908
Impairment allowance	(73,142)	(156,516)	-	(229,658)
Others	9,147	37,067	-	46,213
Deferred tax liabilities	124,729	(72,265)	-	52,463

Deferred tax liabilities

The Bank's deferred tax liabilities are attributable to the following:

In thousands of naira

	31-Dec-2024		31-Dec-2023	
	Gross amount	Tax effect	Gross amount	Tax effect
Property and equipment	1,606,107	308,932	1,340,166	235,908
Impairment allowance	(223,727)	(288,507)	(223,727)	(229,658)
Others	42,501	46,213	53,111	46,213
	1,424,881	66,638	1,169,550	52,463

(d) Reconciliation of effective tax rate

In thousands of naira

	31-Dec-2024		31-Dec-2023	
	%	2,437,499	%	1,614,378
Profit before tax	30%	731,250	30%	484,313
Tax using the Bank's domestic tax rate	3%	70,116	7%	116,162
Non-deductible expenses	-2%	(59,735)	-6%	(97,210)
Tertiary Education Tax	4%	91,040	4%	71,421
NITDA Levy	1%	24,375	1%	16,144
Nigeria Police Trust Fund (NPTF) levy	0%	122	0%	81
NASENI Levy	0%	6,094	0%	4,036
	35%	863,262	37%	594,947

16 Cash and cash equivalents

In thousands of naira

31-Dec-2024 31-Dec-2023

(a) Cash and cash equivalent comprise:

Cash on hand:		
Cash on hand	112,183	114,135
Short term investments:		
Short Term Investment	60,607	77,400
	172,790	191,535
Deposits with banks:		
Current account balances with other banks	19,781,210	5,719,403
Money market placements	13,960,742	11,640,322
	33,914,742	17,551,260
Cash and cash equivalents for cash flow purposes:		
Impairment allowance (see note (b))	(76,881)	(63,477)
Cash and cash equivalents	33,837,861	17,487,783

(b) Movement in impairment allowance:

Balance at 1 January	63,477	1,594
Impairment loss (see note 12)	13,404	61,883
	<u>76,881</u>	<u>63,477</u>

Cash and cash equivalents comprise balances with less than three months' maturity from the date of acquisition, including cash-in-hand, deposits held at call with other banks, other short-term highly liquid investments with original maturities less than three months. The current balances with other banks also includes ATM working capital accounts and the suspense accounts used to manage settlement of ATM transactions with Sterling Bank to be refunded to the Head office by branches. For financial reporting purposes, the balances in the ATM related accounts were combined in order to have a net position.

17 Pledged assets

Pledged assets, initially recognised at fair value and subsequently measured at amortised cost, represent placements and Treasury Bills with banks that serve as collateral for the Bank's borrowings, use of NIBSS platform and ATM transactions as analysed below:

<i>In thousands of naira</i>			31-Dec-2024	31-Dec-2023
<i>Underlying transaction</i>	<i>Counterparty</i>	<i>Asset description</i>		
DBN concessionary loan	Development Bank of Nigeria	Treasury Bills	696,600	611,823
NIBSS Platform	First Bank of Nigeria Plc	Fixed placement	-	225,203
NIBSS Platform	Zenith Bank Plc	Fixed placement	2,126,937	1,048,594
ATM Transactions	Sterling Bank Plc	Call placement	20,000	20,000
NIBSS Platform	First Bank of Nigeria Plc	Fixed placement	-	4,206
			<u>2,843,537</u>	<u>1,909,826</u>
Impairment allowance (see note (b) below)			<u>(108,077)</u>	<u>(20,484)</u>
			<u>2,735,460</u>	<u>1,889,342</u>
Current			2,735,460	1,889,342
Non-current			-	-
			<u>2,735,460</u>	<u>1,889,342</u>

(b) Movement in impairment allowance:

Balance at 1 January	20,484	15,861
Impairment loss (see note 12)	87,593	4,623
	<u>108,077</u>	<u>20,484</u>

18 Loans and advances to customers

<i>In thousands of naira</i>		31-Dec-2024	31-Dec-2023
(a) Loans and advances to customers comprise:			
Loan and advances to customers at amortised cost		<u>25,528,160</u>	<u>21,552,344</u>
		<u>25,528,160</u>	<u>21,552,344</u>
Current		21,512,453	18,162,053
Non-current		4,015,707	3,390,291
		<u>25,528,160</u>	<u>21,552,344</u>

(b) Loans and advances to customers at amortised cost:

<i>In thousands of naira</i>			31 December 2024			31 December 2023		
	Gross Amount	ECL Allowance	Carrying Amount	Gross Amount	ECL Allowance	Carrying Amount		
Term loans	25,917,528	(253,862)	25,663,666	21,957,861	(251,715)	21,706,146		
Overdrafts	1,002,743	(1,138,249)	(135,506)	1,040,683	(1,194,485)	(153,802)		
	<u>26,920,271</u>	<u>(1,392,111)</u>	<u>25,528,160</u>	<u>22,998,544</u>	<u>(1,446,200)</u>	<u>21,552,344</u>		

(c) Movement in allowances for impairment

	31 December 2024				31 December 2023			
<i>In thousands of naira</i>	12-month ECL	Lifetime ECL not credit impaired	Lifetime ECL credit impaired	Total	12-month ECL	Lifetime ECL not credit impaired	Lifetime ECL credit impaired	Total
Balance at the beginning of the year	568,931	17,467	859,802	1,446,200	98,418	56,687	530,471	685,576
Additional allowance during the year (see note 12)	162,481	(13,292)	(203,278)	(54,089)	470,513	(39,220)	430,360	861,653
Write-offs during the year	-	-	-	-	-	-	(101,029)	(101,029)
Balance at the end of the year	731,412	4,175	656,524	1,392,111	568,931	17,467	859,802	1,446,200

19 Investment securities

Investment securities comprise:

(a) Investment securities measured at FVTOCI:

Equity securities:

Listed equities

Unlisted equities

	31-Dec-2024	31-Dec-2023
Listed equities	1,056	1,056
Unlisted equities	-	-
	1,056	1,056

The Bank has designated these equity investment securities at FVTOCI. They are held to be disposed off in the nearest future. The balance in unlisted equity investments have been fully impaired during the year ended 31 December 2024 (31 December 2023: nil), and there were no transfers to profit or loss account of any cumulative gain or loss within equity relating to these investments (31 December 2023: nil). The change in fair value on these investments were as follows:

	31-Dec-2024	31-Dec-2023
Balance at 1 January		
Listed equities	1,056	1,326
Unlisted equities	-	7,528
	1,056	8,854
Balance at 31 December 2024		
Listed equities	1,056	1,056
Unlisted equities	-	-
	1,056	1,056
Fair value gain/(loss)	-	(7,798)

Following the derecognition of listed equity investments, the Bank recorded gains as follow:

	31-Dec-2024	31-Dec-2023
Loss on derecognition of equity investments	-	22,999
(b) Investment securities at amortised cost		
Treasury bills	3,383,007	1,368,207
ECL impairment	(16,470)	(80)
	3,366,537	1,368,127
Government Bond	517,110	500,000
Total investment securities	3,884,703	1,869,183
Total investment securities for cashflow purpose	3,384,063	1,369,263
Current	3,884,703	1,869,183
Non-current	-	-
	3,884,703	1,869,183
(c) Movement in impairment allowance		
Balance at the beginning of the year	80	219
Impairment loss/(writeback) during the year (see note 12)	16,390	(139)
Balance at the end of the year	16,470	80

20 Other assets

<i>In thousands of naira</i>	31-Dec-2024	31-Dec-2023
Other financial assets:		
Other receivables (see note (c) below)	772,279	163,312
Impairment allowance (see note (d) below)	(92,707)	(92,707)
	<u>679,572</u>	<u>70,605</u>
Non financial assets:		
Prepayments (see note (a) below)	72,120	324,326
Inventories (see note (b) below)	118,867	163,688
	<u>190,987</u>	<u>488,014</u>
	<u>870,559</u>	<u>558,619</u>
Current	870,559	344,317
Non-current	-	214,302
	<u>870,559</u>	<u>558,619</u>

(a) Prepayments comprise the following:

Prepaid insurance	42,825	52,066
Prepaid staff benefits	-	214,301
Other prepaid expense (see note (i) below)	29,295	57,959
	<u>72,120</u>	<u>324,326</u>

(i) Other prepaid expense comprise:

Prepayment of computer maintenance	22,629	30,274
Prepayment of SMS and USSD	6,666	27,685
	<u>29,295</u>	<u>57,959</u>

(b) Inventories comprise stock of debit cards, stock of credit cards, stock of cheques, books/journals/CDs, stock of office stationeries, stock of micr cheques and non micr cheques, assets under construction, deferred share issue cost.

<i>In thousands of naira</i>	31-Dec-2024	31-Dec-2023
Stock (see note (i) below)	129,724	155,166
Assets in Transit	-	8,522
	<u>118,867</u>	<u>163,688</u>

(i) The amount in stock comprise:

	31-Dec-2024	31-Dec-2023
Stock of cheques	396	109
Stock of office stationeries	15,401	23,888
Stock of micr cheques	26,108	26,128
Stock of non-micr cheques	35,466	32,685
Stock of ATM cards	4,787	18,087
Stock of credit cards	35,081	36,330
Stock of adhesive stamps	12,485	17,939
	<u>129,724</u>	<u>155,166</u>

(c) Other receivables includes staff cash advances and sundry debtors.

(d) Movement in impairment allowances:

<i>In thousands of naira</i>	31-Dec-2024	31-Dec-2023
Balance at the beginning of the year	92,707	156,664
Impairment loss during the year	-	(63,957)
Balance at the end of the year	<u>92,707</u>	<u>92,707</u>

(see note 11)

21 Property and Equipment

In thousands of naira

	Buildings	Freehold Land	Right-of-Use Asset	Furniture and Fittings	Motor Vehicles	Computer Equipment	Office Equipment	Total
Cost:								
Balance as at 1 January 2023	510,775	52,118	387,232	194,601	621,649	554,394	433,934	2,754,702
Additions during the year	-	-	8,090	53,276	285,431	178,103	30,209	555,109
Disposals	-	-	-	(462)	(85,468)	(5,022)	(3,139)	(94,091)
Write-off	-	-	-	-	-	(629)	-	(629)
Balance at 31 Dec 2023	510,775	52,118	395,322	247,415	821,613	726,845	461,004	3,215,091
Balance as at 1 January 2024	510,775	52,118	395,322	247,415	821,613	726,845	461,004	3,215,091
Additions during the year	-	-	29,305	30,977	370,746	165,056	102,184	698,268
Disposals	-	-	(12,691)	(1,173)	(89,124)	(6,976)	(27,524)	(137,487)
Write-off	-	-	-	(727)	-	(670)	-	(1,397)
Balance at 31 Dec 2024	510,775	52,118	411,936	276,493	1,103,235	884,255	535,664	3,774,475
Accumulated Depreciation:								
Balance at 1 January 2023	71,755	-	138,727	105,486	512,461	344,924	224,718	1,398,070
Charge for the year	10,355	-	65,498	30,436	100,153	111,423	62,613	380,477
Disposals	-	-	-	(462)	(85,468)	(5,022)	(3,139)	(94,091)
Write-off	-	-	-	-	-	(629)	-	(629)
Balance at 31 Dec 2023	82,110	-	204,225	135,460	527,147	450,695	284,192	1,683,828
Balance at 1 January 2024	82,110	-	204,225	135,460	527,147	450,695	284,192	1,683,828
Charge for the year	10,355	-	63,644	36,221	136,781	149,752	69,912	466,665
Disposals	-	-	-	(1,173)	(89,124)	(6,976)	(27,524)	(124,796)
Write-off	-	-	(19,693)	(727)	-	(670)	-	(21,089)
Balance at 31 Dec 2024	92,465	-	248,176	169,781	574,804	592,802	326,580	2,004,608
Carrying amount: 31 Dec 2023	428,665	52,118	191,097	111,955	294,467	276,150	176,811	1,531,263
Carrying amount: 31 Dec 2024	418,310	52,118	163,760	106,711	528,431	291,454	209,084	1,769,867

- There was no impairment loss on all classes property and equipment during the year (31 December 2023: Nil).
- There were no property and equipment pledged as securities for liabilities (31 December 2023: Nil).
- There were no contractual commitments for the acquisition of property and equipment (31 December 2023: Nil).
- On 1 January 2019, following the adoption of IFRS 16, the Bank recognises right-of-use assets for leases of branch premises and has presented right-of-use assets within 'property and equipment' – i.e. the same line item in which it presents underlying assets of the same nature that it owns.

22 Intangible asset

In thousands of naira

	31-Dec-2024	31-Dec-2023
Computer software		
Cost:		
Balance at 1 January	96,062	94,493
Addition during the year	-	1,569
Balance at 31 Dec 2023	96,062	96,062
Accumulated Amortisation:		
Balance at 1 January	94,015	75,876
Charge for the year	1,044	18,139
Balance at 31 Dec 2023	95,059	94,015
Carrying amount at end of the year	1,003	2,047

- All intangible assets are non current. Intangible assets of the Bank have finite useful life and are amortised over 3 years.
- The Bank does not have internally generated intangible assets.

23 Deposits from customers

<i>In thousands of naira</i>	31-Dec-2024	31-Dec-2023
Current deposits	27,119,227	16,850,778
Savings deposits	6,917,061	5,641,250
Term deposits	5,575,006	4,043,111
Sundry deposits	2,447,961	404,512
	42,059,255	26,939,651

24 Borrowings

<i>In thousands of naira</i>	31-Dec-2024	31-Dec-2023
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(a) Borrowings comprise:

DBN concessionary loan (see note (i) below)	572,483	2,065,020
	572,483	2,065,020

(i) The Bank obtained the following Development Bank of Nigeria (DBN) loans for on-lending to micro, small and medium enterprises to grow their businesses.

Date facility was obtained	Amount (₦'million)	Outstanding Amount (₦'million)	Outstanding Amount (₦'million)	Rate (%)	Tenor
		31- Dec-2024	31-Dec-2023		
10 August 2022	1,000	-	384	14.00	2 years
29 September 2022	400	-	128	14.50	2 years
29 November 2022	450	-	155	17.50	2 years
04 August 2023	500	187	443	18.50	2 years
19 September 2023	1,000	385	955	18.50	2 years
	5,575	572	2,065		

The Bank has not had any defaults of principal or interest or other breaches with respect to the loan facilities as at year end 31 December 2024.

(b) The movement in borrowings during the year was as follows:

<i>In thousands of naira</i>	31-Dec-2024	31-Dec-2023
Balance, beginning of the year	2,065,020	2,413,158
Additions during the year	-	1,500,000
Interest accrued during the year (see note 9)	259,960	143,477
Interest paid during the year	(252,496)	(456,055)
Principal repayment during the year	(1,500,000)	(1,348,011)
Balance at year end	572,483	2,252,569
Total repayment of borrowings (for cashflow purpose)	(1,752,496)	(1,804,066)

25 Other liabilities

In thousands of naira

31-Dec-2024 31-Dec-2023

Financial liabilities:

Accounts payable	5,845	46,184
Productivity bonus (see note (a))	902,116	557,382
Sundry creditors (see note (b))	241,844	290,584
Accruals	341,721	211,540
Settlement accounts (see note (c))	10,980,290	2,600,164
Other payables	534,342	232,351
Unearned income	783	783
Deposit for shares	388	152
	<u>13,007,329</u>	<u>3,939,140</u>
Lease liability (see note (d))	122,262	140,033
<i>Non-financial liabilities:</i>		
Withholding tax payable	78,532	66,682
VAT	17,489	20,923
	<u>13,225,612</u>	<u>4,166,778</u>

Current	13,103,350	4,026,745
Non-current	122,262	140,033
	<u>13,225,612</u>	<u>4,166,778</u>

(a) This amounts represents accrual made at the end of the year for payment of productivity bonus to employees of the Bank. It is linked to the performance of the Bank for the current year.

(b) This amount represents provisions and unpaid services for one-off customers as at year end.

(c) These amounts comprise the transactions of the Bank's customers performed through the various e-channels but were yet to be settled as at year end.

(d)(i) The movement in lease liabilities during the year is as follows:

In thousands of naira

31-Dec-2024 31-Dec-2023

Opening balance	140,033	156,495
Addition to lease liabilities	23,453	40,072
Interest expense on lease liabilities (see note 9)	20,144	18,978
Interest payment	-	(9,142)
Principal payment	(61,367)	(66,370)
	<u>122,263</u>	<u>140,033</u>

Maturity analysis- contractual undiscounted cashflows

Less than one year	38,210	38,210
Between one and five years	84,052	101,823
	<u>122,263</u>	<u>140,033</u>

ii Amounts recognised in profit or loss

In thousands of naira

31-Dec-2024 31-Dec-2023

Interest expense on lease liabilities (see note 9)	20,144	18,978
Expense relating to short term leases	(1)	-

iii Amounts recognised in statement of cashflows

In thousands of naira

31-Dec-2024 31-Dec-2023

Interest payment on lease liability	-	(9,142)
Principal payment on lease liability	(61,367)	(49,261)
Total cash outflow for leases	<u>(61,367)</u>	<u>(58,403)</u>

iv Extension options

Some property leases contain extension options exercisable by the Bank up to one year before the end of the non-cancellable contract period. Where applicable, the Bank seeks to include extension options in new leases to provide operational flexibility. The extension options held are exercisable only by the Bank and not by the lessors. The Bank assesses at the lease commencement date whether it is reasonably certain to exercise the extension options. The Bank reassesses whether it is reasonably certain to exercise the options if there is a significant event or significant changes in circumstances within its control.

The Bank has recognised lease liabilities of ₦122 million during the year (31 December 2023: ₦140 million) with respect to leases in which the Bank is reasonably certain to exercise its extension option.

26 Share capital

	31-Dec-2024	31-Dec-2023
Authorised:		
6,000,000,000 units of ordinary shares of 50 kobo each	<u>3,000,000</u>	<u>3,000,000</u>
Issued and fully paid:		
5,992,954,557 units of ordinary shares of 50 kobo each	<u>2,996,477</u>	<u>2,996,477</u>
The movement in share capital is as shown below:		
Balance at the beginning of the year	2,996,477	2,996,477
Recapitalisation during the year	-	-
Balance	<u>2,996,477</u>	<u>2,996,477</u>

27 Share premium and reserves

The nature and purpose of the share premium and reserve accounts in equity are as follows:

(a) Share premium

The share premium warehouses the excess paid by shareholders over the nominal value for their shares. Premiums from the issue of shares are reported in share premium.

The movement in share premium during the year was as follows:

<i>In thousands of naira</i>	31-Dec-2024	31-Dec-2023
Balance, beginning of the year	4,166,786	4,166,786
Addition to share premium during the year	-	-
Balance at year end	<u>4,166,786</u>	<u>4,166,786</u>

(b) Retained earnings

Retained earnings comprise the undistributed profits from previous years, which have not been reclassified to the other reserves noted below.

(c) Fair value reserve

Fair value reserve comprise the cumulative net change in the fair value of equity securities designated at fair value through other comprehensive income.

(d) Statutory reserve

The Nigerian banking regulations require the Bank to make an annual appropriation to a statutory reserve. As stipulated by S.8.1.7 of the Amended Regulatory and Supervisory Guidelines for Microfinance Banks issued by the Central Bank of Nigeria (CBN), an appropriation of 50% of profit after tax is made if the statutory reserve is less than 50% of its paid-up share capital, 25% of profit after tax if the statutory reserve is greater than 50% but less than 100% of its paid-up share capital and 12.5% of profit after tax if the statutory reserve is greater than the paid up share capital.

In line with the CBN requirement, the Bank transferred 25% of its profit after tax to statutory reserves as at year-end .

<i>In thousands of naira</i>	31-Dec-2024	31-Dec-2023
Balance, beginning of the year	1,988,772	1,733,915
Transfer to statutory reserve during the year	393,559.00	254,857
Balance at year end	<u>2,382,331</u>	<u>1,988,772</u>

(e) Regulatory risk reserve

The regulatory risk reserve warehouses the excess of the impairment allowance on loans and advances computed based on the Central Bank of Nigeria prudential guidelines over that computed based on the expected credit loss (ECL) model under IFRS. For better presentation, the regulatory risk reserve was reclassified from retained earnings on the statement of changes in equity.

28 Related party transactions

(a) Parent and ultimate controlling party

As at the year ended 31 December 2024, the Nigeria Police Co-operative Society Limited owns the majority of the Banks shares. As a result, the parent and ultimate controlling party of the Bank is the Nigeria Police Co-operative Society Limited. The Bank does not have a subsidiary.

(b) Transactions with key management personnel

Key management personnel is defined as the Bank's executive and non-executive directors, including their close members of family and any entity over which they exercise control. Close members of family are those family members who may be expected to influence, or be influenced by that individual in their dealings with the Bank.

(i) Key management compensation for the year comprised:

<i>In thousands of naira</i>	31-Dec-2024	31-Dec-2023
Salaries and other short-term benefits (see note 13(b))	58,534	115,576
Retirement benefits	-	-
	<u>58,534</u>	<u>115,576</u>

(ii) Loans and advances

In addition to their salaries, the Bank also provides non-cash benefits to its executive directors. Loans to key management personnel include housing loans and other personal loans which are given under terms that are no more favourable than those given to other staff. The housing loans are secured by property of the respective borrowers. All other loans are unsecured and interest rates charged on the related parties are at arm's length.

The movement in the loans and receivables to key management personnel during the year was:

<i>In thousands of naira</i>	31-Dec-2024	31-Dec-2023
At start of the year	141,729	157,119
Granted during the year	-	-
Repayment during the year	(130,106)	(15,390)
At end of the year	<u>11,623</u>	<u>141,729</u>
Impairment	-	-
Interest earned	<u>310</u>	<u>3,002</u>

Other loans granted to key management personnel were performing as at 31 December 2024 (31 December 2023: Performing).

Loans and advances outstanding:

The amounts granted and their balances as at 31 December 2024 were as follows:

In thousands of naira

Name	Relationship	Facility type	Amount		31 Dec. 2023	Status	Security
			granted	31 Dec. 2024			
Mr. Habeeb A. Yusuf	Managing Director	Housing loan	17,644	5,138	-	Performing	Secured
Mr. Habeeb A. Yusuf	Managing Director	Personal Loan	3,000	748	-	Performing	Secured
Mr. John Tizhe	Executive Director	Housing loan	16,227	5,737	7,762	Performing	Secured
Mr. Akinnunmi Lawal	Retired	Housing loan	116,736	-	80,887	Performing	Liquidated
Mr. Francis Nelson	Retired	Housing loan	94,027	-	53,080	Performing	Liquidated
			247,634	11,623	141,729		

(iii) Deposits

(a) The following directors had deposits with the Bank as at the year ended:

In thousands of naira

Name	Relationship	Type of deposit	31-Dec-2024	31-Dec-2023
Mr Damilola Adegbuyi	Chairman	Current deposit	2	-
Mr Habeeb Amuda Yusuf	Managing Director	Current deposit	867	-
Mr Habeeb Amuda Yusuf	Managing Director	Savings deposit	7,892	-
Mr Habeeb Amuda Yusuf	Managing Director	OTSA Deposit	1,569	-
Mr John Kwabe Tizhe	Executive Director	Current deposit	101	268
Mr John Kwabe Tizhe	Executive Director	Savings deposit	282	1,986
Mr John Kwabe Tizhe	Executive Director	Term deposit	-	-
Mr John Kwabe Tizhe	Executive Director	Term deposit	10,143	10,143
Mrs Olamide Akin-Balogun	Executive Director	Current deposit	9,307	-
Mr Hashimu Argungu	Non-Executive	Current deposit	51	64
Mr Abdulrahman Satumari	Non-Executive	Current deposit	(330)	2,129
Mr Abdulrahman Satumari	Non-Executive	Fixed deposit	-	301,725
Mrs Rakiya Edota Shehu	Non-Executive	Current deposit	1	5,043
Mr Isa Usman Baba	Non-Executive	Current deposit	1	500
Mr Oyediran Oyeyemi	Non-Executive	Savings deposit	7,354	4,336
Mr Said Fagge	Non-Executive	Savings deposit	(3)	5
Mrs Ameh Lydia	Non-Executive	Current deposit	9,689	1,061
Mrs Ameh Lydia	Non-Executive	Savings deposit	512	-
Mr Idrisu Dabban Dauda	Non-Executive	Current deposit	7	-
Mr Idrisu Dabban Dauda	Non-Executive	Savings deposit	896	-
Mr Mutalib Atanda Akinlade	Non-Executive	Current deposit	22	-
Mr Mutalib Atanda Akinlade	Non-Executive	Term Deposit	10,089	-
Mr Aduojo Friday Abah	Non-Executive	Current deposit	7,025	-
Barr. Felix Sunday Chukwurah	Non-Executive	Current deposit	7,887	-
			73,362	327,259

(b) Deposits of other related parties

Included in deposits is an amount of ₦720 million (31 December 2023: ₦2,018 million), representing deposits from major shareholders. The balances as at 31 December 2024 were as follows:

In thousands of naira

Name of company/individual	Relationship	Type of deposit	31-Dec-2024	31-Dec-2023
NPF Cooperative Society Limited	Major shareholder	Current deposit	44,120	8,280
NPF Cooperative Society Limited	Major shareholder	Term deposit	633,617	611,310
NPF Welfare Insurance Scheme	Major shareholder	Term deposit	3,506	408,152
NPF Welfare Insurance Scheme	Major shareholder	Current deposit	39,348	990,708
			720,592	2,018,449

29 Compliance with banking and other regulations

During the year ended 31 December 2024, the Bank paid a penalty of ₦3,504,000.00 (31 December 2023: ₦1,800,000.00).

Penalty paid during the year ended 31 December 2024 are as follows:

In thousands of naira

	₦
Penalty in favour of Securities & Exchange Commission (SEC) for late submission of year 2022 audited financial statements	1,500
Penalty in favour of Corporate Affairs Commission (CAC) for late filing of August 2023 Fourteenth Schedule	2,004
	3,504

Penalty paid during the year ended 31 December 2023 are as follows:

In thousands of naira

	₦
Penalty in favour of Nigeria Exchange Limited (NGX) for late filing of year 2022 audited financial statements	1,800
	1,800

30 Events after the reporting period

There were no subsequent events which could have a material effect on the financial position of the Bank as at 31 December 2024 or the profit for the year then ended on that date, that have not been adequately provided for or disclosed in the financial statements.

31 Contingencies

Litigation and claims

The Bank in its ordinary course of business was involved in 22 cases as at 31 December 2024 (31 December 2023: 16) as a co-defendant. 16 cases are garnishee proceedings of which three (3) of these cases are in Appeal courts after judgements have been delivered against the judgement debtor (31 December 2023: Five (5)). The Directors are of the opinion that none of the aforementioned cases is likely to have material adverse effect on the Bank and are not aware of any other pending and/or threatened claims or litigations which may be material to the financial statements. However, the total amount that may be claimed against the Bank is estimated at N1.833 billion (31 December 2023: N964 million).

32 Earnings per share

The Bank presents basic earnings per share (EPS) for its ordinary shares. Basic earnings per share (EPS) is calculated by dividing the net profit attributable to ordinary shareholders by the weighted average number of ordinary shares outstanding during the year.

Basic earnings per share

	31-Dec-2024	31-Dec-2023
Net profit attributable to shareholders (in thousands of naira)	1,574,237	1,019,430
Number of shares in issue (in thousands)	5,992,954	5,992,954
Weighted average number of shares in issue (in thousands)	5,992,954	5,992,954
Basic earnings per share (kobo)	26	17

33 Dividend per share

	31-Dec-2024	31-Dec-2023
Dividend proposed	599,295	719,155
Number of shares issued and ranking for dividend	5,992,954	5,992,954
Proposed dividend per share (kobo)	15	12
Final dividend per share proposed	15	12
Dividend paid during the year	719,155	599,295
Total dividend paid during the year	719,155	599,295
Dividend paid per (kobo)	12	10

The Board of Directors, pursuant to the powers vested in it by the provisions of Section 426 of the Companies and Allied Matters Act of Nigeria (CAMA), 2020, has proposed a final dividend of 15 kobo per share (31 December 2023: final; 12 kobo) from the retained earnings account as at 31 December 2023. This is subject to approval by shareholders at the next Annual General Meeting.

The number of shares in issue and ranking for dividend represents the outstanding number of shares as at 31 December 2024 and 31 December 2023 respectively.

Dividends are paid to shareholders net of withholding tax at the rate of 10% in compliance with extant tax laws.

34 Statement of cash flows notes

<i>In thousands of naira</i>	31-Dec-2024	31-Dec-2023
(a)(i) Proceeds from disposal of property and equipment		
Cost of property and equipment disposed during the year (see note 21)	137,487	94,091
Accumulated depreciation on property and equipment disposed (see note 21)	(124,796)	(94,091)
Net book value of property and equipment disposed	12,691	-
Profit on sales of property and equipment (see note 11)	9,010	8,456
Proceeds from disposal of property and equipment	<u>21,701</u>	<u>8,456</u>
(ii) Acquisition of PPE		
<i>In thousands of naira</i>	31-Dec-2024	31-Dec-2023
PPE additions during the year (see note 21)	698,268	555,109
Less ROU assets additions (see note 21)	(29,305)	(8,090)
	<u>668,963</u>	<u>547,019</u>
(b) Changes in pledged asset (see note 17)		
<i>In thousands of naira</i>	31-Dec-2024	31-Dec-2023
Balance at the beginning of the year	1,909,826	1,495,987
Balance at the end of the year	<u>2,843,537</u>	<u>1,909,826</u>
	933,711	413,839
Interest receivable (see note (h))	<u>(150,212)</u>	<u>(5,141)</u>
	<u>783,499</u>	<u>408,698</u>
(c) Loans and advances to customers (see note 18)		
<i>In thousands of naira</i>	31-Dec-2024	31-Dec-2023
Balance at beginning of the year	22,998,544	24,183,723
Balance at year end	<u>26,920,271</u>	<u>22,998,544</u>
	3,921,727	(1,185,179)
Interest receivable (see note (h))	<u>(473,221)</u>	<u>(317,221)</u>
	<u>3,448,506</u>	<u>(1,502,400)</u>
(d) Changes in other assets (see note 20)		
<i>In thousands of naira</i>	31-Dec-2024	31-Dec-2023
Balance at beginning of the year	1,090,891	(4,183,321)
Balance at year end	<u>963,266</u>	<u>(3,092,430)</u>
	<u>(127,625)</u>	<u>1,090,891</u>
(e) Changes in deposit from customers (see note 23)		
<i>In thousands of naira</i>	31-Dec-2024	31-Dec-2023
Balance at beginning of the year	(26,939,651)	(18,765,262)
Balance at year end	<u>(42,059,255)</u>	<u>(26,939,651)</u>
	(15,119,604)	(8,174,389)
Interest payable (see note (i))	<u>14,406</u>	<u>13,242</u>
	<u>(15,105,198)</u>	<u>(8,161,147)</u>

(f) Other liabilities (see note 25)

<i>In thousands of naira</i>	31-Dec-2024	31-Dec-2023
Balance at beginning of the year	(4,166,778)	(2,213,595)
Balance at year end	<u>(13,225,612)</u>	<u>(4,166,778)</u>
	(9,058,834)	(1,953,183)
Lease liabilities at beginning of the year	(140,033)	(156,495)
Lease liabilities at at year end	<u>122,262</u>	<u>140,033</u>
	<u>(9,076,605)</u>	<u>(1,969,645)</u>

(g) Investment securities at amortised cost (see note 19)

<i>In thousands of naira</i>	31-Dec-2024	31-Dec-2023
Balance at beginning of the year	1,369,263	1,229,200
Movement	<u>2,515,440</u>	<u>140,063</u>
Balance at year end	<u>3,884,703</u>	<u>1,369,263</u>
<i>Explained by:</i>		
Fair value loss	-	(7,798)
Purchase of treasury bill investments	7,226,057	-
Disposal of treasury bill investments	6,034,899	-
Gain on disposal of treasury bill investments (see note 11)	-	-
Interest income (see note 7)	<u>(266,156)</u>	<u>(102,924)</u>
	<u>(2,515,440)</u>	<u>(140,063)</u>

(h) Interest received

<i>In thousands of naira</i>	31-Dec-2024	31-Dec-2023
Interest income (see note 8)	11,474,071	9,353,656
Interest receivable on loans - prior year (see note 35(c))	313,473	313,473
Interest receivable on pledged assets - prior year (see note 35(b))	5,899	5,899
Interest receivable on treasury bills - prior year	2,004	2,004
Interest receivable on loans (see note 35(c))	(473,221)	(317,221)
Interest receivable on pledged assets (see note 35(b))	(150,212)	(5,141)
Interest receivable on treasury bills	<u>(18,413)</u>	<u>(14,963)</u>
Interest received	<u>11,153,601</u>	<u>9,337,706</u>

(i) Interest paid

<i>In thousands of naira</i>	31-Dec-2024	31-Dec-2023
Interest expense (see note 9)	(1,100,661)	(963,224)
Interest payable on deposit - prior year (see note 35(e))	(13,242)	(12,078)
Interest payable on borrowings - prior year	(665,968)	(680,846)
Interest payable on deposits (see note 35(e))	14,406	13,242
Interest payable on borrowings	7,464	281,097
Lease interest paid (see note 25(d))	-	(9,142)
Lease interest payable (see note 9)	<u>20,144</u>	<u>18,978</u>
Interest paid	<u>(1,737,857)</u>	<u>(1,351,973)</u>

(j) Right of use assets

<i>In thousands of naira</i>	31-Dec-2024	31-Dec-2023
Balance at beginning of the year (see note 21)	191,097	248,505
Payment for properties leased during the year	29,305	8,090
Depreciation (see note 21)	<u>(63,644)</u>	<u>(65,498)</u>
Balance at year end (see note 21)	<u>163,760</u>	<u>191,097</u>



35 Unclaimed dividends

Unclaimed dividends summed up to ₦253,807,666.00 as at 31 December 2024 (2023: ₦170,358,112.68). This amount is made up of ₦229,500,689.97 (2023: ₦160,052,843.56) invested with Stanbic IBTC Asset Management Limited in fixed income mutual funds and ₦24,307,275.98 (2023: ₦10,305,269.12) in the custody of CardinalStone Registrars Limited.

The investment balance of ₦229,500,689.97 (2023: ₦160,052,843.56) is analysed below:

In thousands of naira

	<u>31-Dec-2024</u>	<u>31-Dec-2023</u>
Net investible balance 1 October - 31 December 2024	218,323	155,910
Net income earned	<u>11,177</u>	<u>4,143</u>
	<u>229,501</u>	<u>160,053</u>

OTHER
NATIONAL
DISCLOSURES

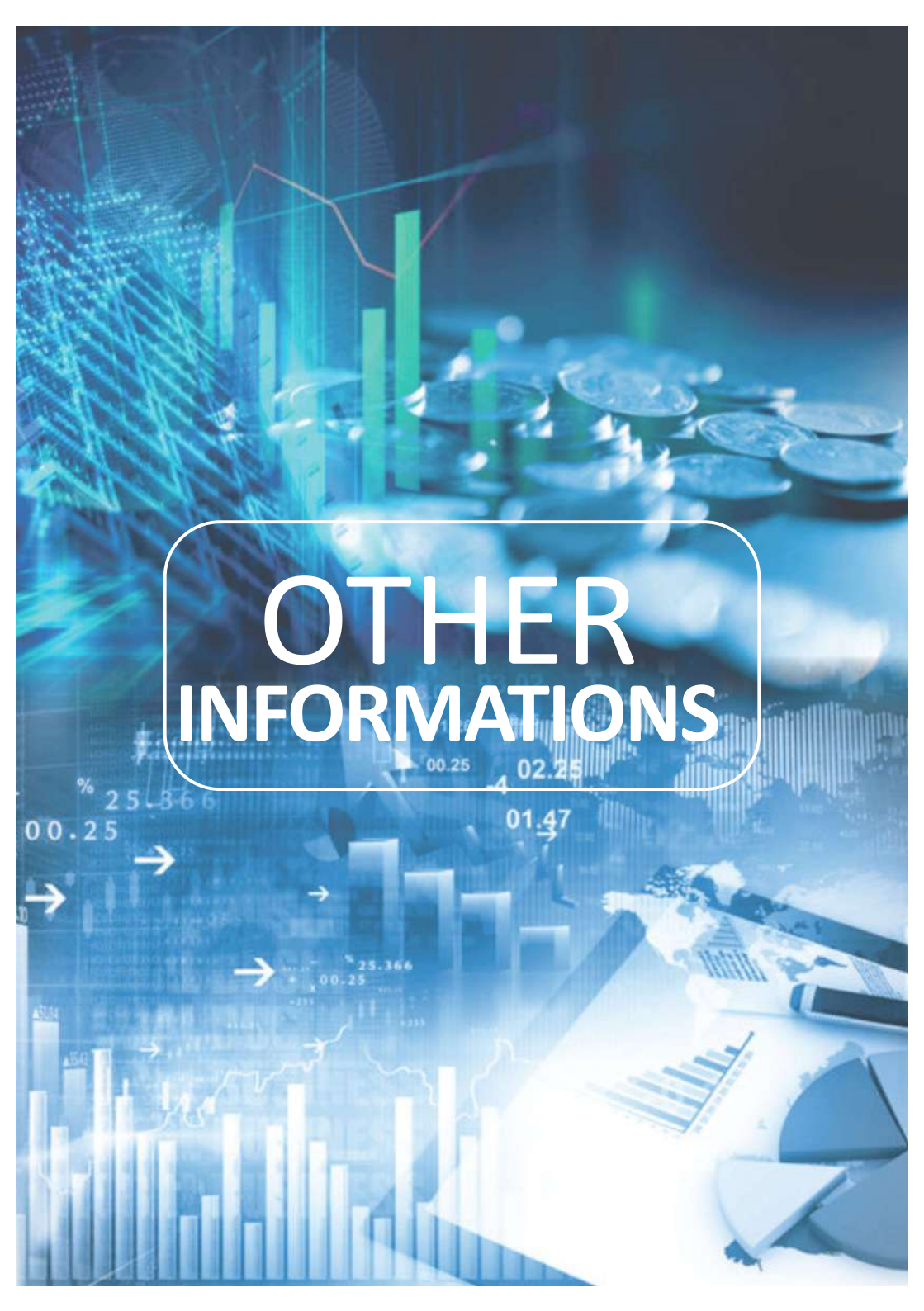
	31-Dec-2024		31-Dec-2023	
	N'000	%	N'000	%
Gross earnings	12,948,239		10,300,216	
Net impairment loss on financial instruments	(63,298)		(864,063)	
	12,884,941		9,436,153	
Bought-in-materials and services - local	(4,312,490)		(3,104,150)	
Value added	8,572,451	100	6,332,003	100
Distribution of value added:				
To employees				
- As salaries and other benefits	4,566,582	53	3,355,786	53
To providers of finance				
- As interests	1,100,661	13	963,224	15
To the Government				
- As taxes	863,262	10	594,947	9
Retained in the business				
- Asset replacement (depreciation and amortisation)	467,709	5	398,616	6
- Profit to augment reserves	1,574,237	19	1,019,430	17
Value added	8,572,451	100	6,332,003	100

This statement represents the distribution of the wealth created with the Bank's assets through its own and its employees' efforts.

<i>In thousands of naira</i>	Note	31-Dec-2024	31-Dec-2023	31-Dec-2022	31-Dec-2021	31-Dec-2020
STATEMENT OF FINANCIAL POSITION						
ASSETS						
Cash and cash equivalents	16	33,837,861	17,487,783	6,499,404	6,610,039	5,677,888
Investment securities	19	3,884,703	1,869,183	1,228,981	1,004,954	966,360
Loans and advances to customers	18	25,528,160	21,552,344	23,498,147	17,447,816	16,667,615
Pledged assets	17	2,735,460	1,889,342	1,480,126	842,096	564,246
Other assets	20	870,559	558,619	413,758	5,010,232	270,761
Property and equipment	21	1,769,867	1,531,263	1,356,632	1,007,541	902,412
Intangible asset	22	1,003	2,047	18,617	44,667	47,693
TOTAL ASSETS		68,627,613	44,890,581	34,495,665	31,967,345	25,096,975
LIABILITIES						
Deposits from customers	23	42,059,255	26,939,651	18,765,262	16,278,901	14,838,805
Current tax liabilities	15(b)	858,343	676,470	401,054	332,353	257,107
Other liabilities	25	13,225,612	4,166,778	2,213,595	6,845,666	1,452,300
Borrowings	24	572,483	2,065,020	2,413,159	2,708,090	2,995,809
Deferred tax liabilities	15(c)	66,638	52,462	124,730	71,370	71,370
TOTAL LIABILITIES		56,782,331	33,900,381	23,917,800	26,236,380	19,615,391
CAPITAL AND RESERVES						
Share capital	26	2,996,477	2,996,477	2,996,477	1,143,328	1,143,328
Share premium	27(a)	4,166,786	4,166,786	4,166,786	1,517,485	1,517,485
Retained earnings	27(b)	2,312,835	1,851,312	1,207,473	1,140,649	1,127,458
Fair value reserve	27(c)	(13,147)	(13,147)	(5,349)	(6,997)	(6,217)
Statutory reserve	26(d)	2,382,331	1,988,772	1,733,915	1,513,373	1,424,936
Regulatory risk reserve	26(e)	-	-	478,563	423,127	274,594
TOTAL EQUITY		11,845,282	10,990,200	10,577,865	5,730,965	5,481,584
TOTAL LIABILITIES AND EQUITY		68,627,613	44,890,581	34,495,665	31,967,345	25,096,975

STATEMENT OF PROFIT OR LOSS AND OTHER COMPREHENSIVE INCOME

	30-Dec-2024	31-Dec-2023	31-Dec-2022	31-Dec-2021	31-Dec-2020
Gross income	12,948,239	10,300,216	7,153,510	5,770,055	4,658,831
Profit before taxation	2,437,499	1,614,377	1,324,166	1,030,575	867,012
Profit after taxation	1,574,237	1,019,430	882,168	707,493	614,417
Dividend	33	719,155	599,295	457,332	457,332
Basic and diluted earnings per share (kobo)	26	17	15	31	27
Dividend per share (kobo)	33	12	12	20	20
Net assets per share (kobo)		198	182	177	251



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Contact Phone:
08053196879

BRANCH MANAGER
RABIU ABDULLAH - 08030515577

Onitsha
By Area Commander's Office,
Opposite Court road, Enugu road,
Onitsha, Anambra state
Contact Phones: 08074550443,
08074550439
BRANCH MANAGER
BENEDICT IWEBI - 08069538652

Dutse
Right wing, Ground floor,
Gidan Binta Sanusi House,
Dutse, Jigawa state
Contact Phone: 09050157232
BRANCH MANAGER
AMINU AHMAD- 08036461541

Obalende
1B Ikoyi Road, Obalende, Lagos
Contact Phones: 08159669443
BRANCH MANAGER
ABIODUN PHILIP- 08028293548

Egbeda
1st Floor, 8/10. Ogunlana Street,
Egbeda, Lagos state
Contact Phone:
08078227699
BRANCH MANAGER
NANCY MASAI - 08060930546

Oshogbo
Osogbo-Ilobo road, beside Fire Service,
Okefia, Osogbo, Osun state
Contact Phones: 08074550372,
08074550374

Enugu
Suite A, 6B, Bethel Plaza, Garden
Avenue Enugu, Enugu state
Contact Phone:
08074550966
BRANCH MANAGER
SAMUEL ABANI - 07037361489

Oji-River
Police College, Oji-river, Enugu state
Contact Phone: 08077603201
BRANCH MANAGER
JONAS CHUKWUDI - 08030752433,
08023980558

Gombe
Old Bank of Agric Building,
Adjacent UBN round about,
Biu road, Gombe, Gombe state
Contact Phone:
09153742615
BRANCH MANAGER



OLADAPO DAVID ANJORIN – 08039424079

Port Harcourt Main
103A, Old Aba Road, Beside Mini Okoro
Police Station Rumuogba, P/H, Rivers
State
**Contact Phones; 08074550307,
08074550331**
BRANCH MANAGER
MONDAY ESSIEN- 08023603563

Gusau
Fadama Plaza, Suite 65A&B,
Opposite Federal Mortgage Bank
Gusau, Zamfara state
Contact Phone;
08073050545
BRANCH MANAGER
NUHU ISMAILA- 08065380059

Sokoto
Sultan Abubakar road, Old Police
Command, Sokoto state
Contact Phone; 08077407951
BRANCH MANAGER
YUSUF HARUNA - 08032843479

Gwagwalada
Suite A7/8, Deo Shopping Mall,
Off FMC Gwagwalada Main Market,
Gwagwalada, FCT
Contact Phone; 08053197160
BRANCH MANAGER
MUSTAPHA AUDU - 08037430546

Tejuosho
Shop S-152, Tejuosho Ultra-Modern
Shopping Centre,
Ojuelegba Road, opposite Diamond
Bank,
Yaba, Lagos
Contact Phone; 08077410700
BRANCH MANAGER
LAWRETA IMEH - 08032302091

Ibadan
125, Magazine road, Jericho, Ibadan,
Oyo state
Contact Phone;
08077410630
BRANCH MANAGER
CADMUS IKHIBOYA- 08039461546

Yola
POWA Shopping Complex, Galadima
Aminu Way, Jimeta - Yola, Adamawa
Contact Phone; 08074550598
BRANCH MANAGER
STANLEY ALIGBE - 08069595230

Ilorin

Tawakalitu Plaza,
Ibrahim Taiwo Road,
Opposite Harmony Holdings
Limited
Ilorin.
Contact Phone;
08156818984
BRANCH MANAGER
TAOFEEK AFOLABI - 08032329194

Wudil Cash Centre
Police Academy (POLAC) Kano,
Kano state
BRANCH MANAGER
ABOSEDE AWELEWA -
08037406776

Ikorodu
Delcom Plaza, 270, Lagos road,
Ogolonto, Opposite C&S Primary
School,
Ikeja, Ayangburen Road,
Ikorodu, Lagos
Contact Phone;
08155492521
BRANCH MANAGER
ELIZABETH IDENYENMIN -
08023265783

Jabi Cash Centre
Police Service Commission
Corporate Headquarters
Plot 64, Cadastral Zone B16, Sector
Centre B, Jabi, FCT Abuja
BRANCH MANAGER
BLESSING OLABAYO -
08033726816

Jalingo
A1/A2, Hanny's Plazaroad Block,
Yola-Jalingo road, Jalingo, Taraba
state
Contact Phone;
0916154723
BRANCH MANAGER
DAVID TERI - 08060287113

Jos
No. 6A, Old CBN Road, Jos, Plateau
State
Contact Phone;
08113490737
BRANCH MANAGER
DAVID AKINYODE - 08035920623

Katsina
4, Nagogo road, Katsina, Katsina
state
Contact Phone;
08117000821
BRANCH MANAGER
WAHEED YAKUB - 08034779926

Lafia
Baba Ajuji House, Jos road, Lafia,
Nassarawa state
Contact Phone;
08074604394,
08074604089
BRANCH MANAGER
DARE OGUNTUGA- 07033438550

Lokoja
City Plaza, Along Ibrahim Taiwo
Road, Opposite Bishop Delisle
College, Lokoja, Kogi State
Contact Phone;
07081939856
BRANCH MANAGER
OLUSEGUN AJAYI - 08032122477

Makurdi
3B, Ogeri-Oko road,
Opposite Benue Command
Headquarters,
Makurdi, Benue state
Contact Phone;
08151408157
BRANCH MANAGER
DANIEL OSAGIE - 08034623877

Minna
N.W. 106, Opposite Skye
(Polaris) Bank, Bosso Road, Minna,
Niger State
Contact Phone;
08113490731
BRANCH MANAGER
MURITALA MOHAMMED -
08026797004

Owerri
19, Wetheral Road, By Uratta
Street, Owerri, Imo state
Contact Phone;
08152776012
BRANCH MANAGER
MARY ODINAKA NLEWEN -
08034565530

Port Harcourt 2
569, Ikwerre road, Port Harcourt,
Rivers state
Contact Phone;
08077411112
BRANCH MANAGER
MARY EUCHARIA
ONOVO - 07039033182

Umuahia
3, Club road, By Okpara Square,
Umuahia, Abia state
Contact Phone;
08053196904
BRANCH MANAGER

IFEOMA HERIETTA IKECHUKWU - 08117385220

Uyo
438, Oron road, By Dr. Clement Isong
Avenue, by New Ring road, 3,
Roundabout Uyo, Akwa-Ibom state
Contact Phone;
08113490734
BRANCH MANAGER
IMOH AKPABIO – 08038555935

Yenogoa
186, Yenogoa/Mbiama road,
Amarata-Yenogoa,
Bayelsa state
Contact Phone;
02070955698
BRANCH MANAGER
AGWU NNANNA - 08036259191

358, Herbert Macaulay Way, Yaba, P. O. Box 9117, Marina Lagos.
Tel: +234 1 440 5107, 792 4462
E-mail: registrars@cardinalstone.com
Website: www.cardinalstone.com

CHANGE OF ADDRESS FORM

A														
Surname														
Other Names					Surname first									
Telephone Number														
Old Registered Address														
Country / Town										State				
New Address														
Country / Town										State				

B Sign Here - This section must be signed for your instructions to be executed
 I/We authorize you to act in accordance with my/our instructions set out above.
 I/We acknowledge that these instructions supersede and have priority over all previous instructions in respect to my/our securities.

Individual or Security holder 1	Security holder 2
Signature	Signature
	Day Month Year

[Each holder affected by the change should sign.]

Individual: This form is to be signed by the security holder, where the holding is in more than one name, all of the security holders must sign.

Power of Attorney: To sign as Power of Attorney, you must have already lodged it with the registrars. Alternatively, attach a notarised copy of the Power Of Attorney to this form.

Companies _____
Director, Company Secretary, Sole Director and
Sole Company Secretary can Sign. Please indicate the office
held by signing in the appropriate space.

PLEASE ATTACH YOUR VALID MEANS OF IDENTIFICATION

FOR CARDINALSTONE REGISTRARS USE ONLY

Signature Verification: Regular ☐ Irregular ☐ Differs ☐

Name Signature

Signature Verified by

Day Month Year

Kindly attach valid means of identification

TICK	NAME OF COMPANY	SHAREHOLDER'S ACCOUNT NO.
	ACORN PET. PLC	
	AFRIK PHARMACEUTICALS	
	AG MORTGAGE BANK PLC	
	AG LEVENTIS	
	BANKERS WAREHOUSE PLC	
	BETA GLASS PLC	
	CAPITAL HOTELS	
	ELLAH LAKES	
	EVANS MEDICALS	
	FCMB BOND 1	
	FCMB BOND 2	
	FCMB GROUP PLC	
	FIDSON BOND	
	G.CAPPA PLC	
	GUINEA INSURANCE PLC	
	INTERNATIONAL PACKAGING INDUSTRIES OF NIGERIA PLC	
	JOS INT. BREWERIES PLC	
	LAFARGE AFRICA PLC	
	LAFARGE BOND 1	
	LAFARGE BOND 2	
	LAPO MICROFINANCE BANK	
	LAW UNION & ROCK INS. PLC	
	LEGACY EQUITY FUND	
	LEGACY DEBT FUND	
	LEGACY USD BOND FUND	
	LIVESTOCK FEEDS PLC	
	MORISON INDUSTRIES	
	NAHCO BOND	
	NAHCO AVIANCE PLC	
	NEWPACK PLC	
	N.G.C PLC	
	NPF MICROFINANCE BANK	
	OKOMU OIL PALM PLC	
	PREMIER PAINTS PLC	
	ROYAL EXCHANGE PLC	
	SKYE BANK PLC	
	TOTAL NIGERIA PLC	
	TRANS-NATIONWIDE EXP. PLC	
	UBN PROPERTY COMPANY PLC	
	UNION BANK OF NIGERIA	
	WOMEN INVESTMENT FUND	

Proxy Form

Thirty-First Annual General Meeting of NPF Microfinance Bank Plc. holding at Hajia Maryam M.D Abubakar Powa Secretariat And Multipurpose Hall, No 1, Oduduwa Street (Mopol 20), Ikeja, Lagos State on Thursday 19th June 2025 at 11.00am .

I/We.....

..... of

.....

Being a member of NPF Microfinance Bank Plc hereby appoints

.....

.....

of

or failing him the Chairman of the meeting as my/our proxy to act and vote for me/us or on my/our behalf at the Annual General Meeting of the Bank to be held on 19th June 2025 or at any adjournment thereof.

Dated this day of 2025

Shareholder's Signature
(Affix Stamp here and sign across)

Address

.....

This proxy form should be completed and sent to the Company's registrars; Cardinalstone Registrars Limited, 358 Herbert Macaulay Way, Yaba, Lagos if the member will not be attending the meeting the manner in which the proxy is to be voted should be indicated by inserting 'X' in the appropriate square

RESOLUTION

FOR

AGAINST

1. To lay before the members of the Company the Audited Financial Statements of the Company for the financial Year Ended 31 December 2024 and the Report of the Directors, Auditors and Audit Committee thereon.

2. To declare a dividend

3. To authorise the Directors to fix the remuneration of the Auditors

4. To Disclose the Remuneration of Managers of the Company

5. To elect members of the Statutory Audit Committee

BEFORE POSTING THE ABOVE CARD, TEAR OFF THIS PART AND RETAIN IT

ADMISSION CARD

NPF MICROFINANCE BANK PLC
RC.220824

31ST ANNUAL GENERAL MEETING

PLEASE ADMIT ONLY SHAREHOLDER NAMED ON THIS CARD OR HIS DULY APPOINTED PROXY TO THE 31ST ANNUAL GENERAL MEETING BEING HELD AT HAJIA MARYAM M.D ABUBAKAR POWA SECRETARIAT AND MULTIPURPOSE HALL, No 1, ODUDUWA STREET (MOPOL 20), IKEJA, LAGOS STATE ON THURSDAY 19TH JUNE 2025 AT 11:00AM

NAME OF SHAREHOLDER/PROXY:.....SIGNATURE.....

ADDRESS.....

NUMBER OF SHARES.....

IMPORTANT NOTICE

1. A member entitled to attend and vote at the Annual General Meeting is entitled to appoint a proxy to attend and vote in his stead. A proxy need not also be a member. A proxy form is attached to this Notice and it is valid for the purpose of the meeting.
2. Shareholders are therefore requested to submit their completed proxy forms in line with the Corporate Affairs Commissions' Guideline to the office of the Company Seceratry, NPF Microfinance Bank Plc Aliyu Atta House, No.1 Ikoyi Road Obalende, Lagos or send soft copies to info@npfmicrofinancebankplc.ng or registrars@cardinalstone.com
3. If proxy form is executed by a company, it should be sealed under its common seal or the hand and seal of its attorney.



**Affix
Current
Passport Photograph**

Write your name at the back of
your passport photograph



E-DIVIDEND MANDATE ACTIVATION FORM

Instruction:
Please complete all sections of this form to make it suitable for processing and return to the address below:

The Registrar,
CardinalStone Registrars Limited
335/337, Herbert Macaulay Way
Sabo, Yaba, Lagos
P.M.B 1007 Sabo, Yaba
Nigeria

I/We hereby request that henceforth, all my/our dividend payment(s) due to me/us from my/our holdings in all the companies ticked at the right-hand column be credited directly to my/our bank detailed below.

Bank Verification Number

Bank Name

Bank Account Number

Account Opening Date

Shareholder Account Information

Surname/Company Name First Name Other Names

Address:

City State Country

Previous Address (if any)

CHN (if any)

Mobile Telephone 1 Mobile Telephone 2

Email Address

Signature (s) Company Seal (if applicable)

Joint/Company's Signatories

TICK	NAME OF COMPANY	SHAREHOLDER'S ACCOUNT NO.
☐	ACORN PETROLEUM PLC	
☐	AFRIK PHARMACEUTICALS PLC	
☐	AG MORTGAGE BANK PLC	
☐	AG LEVENTIS PLC	
☐	BANKERS WAREHOUSE PLC	
☐	CARDINALSTONE FIXED INCOME ALPHA FUND	
☐	ELIAH LAKES PLC	
☐	EVANS MEDICALS PLC	
☐	FCMB BOND 1	
☐	FCMB BOND 2	
☐	FCMB BOND 3	
☐	FCMB GROUP PLC	
☐	FIDSON BOND	
☐	G.CAPPA PLC	
☐	GUINEA INSURANCE PLC	
☐	JOS INT. BREWERIES PLC	
☐	LAFARGE AFRICA PLC	
☐	LAFARGE BOND 1	
☐	LAFARGE BOND 2	
☐	LAPO BOND 1	
☐	LAPO BOND 2	
☐	LAW UNION & ROCK INS. PLC	
☐	LEGACY EQUITY FUND	
☐	LEGACY DEBT FUND	
☐	LEGACY MONEY MARKET FUND	
☐	LEGACY USD BOND FUND	
☐	LIVESTOCK FEEDS PLC	
☐	MORISON INDUSTRIES PLC	
☐	NAHCO BOND	
☐	NAHCO AVIANCE PLC	
☐	NPF MICROFINANCE BANK PLC	
☐	OKOMU OIL PALM PLC	
☐	PREMIER PAINTS PLC	
☐	ROYAL EXCHANGE PLC	
☐	SKYE BANK PLC	
☐	TOTAL NIGERIA PLC	
☐	TRANS-NATIONWIDE EXP. PLC	
☐	UBN PROPERTY COMPANY PLC	
☐	UNION BANK OF NIGERIA PLC	
☐	WOMEN INVESTMENT FUND	

This service costs ₦150.00 per approved mandate per company

CARDINALSTONE REGISTRARS

Head Office: 335/337, Herbert Macaulay Way, Sabo, Yaba, Lagos.
 Port Harcourt: FCMB Building 85, Abo Express Way by Giron Junction, Port Harcourt, Rivers.
 Abuja: FCMB Building 852, Herbert Macaulay Way, Central Business District, Abuja.
 Website: www.cardinalstoneregistrars.com, E-mail: registrars@cardinalstone.com
 Help Desk Telephone No./Contact Centre Information for Issue Resolution or Clarification: Lagos Head Office: +234 201 712 0090, Port-Harcourt: +234 903 450 1565, Abuja: +234 908 182 8746

CardinalStone Registrars Limited
335/337 Herbert Macaulay Way,
Yaba-Lagos

